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Resilient nations.*

**Interoffice Memorandum**

November 28, 2017

To: Geoff Prewitt  
Deputy Special Representative

Through: Amjad Al-Sharif  
Head of Management Support Unit

From: Ruba El-Ghoul  
Management Support Unit

Subject: Technical Evaluation for AFD Mental Health Project - Management Response Letter

Dear Geoff,

In reference to the Technical Evaluation for AFD Mental Health Project **Management Response Letter**. The mentioned evaluation was conducted in year 2012. At the time, no management response letter was prepared to close the evaluation.

As the responsible team for the project departed right after the project closure, the management response letter was not prepared till today and thus still shows outstanding on the Evaluation Resources Center (ERC) Database.

Based on the consultation with the ERC, RBAS, and the HUB colleagues, we were officially requested to provide a note to the file in place of the management response letter as the project was not followed up with a second phase.

Therefore, this inner office memo is to be considered as a note to the file to close the outstanding evaluation on the ERC) Database.

**rubal el-ghoul**

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**From:** Fatima Zafar  
**Sent:** Thursday, November 2, 2017 12:30 PM  
**To:** ruba el-ghoul  
**Cc:** Amjad Alsharif; Mohammad AlBatayneh; Susanne Dam-Hansen  
**Subject:** RE: ERC System - Key Actions and Pending Management Response PAPP  
**Attachments:** Palestine - Evaluation Plans and Management Responses Status for Side Meeting.docx

Dear Ruba

Greetings!

It was really nice meeting you in person.

We apologize for not acknowledging your email earlier. Thank you for this update.

Regarding the actions for the report you are referring to below, we would be grateful if you can have a note to file on the system also. As I have shared with you verbally now IEO is tracking progress on management actions for the period of 5 years after the evaluation has been completed. So you are fine.

Looking forward speaking to you soon and we can then discuss other things in further details if you wish. I have attached the updated version of your compliance on ERC with this email.

Kind Regards  
Fatima Zafar

**From:** ruba el-ghoul  
**Sent:** Friday, October 13, 2017 7:17 PM  
**To:** Mohammad AlBatayneh <mohammad.albatayneh@undp.org>; Fatima Zafar <fatima.zafar@undp.org>  
**Cc:** Amjad Alsharif <amjad.alsharif@undp.org>  
**Subject:** ERC System - Key Actions and Pending Management Response  
**Importance:** High

Dear Mohammad and Fatima,

Hope you are doing fine. This is to inform you that all overdue key actions has been update in the ERC system (See screen shot below).

As for the Technical Evaluation for AFD Mental Health Project Management Response, please note that this evaluation was conducted in year 2012 and all responsible colleagues left UNDP/PAPP right after the close out of the project operationally. In addition, the management has been changed and no management response was drafted at that time. No second phase or similar project has been implemented later by PAPP.

This issue has been raised in last year evaluation workshop in Amman and we've been told that a management response will not be requested but we still see it as missing on the dashboard. As a result, we highly appreciate your kind support and follow up with concerned colleagues to close this issue.

Thank you so much for your kind support on this and we stand ready to provide anything needed to finalize in the system.

Best,  
Ruba

File Edit View History Bookmarks Tools Help

Palastine Dashboard

http://esc.undp.org/evaluation/unit173/dashboard

Complete 10 Pending 3 Overdue 1

Archived Plans Select Programme Period

Management Response Tracking Reports Waiting for Management Response 1

Key Action Tracking

Completed 28 Pending 8 Overdue 0

Database of Evaluators

- Search Database of Evaluators for consultant
- Refer a Consultant to the Database of Evaluators

Quality Assessment

- Evaluation with Quality assessment
- Evaluations waiting for Quality Assessment

Windows taskbar with icons for Internet Explorer, Firefox, Chrome, and others.




File Edit View History Bookmarks Tools Help

Management Response Details +

http://end.undp.org/evaluation/managementresponses/detail/6203

EN English (U)

My Dashboard Palestine Dashboard

 Evaluation Resource Centre


HOME PROGRAMME UNITS INDEPENDENT EVALUATION OFFICE FUNDS AND PROGRAMMES GUIDANCE REPORTS

» Palestine » 2012-2017 » Technical Evaluation for AFD Mental health project » **MANAGEMENT RESPONSE**

### Technical Evaluation for AFD Mental health project

Commissioning Unit:	Palestine
Evaluation Plan:	2012-2017
Evaluation Type:	Project
Completion Date:	11/2012
Unit Responsible for providing Management Response:	Palestine

+ Add Management Response



**Ruba El-Ghoul**

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