

Terms of Reference for Hiring Firm for Conducting Final Evaluation of Activating Village Courts in Bangladesh Phase II

The Terms of Reference (TOR) has been designed to conduct a final evaluation of Activating Village Courts in Bangladesh Phase II (AVCB II) project.

This evaluation aims to measure progress made by the project in comparison with baseline and targets defined in the results framework as well as to assess different aspects of the project based on the evaluation criteria; relevance, efficiencies, effectiveness, impact and sustainability based on the lessons learned and recommended follow-up actions.

Job	:	Final Evaluation of AVCB II Project
Duration	:	Four Months from 1 February 2021
Location	:	Six divisions of Bangladesh (Rangpur, Rajshahi, Mymensingh, Sylhet, Khulna, Barisal)

1. Background and Rationale:

Based on the success of the pilot project, LGD is implementing AVCB Phase-II project in 1,080 unions of Bangladesh with the financial and technical support of the EU and UNDP. This is a six-year (2016-2021) project, aiming to improve access to justice for disadvantaged and marginalized groups in Bangladesh through establishing village courts in 1080 unions. The specific objective of the project is to make local authorities more responsive to local justice needs and offer appropriate legal services in the form of well-functioning village courts and to empower local people, especially women, the poor and vulnerable groups to seek remedies for injustices and to resolve their disputes at the local level in an expeditious, transparent and affordable manner.

The project has been working for improving the capacity of relevant stakeholders both at national and local levels and empower local people to seek remedies for injustices and resolve their disputes through its capacity building and awareness campaigns. It has been trained relevant local government officials and provided physical and human capital resources to the VCs. Besides, the project has been also informed local populations about the VC system and encourage them to seek justice from the village courts.

The project planned to undertake two studies (baseline and end line) particularly focusing on the outcome indicators that are part of AVCB's M&E plan. Both of the studies help ensure that objectives are met, identifying successes, providing evidence of the services and impacts of the project, guiding future plans, devising strategies to develop further project into services positioning the access to justice in relation to current learning and research environment. The baseline study has been conducted in 2017. For end-line evaluation, survey will be carried out only in treatment areas of six divisions (Rangpur, Rajshahi, Barisal, Sylhet, Mymensingh and Khulna) but the relevant data of other two divisions (Dhaka and Chittagong) which has been collected through another study (through RCT method) will be integrated with this study data to get overall and representative picture of the project. Under this study, final evaluation will be carried out after three years of program implementation to measure the project impact from different perspectives.

The geographical coverage of the project is 1,080 UPs at 128 Upazilas in 27 districts under 8 divisions across the country. (Annex: List of working area)

2. Evaluation Purpose and Objectives:

The overall purpose of the final evaluation is to assess results/achievements of the AVCB II project compared to its baseline and targets defined in the results framework. Final evaluation will also evaluate and document the project activities' relevance, efficiencies, effectiveness, impact and sustainability to understand and undertake necessary adjustments of the project for the remaining period so that the project can achieve its planned goal and objectives as committed.

The specific objectives of the AVCB II final evaluation are as follows:

- To assess the performance of AVCB II since its commencement in 2016 to date against the outcome and outputs indicators as set out in the Results Framework
- To assess the level of satisfaction of beneficiaries and stakeholders with the programme's results
- To assess the extent to which the application of the rights-based approach and gender-mainstreaming are sought
- To draw the positive and negative, and foreseen and unforeseen, changes and effects driven by project-supported interventions
- To draw lessons learned and good practices for replication and/or up-scaling and provide forward-looking recommendations for the next programming phase

The final evaluation will examine in particular results at the impact/outcome/output level with focus on the overall implementation process and progress towards project targets at the time of the final evaluation, covering the entire period of the project. This includes a review of allocated resources for the spent outputs and identification of implementation issues to pin down any alarming barriers and bottlenecks and come up with recommendations.

The final evaluation will also focus on following key areas:

- Knowledge, attitude and perception (KAP) of community and service providers
- Access to justice in rural Bangladesh
- Trust & communal harmony
- Sense of security
- Women empowerment

The study will report on the following outcomes (*the indicators/areas mentioned below are not an exhaustive list, additional outcome variables can and should be developed by the research team during designing of questionnaire*):

A. Knowledge, attitude and perception of community and service providers

Knowledge, attitude and skill of service providers

- Knowledge of VC service providers about the VC system (% of UP representatives and officials in project areas who gave correct responses to 9 key knowledge questions.
- Capacity of Union Parishads to manage self-sustaining VCs (% of Union Parishads with self-sustaining village court)
- Functional capacity of VCs (% of UPs in project area which correctly maintain all VC forms and registers)
- Adherence to correct VC justice process (% of cases heard in project areas which are within the VCs jurisdiction and in compliance with the correct procedure)

