# **Appendix 3. Interview Protocols**

### Questions to authorities:

- 1. Have you had experience with DDP before this project?
- 2. How would you describe the experience with the preparation of DDP?
- 3. Representatives of which sectors were part of the working group?
- 4. How many people from the working group are still working?
- 5. How is the monitoring process going?
- 6. Who is included in the working group for monitoring?
- 7. How much have you fulfilled the plan for implementing the DDP for 2017?
- 8. What was the most memorable experience for you?
- 9. Where there any difficulties in the work process and how were they overcome?
- 10. How would you describe your experience in cooperation with employees of UNDP?
- 11. What other remarks and recommendations do you have for this component?

# **Questions to members of PPDs:**

- 1. When was the PPD platform in your district established?
- 2. In your opinion, is the PPD platform efficiently functioning?
- 3. Can you show us minutes of the PPD meetings?
- 4. Do you think that investment profiles are needed, useful and contain sufficient information for an investor?
- 5. What are the communication channels you use in your district to distribute results? How many people have access to the information (via websites or other sources)?
- 6. If you could change some aspects, what would you recommend doing in a different way or following a different approach?
- 7. How would you describe your experience in cooperation with employees of UNDP?
- 8. Please provide any other comment you feel is relevant.

### Questions to vocational schools representatives:

- 1. How was the situation before?
- 2. How many students participated in the classes?
- 3. What kind of document (certificate) students receive after completing the courses?
- 4. What do they plan to do after completion of the lyceum?
- 5. Can you tell us about your experience of working with the project?
- 6. How would you describe your experience in cooperation with employees of UNDP?
- 7. Please provide any other comment you feel is relevant.

### **Microfinance organizations:**

- 1. Tell us about the project and your role in the project.
- 2. How do you describe the financial products under this component?
- 3. How were the products accepted by the market?
- 4. What is the women men ratio?

- 5. How would you describe your average customer?
- 6. What kind of challenges you faced
- 7. What would be your advice to do better in the future?

### **Question to clients:**

- 1. How did you find out about the microfinance opportunity?
- 2. How easy or difficult was it to access the MFC?
- 3. Was the credit application process easy? What would you improve about it?
- 4. How would you rate support from the MFC staff?
- 5. What did you invest the credit in?
- 6. How did it change your life or the life of your family?
- 7. Was it difficult for you to repay the interest rate?
- 8. Would you apply for another credit?
- 9. Please share any other comments or remarks you may have.