UNDP INTERVIEW GUIDE – JORDAN CPD MTR

1. What are the key changes in the country context that have affected your programme? a) From the beginning of the CPD (excluding COVID) b) From the effects of the COVID pandemic in 2020? - How did they affect your programme? - What do you propose can be done?
2. What are the key results that have been achieved thru the project portfolio? a) From the beginning of the CPD (excluding COVID) b) Since the UN SEF is the reference? - Are you satisfied with these results [can further probe this by using rating scale] rating 1 - 5 - What factors have affected results achievement? - Are there any unintended results?
3. Has implementation gone according to plan? a) From the beginning of the CPD (excluding COVID) b) From the effects of the COVID pandemic in 2020? - What challenges have been faced? - What can be done to mitigate them?
4. What do you see as the major risks that will affect sustainability of results achieved by the projects? a) From the beginning of the CPD (excluding COVID) b) From the effects of the COVID pandemic in 2020? - What can/should be done about it?
5. What are the major lessons you have learned to date; and what changes in the programme would you want to see to address challenges?
6. Do you find the CPD still relevant to the current context? If not, why?
7. In which areas is UNDP demonstrating its comparative advantage?
8. Who are your main partners? What is their added value for UNDP?
9. How strong is your partnership strategy – explain why? 1 to 5
10. How much have you been able to development our partner's capacity – 1 to 5
11. How much is gender responsiveness embedded in your interventions – 1 to 5
12. How much have you been able to influence policy making? Why? 1 to 5
13. How much are your interventions catalytic? Why? 1 to 5
14. How much is resilience used in implementation of your interventions? A) at individual/household level b) at local institutions/systems level – 1 to 5 scale
15. Does UNDP have a good geographical coverage for its interventions?
16. Should UNDP develop area-based programming in Jordan?
17. Is there sufficient coordination and communication amongst the three CO pillars
18. Are the government priorities clear? Why or why not?
19. How important is UNDP's role as SDG integrator in Jordan – 1 to 5
20. Are you able to obtain funding for those interventions UNDP see as a priority? Why or why not?
21. Are you using the 5 accelerators (equity and inclusiveness, gender responsive recovery, digital transformation, environmental sustainability, preparedness and prevention) as a specific brand or approach of UNPD and the UN? If so, which of the five and in which manner?
22. How good is the relationship with the UNRCO and the UNCT? Why?
23. How visible is UNDP in Jordan? 1 to 5
24. Is there a good collaboration with the other actors in the HA-Development-peace nexus?
25. Do you have the necessary tools to report and inform on the results you achieve?
26. Any other comments/suggestions

Total 9 questions using rating scale

Questions for IPs – MTR CPD Jordan

General

1. Why did you partner with UNDP?
2. What do you gain from the partnership?
3. What does UNDP gain from the partnership?
4. What are UNDP's strengths?
5. How much do you value your partnership? 1 to 5- Why?
6. How reliable is UNDP as a partner? 1 to 5 – Why?
7. How do you rate UNDP's performance in Jordan from Jan 2018 to date? 1 to 5

UNDP perception and mandate

8. Do you perceive UNDP's mandate as a humanitarian partner, a development partner, or both?
9. How much do you trust UNDP? 1 to 5 – Why?
10. Is UNDP's focus on women empowerment adequate? Why?
11. Has UNDP had an influence in including gender considerations in your policies and operational guidelines? If so, to what extent – 1 to 5
12. Is UNDP contributing to developing resilience: a) at the individual/household level, b) at the local institutional/systems level? 1 to 5

COVID

13. Is UNDP showing good flexibility and adaptability in support to the C-19 response? Why or why not?
14. Are your familiar with the UN SEF? Is so, what is its use?
15. Is there a government response/recovery plan for C-19? If so, what is it? If not, why not?

UNDP comparative advantage

16. To what extent has UNDP contributed to your institutional capacity development – 1 to 5
17. And that of government counterparts? 1 to 5
18. To what extent has UNDP contributed to informing government policy making? 1 to 5
19. How much as UNDP implemented catalytic projects that can be replicated in the future? 1 to 5
20. Are you aware of the UN "accelerators" (application of equity and inclusiveness lens, gender responsive recovery, digital transformation, environmental sustainability, preparedness and prevention)? If so, how much are they adding value to the support provided by UNDP – 1 to 5
21. Compared to other partners, how satisfied are you with your collaboration, communication and coordination with UNDP? 1 to 5
22. What can UNDP do better?

Private sector questions

23. Do you have a corporate social responsibility policy? Y/N, if so, is it informing your partnership with UNDP. If not, what is your partnership based on?

24. Do you believe the UNDP partnership contributes to enhancing your marketing strategy? <mark>1- 5</mark>- Why?
25. What capacities have been developed as a result of UNDP's support?
26. Have you had any tangible results in terms of sales volume, profit or other economic indicator since you partnered with UNDP? If so, which ones
27. How important are the SDGs in relation to your company's branding/marketing strategy? <mark>1 to 5</mark>

14 questions using rating scale

Questions for donors – MTR CPD Jordan

General

1) What is UNDP doing well??
2) What are UNDP's strengths?
3) What has UNDP achieved through its interventions? (most significant change)
4) How satisfied are you with UNDP's performance? 1 to 5 scale– why?

CPD

5) Are you aware of UNDP's Country Programme Document? (Y or N) If so, are you using it? (Y/N)? in what way?
6) Is UNDP's Country Programme still relevant to the current context in Jordan? If not, what needs to be changed?