Awareness, Practice, Trust & communal harmony:

- Awareness of VC services in the community (Changes in number of cases filed through VCs; Knowledge gap on VCs between men and women compared to baseline; % of people who say they are aware of VCs and its functions and said other to take service from VCs; % of people in project areas able to correctly answer that Village Courts deals with minor conflicts and disputes, % of people received services from VCs)
- frequency of different types of conflict, perception towards crime and community safety (% of people in project area who say VC has reduced crime and increased community safety)

B. Access to justice in rural Bangladesh

- Access to justice for the community (especially marginalized groups) through VCs (% of VC complainants who are poor or extreme poor; % of female complainants registered at VC)
- Efficiency of VCs in resolving conflicts (% of cases resolved through village courts and time taken to resolve)
- Compliance and adherence to VC decisions (% of resolved cases which are enforced)
- Community satisfaction regarding VC services (% of VC users who are satisfied with VC service and VC's decisions; preference for future dispute resolution)

C. Women empowerment:

Involvement of women in the VC decision making process (% of women involved as panelists in village courts' decision-making process, % of women filed cases at VCs etc.)

Evaluation of Cross-Cutting Issues: Leave no one behind, and gender aspects will be considered well in evaluation questions as well the evaluation process. Gender analysis, including gender-disaggregated data, need to be incorporated in the evaluation.

3. Evaluation Approach and Questions:

3.1. Evaluation Questions

As part of the evaluation, the firm needs to address evaluation questions. The following evaluation questions are key but not limited to:

a. Relevance

- To what extent are AVCB phase II implementation approach/ methodology aligned with the current Bangladesh contexts, including both national contexts and local conditions of the project intervention areas? How relevant are AVCB phase II project design and implementation to the national strategies/policies on local governance?
- How relevant are the project to UN/ UNDP strategies in Bangladesh (i.e. CPD), and UNDP Strategic Plan?
- To what extent has the project design taken the cross-cutting issues into account, such as gender, human rights-based approach (HRBA), and Leaving no one behind (LNOB)?

b. Efficiency

- How efficiently has the project spent available budget so far as per Prodoc and annual work plan?
- Is budget allocation well considered to achieve the results to date in terms of cost efficiency?
- To what extent is financial management efficient and effective?

- Were the project's institutional and implementation arrangements (Program management and M&E system) efficient for the successful achievement of the project's objectives?

c. Effectiveness

- To what extent has the project been on track so far towards achieving its planned goal and objectives as per approved results framework?
- To what extent has the project been able to build up institutional and individual capacity of UP bodies for operating the Village Court?
- To what extent is the project contributing to change in quality of public services provided by Village Court?
- To what extent have the people been aware on VC services at UP? To what extent are these change attributable to AVCB II project?
- To what extent have the service receiver been satisfied with services provided by the Village Court? To what extent are these change attributable to AVCB II project?
- What would be bottlenecks and changes if the project is not achieving the results as planned? (it should consider both external and internal factors)
- To what extent has M&E system supported effective project management and implementation?

d. Impact

- To what extent is the project contributing to institutional changes in the Village Court in the medium-long term?
- Is there any positive/ negative change in local government policies regarding VC observed so far due to the project's interventions?
- What are the major changes so far in the lives/ livelihood of citizens due to improved service delivery of the VC?

e. Sustainability

- To what extent are institutional and individual capacities improved by AVCB (phase II) project's supports sustainable?
- Has the project considered necessary institutional arrangement of the government stakeholders/partner organizations to be set up to make the project's impact sustainable over a longer term?

f. Lesson Learned

- What are the lessons learned that the project has had so far?
- What are the past and/or upcoming challenges? What kind of mitigation measures have already been taken and/or will be taken?
- What are the recommendations for the evaluation for further efficiency and effectiveness of the project?

The primary audience for this evaluation is Local Government Division (LGD) officials, line department officials, civil society representatives, and development partners as well as UNDP Country Office, Democratic Governance cluster, and AVCB II project.

3.2. Gender and Human Rights-based Approach:

As part of the requirement, evaluation must include an assessment of the extent to which the design, implementation, and results of the project have incorporated gender equality perspective

and rights-based approach. The evaluators are requested to review *UNEG's Guidance in Integrating Human Rights and Gender Equality in Evaluation* during the inception phase¹.

In addition, the methodology used in the final evaluation, including data collection and analysis methods should be human rights and gender-sensitive to the greatest extent possible, with evaluation data and findings disaggregated by sex, ethnicity, age, etc. Detailed analysis on disaggregated data will be undertaken as part of the final evaluation from which findings are consolidated to make recommendations and identify lessons learned for enhanced gender-responsive and rights-based approach of the project.

These evaluation approach and methodology should consider different types of groups in the AVCB II project intervention areas – women, youth, extreme poor, vulnerable groups, minorities, and people in hard-to-reach areas.

4. Evaluation Methodology and Approach:

4.1. Proposed Methodology

The project conducted the baseline survey in 2017 to see the benchmark of the intervention. Following that, this final evaluation will be conducted to measure the impact of AVCB Phase-II project in six divisions.

Data will be collected using mix methods (quantitative and qualitative) depending on the evaluation questions mentioned above. The evaluation focused on the quantitative data collection regarding administrative data through beneficiaries survey and HH survey. Qualitative data will be also collected to supplement quantitative data collection. For example, KAP survey will include qualitative aspects for some indicators. The satisfaction level of the beneficiaries and knowledge level of the UP bodies will be collected through the KAP survey. Estimated sample size of each activity are given below:

- HH census: List of potential HHs will be selected who will receive services from village courts in future
- KAP study: 360 UP representatives and officials of 90 UPs will be interviewed in each round
- HH survey: 1,800 HHs (20 from each Unions) will be interviewed in each round
- Document review: Case documents will be reviewed in 90 Unions in each round
- Beneficiaries survey: 720 beneficiaries will be interviewed (8 from each Union) during end line survey

Under the methodology, the research firm shall cover at least following issues: Context and rational, Value of impact evaluation, Evaluation questions and study variables, sample size that the study will be used to examine its key questions, data collection & entry, data analysis (Sample analysis table should be provided), study area and sampling strategy, external and internal validity, quality control mechanism, etc. Selection of possible target groups, especially HHs who will use village courts in future should be mentioned clearly.

Under data analysis, the evaluation firm shall explain how the integration of this final evaluation data with RCT study data will take place and should explain analytical models with an example to

¹ http://www.uneval.org/papersandpubs/documentdetail.jsp?doc_id=980

measure the impact of AVCB phase-II project. Besides, it will mention the data analysis procedures and tools (software and others) involved in the analysis.

The evaluation firm shall maintain the protocol of research ethics involving human participants. Besides, the data should be passed the triangulation process as massive current routing data is available through different mediums like PMIS, reports, etc.

The evaluation report will follow the structure outlined in Annex 3/ Evaluation Report Template and Quality Standards (Page 49-53) of Section 4/ Evaluation Implementation of UNDP Evaluation Guideline (2019)².

The evaluation report will be quality assessed by UNDP Bangladesh Country Office and UNDP Independent Evaluation Office (IEO). Details of the IEO's quality assessment of decentralized evaluations can be found in Section 6 (Page 5-11) of the UNDP Evaluation Guidelines³.

4.2. Available Data Source:

For the purpose of the study, the evaluation team is expected to collect relevant information from the Project Document, Annual Work Plans, Financial reports, Event database, M&E plan, periodic progress reports, donor reports, policy documents, AVCB II-produced materials, facts sheets, case studies, meeting minutes, study reports, baseline report and any other relevant documents. The evaluation team shall also collect data in the field from the project's beneficiaries, local administrations, and relevant stakeholders.

5. Scope of Work and Timeline:

5.1. Scope of Work:

The scope of the work for this assignment is outlined below:

- Review various documents such as the Amended Village Courts Act, the Village Courts Rule 1976, various study reports, logical framework, project document, etc.
- Facilitate the planning meeting at the beginning of the study design with relevant stakeholders
- Take ethical approvals to require undertaking this evaluation
- Prepare inception report
- Prepare and submit detailed work plan with timeframes and responsibility matrix for this assignment to AVCB Project
- Submit detailed fieldwork and data collection plan including data quality control mechanism
- Develop Bangla and English data collection tools for end line, including the guidelines, and sampling frame incorporating the feedbacks of AVCB Project

² Evaluation Report Template: UNDP Evaluation Guidelines (2019), Section 4: Evaluation Implementation (Page 49-53), available at <http://web.undp.org/evaluation/guideline/>

³ Quality Assessment Checklist: UNDP Evaluation Guidelines (2019), Section 6: Quality Assessment (Page 5-11), available at <http://web.undp.org/evaluation/guideline/>