UNDP mandate and positioning

7) Do you perceive UNDP's mandate as a humanitarian partner, a development partner, or both? (% for HA and DEV, must reach 100%)
8) How much of your funding to Jordan goes to humanitarian aid through the JRP? And to development? (% or value) why?
9) How much is UNDP's position determined by donor funding in your view (% or 1 to 5)?
10) What are your development objectives for Jordan?
11) Is UNDP supporting the transition from humanitarian to development work? In what way?
12) Is UNDP a trusted partner for the government? 1 to 5 scale – why?
13) Is the geographical coverage of UNDP's interventions adequate? Why?
14) Is UNDP's focus on women's empowerment adequate? Why? Why not?
15) Has UNDP had an influence in informing gender considerations in policies and activities within your ministry/ department? If so, to what extent – 1 to 5
16) To what extent is UNDP developing resilience: a) amongst individuals/households b) amongst local systems and institutions? 1 to 5

COVID

17) Is UNDP showing good flexibility and adaptability in support of the COVID response? Why or why not?
18) What percentage of your funding allocation to UNDP had to be repurposed as a result of the C-19 (%)? Why?
19) Are you familiar with UN SEF? If so, to what extent is it a reference document for planning your funding allocation?

UNDP's comparative advantage and impact

20) To what extent has UNDP contributed to institutional capacity development (1 to 5 scale) – please justify your answer
21) To what extent has UNDP contributed /supported meeting the national obligations towards International relevant conventions?
22) How much has UNDP contributed to informing policy in Government ministries? (1 to 5 scale)(upstream work)
23) How much has UNDP implemented catalytic projects which can be replicated/upscaled in the future (downstream work, 1 to 5 scale)?

24) To what extent are the UN "accelerators" adding value to the support provided by UNDP? 1 to 5 – explain
    1. Application of equity and inclusiveness lenses
    2. Gender responsive recovery
    3. Digital transformation
    4. Environmental sustainability
    5. Preparedness and prevention
25) How strong is UNDP's partnership strategy with the government, the private sector and civil society? 1 to 5 - explain
26) To what extent is UNDP able to act as SDG integrator and convener? 1 to 5
27) What else should UNDP be doing that they are not currently doing to improve their contribution to development and the achievement of the SDG?
28) Compared to other partners, how satisfied are you with your collaboration, communication and coordination with UNDP ? 1 to 5 – explain why
29) What can UNDP do better?

Many thanks for your time and inputs

Note : 12 questions with rating scale 1 to 5

For the 5-point rating system, the value attached is as follows (depending on the question, the numbers relate to different scales a) or b):

Table 1

Rating	Scale a)	Scale b)
1 means…	Poor/minimum	strongly disagree
2 means…	Insufficient/little	disagree
3 means…	average/medium	neutral
4 means…	Good/high	agree
5 means…	very good/highest	strongly agree

Note: N/A stands for Not Applicable

Questions for government counterparts – MTR CPD Jordan

General

30) What is UNDP doing well??
31) What are UNDP's strengths?
32) What has UNDP achieved through its interventions? (most significant change)
33) How satisfied are you with UNDP's performance? 1 to 5 scale– why?

CPD

34) Are you aware of UNDP's Country Programme Document? (Y or N) If so, are you using it? (Y/N)? in what way? If N, go to 8
35) Have you participated/been consulted for the priorities to be tackled by the CPD?
36) Is UNDP's Country Programme still relevant to the current context in Jordan? If not, what needs to be changed?

UNDP mandate and perception

37) Do you perceive UNDP's mandate as a humanitarian partner, a development partner, or both? (% for HA and DEV, must reach 100%)
38) How much is the JRP to the Syrian Crisis a reference document for the Government?
39) Is UNDP supporting the transition from humanitarian to development work? In what way?
40) Is UNDP a trusted partner for the government? 1 to 5 scale – why?
41) Is the geographical coverage of UNDP's interventions adequate? Why?
42) Is UNDP's focus on women's empowerment adequate? Why? Why not?
43) Has UNDP had an influence in informing gender considerations in policies and activities within your ministry/ department? If so, to what extent – 1 to 5
44) To what extent is UNDP developing resilience: a) amongst individuals/households b) amongst local systems and institutions? 1 to 5
45) Resilience is a humanitarian or development approach or both?
46) Is it also used by your government? Y/N, Why?

COVID

47) Is UNDP showing good flexibility and adaptability in support of the COVID response? Why or why not?
48) Are you familiar with UN SEF? If so, to what extent is it the reference document for the UN?
49) Which reference documents lay out your current Government priorities:
    - Defence Orders
    - Vision 2025
    - Al Nahda 2019-2020
    - Economic Growth Plan 2018-2020
    - JRP 2020-2022
    - Other (please specify)

    Why are they the current reference document? Is this adequate? Why? Why not
50) Does the government have a C-19 response/recovery plan? If so, are its objectives similar to the UN SEF objectives?

UNDP's comparative advantage and impact

51) To what extent has UNDP contributed to institutional capacity development (1 to 5 scale) – please justify your answer
52) To what extent has UNDP contributed /supported meeting the national obligations towards International relevant conventions? (1 to 5)
53) How much has UNDP contributed to informing policy in Government ministries? (1 to 5 scale)(upstream work)
54) How much has UNDP implemented catalytic projects which can be replicated/upscaled in the future (downstream work, 1 to 5 scale)?
55) To what extent are the UN "accelerators" adding value to the support provided by UNDP? 1 to 5 – explain
    6. Application of equity and inclusiveness lenses
    7. Gender responsive recovery
    8. Digital transformation
    9. Environmental sustainability
    10. Preparedness and prevention
56) Compared to other partners, how satisfied are you with your collaboration, communication and coordination with UNDP ? 1 to 5 – explain why
57) What can UNDP do better?

Many thanks for your time and inputs

Note : 10 rating scales question