- Hire qualified and experienced data collectors and provide training to the data collectors. This includes development of training materials and manuals for all persons involved in field work. The firm will organize a tailored and in-depth training program for the enumerators and supervisors that include both in house orientation and repeated practice sessions through role-plays followed by field practice in areas outside selected sample areas. The firm will submit training plan in well ahead to AVCB Phase-II Project so that representatives from the project can participate in the training
- Collect end line information /data from selected unions of six divisions through different methods explained in the methodology part
- Collect RCT data from the concerned party/firm where AVCB/UNDP will provide necessary administrative and coordination support
- Develop and submit data analysis plan incorporating feedback of AVCB phase-II Project. Analyze quantitative data by sex, poverty, socio economic status, Pre-post impact, impact between non-RCT (pre-post) and control RCT, impact between combined treatment (RCT and non-RCT) and RCT control, impact in RCT etc. and generate and submit output tables against the each of the indicators to AVCB phase-II Project
- Merge data of this study with RCT data for presenting overall representative picture of the project (covering all eight divisions)
- Prepare draft final evaluation reports highlighting overall picture of the entire project areas (covering eight divisions)
- Prepare high quality final evaluation reports (with standard/quality spiral binding) incorporating feedbacks received from AVCB phase-II Project and submit softcopy of reports in PDF and MS Word in DVD form along with used font files.

5.2. Evaluation Timeline:

Phase	Duration	Proposed time
<ul style="list-style-type: none"> • Preparation of Inception report including detailed methodology, data collection plan, and study schedule • Development of questionnaires for end line including guideline, training materials and plan • Training for data enumerators 	22 days	Within the one month from inception of final evaluation
<ul style="list-style-type: none"> • Data collection (follow-up survey includes HH plus beneficiary's survey, plus KAP plus document review) • Data entry and cleaning 	44 days	Within the 3 rd months from inception of final evaluation
<ul style="list-style-type: none"> • Data analysis and outputs tables • Submission of draft report • Submission of final report 	22 days	Withing 4 th month inception of final evaluation

6. Deliverables:

Based on the scope of the work outlined above, the following are the deliverables from the firm/institute:

- Inception report including agreed work plan with timeframes and responsibility matrix for this assignment to the Project
- Detailed implementation plan (including data collection plan) with timeframes and responsibility matrix for this assignment
- Survey questionnaires (both Bangla and English) for different target groups (HH survey, KAP Study, Document review checklist, beneficiaries survey)
- Interview guideline (Bangla and English) for all surveys
- Training materials and training plan for all surveys
- Sampling frame for household survey
- Detailed data collection plan for all surveys
- Data analysis plan and all output tables before finalization
- All soft copy of clean data in Excel and SPSS (after removing Personal Identification Information) form including value and variable label of all variables
- Draft end-line report for taking comments
- Final end-line report.

7. Implementation arrangements

The firm will independently conduct the evaluation but shall take necessary assistance from LGD and UNDP. The firm shall report to the Head of the Democratic Governance cluster at UNDP Bangladesh. The firm will also seek technical guidance from Policy Specialist at the Democratic Governance cluster and M&E focal point at UNDP Bangladesh Country Office. AVCB II Project Manager, M&E officers, and relevant staff will assist in day-to-day operation of evaluation when required.

8. Key results aspects of AVCB II project evaluation:

Results Framework:

CPD Outcome/Output	:	CPD Outcome-2 <i>Develop and implement improved social policies and programmes that focus on good governance, reduction of structural inequalities and advancement of vulnerable individuals and groups,</i> CPD Output-2.2 The Government has the capacity to carry out formal or quasi-formal, demand-driven and gender-sensitive reforms of the justice sector to provide more equal access to justice to women and men, especially those from marginalized groups
UNDAF Outcome/Output	:	UNDAF Outcome 1: <i>Develop and implement improved social policies and programmes that focus on good governance, reduction of structural inequalities and advancement of vulnerable individuals and groups,</i>
Overall Objective: To contribute to improving access to justice for disadvantaged and marginalized groups in Bangladesh		

Indicators
% of Union Parishads have fully self-sustaining village courts ('Self-sustaining' means: Assistant Accountant cum Computer Operator (AACO) appointed, hearings carried out weekly on designated hearing days, and compliant with VC Act and Rules).
Percentage of female complainants registered at VC
% of VC users who are satisfied with VC service (gender disaggregated)
% of VC complainants who are poor or extreme poor (using World Bank definition)
Specific objective:01 To make local authorities more responsive to local justice needs and offer appropriate legal services in the form of well- functioning village courts/ local justice mechanisms in CHT.
Indicators
1.1 Average number of VC cases registered per year per UP in project areas by 2019
1.2 % of registered cases in village courts which are resolved within 6 weeks
1.3 # of cases in VCs referred by court and police (disaggregated)
1.4 % of people in project area who say VC has reduced crime (disaggregated by gender)
Perception of UP members (disaggregated by gender) about women's participation as panel member of village courts
Specific object:02 To empower local people especially women, the poor and vulnerable groups in particular to seek remedies for injustices and to resolve their disputes at the local level in an expeditious, transparent and affordable manner
Indicators
2.1 % of people who say they would first approach the VC to resolve petty dispute (disaggregated by gender)
2.2 % of women involved as panelists in village courts' decision-making process
Expected Output-1.1 Capacity of relevant stakeholders at national and local level improved and key skills strengthened to enable Village Courts in new target Unions and local justice mechanisms in CHT to function effectively by the end of project implementation.
Indicators
1.1.1 # UPs equipped with <i>ejlas</i> (court bench), court forms and registers and have trained Village Courts Assistants (VCAs)/AACOs.
1.1.2 # of national training institutes who have updated information on VC issues in their regular training curriculum/ syllabus.
1.1.3 # of District Training Pools established
1.1.4 # Officials and representatives of Union Parishads trained on village courts functions (disaggregated by gender)
1.1.5 % UP representatives and officials in AVCB project areas who gave correct responses to 9 key knowledge questions.
1.1.5(a) % Female UP representatives in AVCB project areas who gave correct responses to 9 key knowledge questions
1.1.6 % UPs in project area which correctly maintain all VC forms and registers.
1.1.7 # AACOs trained to take over role of Village Court Assistant (disaggregated by gender)
1.1.8 % of resolved cases which are enforced

1.1.9 % of cases heard in AVCB area which are within the VCs jurisdiction and in compliance with the correct procedure
Expected Output-1.2 Legal and policy framework revised to enhance efficiency and effectiveness of VCs and local justice mechanisms in CHT
Indicators
1.2.1 Progress towards development of amend Village Court Act[1]
1.2.2 Progress towards development of proposal to amend Cr.PC to facilitate transfer of cases to Village Courts[2]
1.2.3 Progress towards issuing directive from IG Police to facilitate referrals to VCs in place [3].
1.2.4 Progress towards issuing Practice Note from CJ on screening and referral of cases by District Courts[4]
1.2.5 Judicial officers authorized to participate in VC training and become part of District Training Pool
Expected Outout-1.3 GoB monitoring capacity for evaluating Village Courts and other local justice mechanisms' performance is strengthened and systematized
Indicators
1.3.1 # Districts submitting reports to LGD in accordance with Decentralized M&E (DMIE) system.
1.3.2 % UPs supported by the project which submit quarterly reports to UNO in accordance with DMIE system.
1.3.3 % District and Upazila VCMCs in project areas which are meeting in accordance with the GO 2012
1.3.4 # UPs using VCMIS system for reporting and monitoring purposes
1.3.5 LGD produces trends and pattern-based reports on VC performance.
Expected Output-2.1 Beneficiaries in project areas understand the roles and functions of the Village Courts and other local justice mechanisms and are able to access their services when required
Indicators
2.1.1 % People in project UPs who say they are aware of VCs and its functions.
2.1.1 (a) % women in project UPs who say they are aware of VCs and its functions.
2.1.2 % People in project areas able to correctly answer that Village Courts deals with minor conflicts and disputes.
2.1.2(a) % Female in project areas able to correctly answer that Village Courts deals with minor conflicts and disputes.
2.1.3 Knowledge gap on VCs between men and women narrowed compared to baseline.
Expected Output-2.2 Evidence-base and knowledge-management on Village Courts increased
Indicators
2.2.1 # Studies commissioned which support VC's ability to deliver access to justice.
2.2.2 # Lessons learned studies undertaken and disseminated.
2.2.3 Increased understanding of gender and justice issues

9. Evaluation team

As part of the impact evaluation, the evaluation team has been already procured at the time of baseline survey. The evaluation team is consisted of Team Leader/ Principal Investigator and Data Analyst, together with enumerators in the field.

The Team Leader/ Principal Investigator and Data Analyst have met the following eligibility criteria respectively.

Minimum Eligibility Criteria of key personnel:

Team Leader/Principal Investigator: Team Leader/Principal Investigator must have at least Masters in Development Studies/Anthropology/Economics/Statistics/Social Sciences or in related field with minimum five (05) years of overall experience in conducting impact evaluation (CV must be attached duly signed by the individual professional and dated).

Data Analyst: The Data Analyst must be Masters in Statistics or Social Sciences/ Economics or another relevant discipline with minimum five (05) years of progressive experience of advanced level data analysis using STAT/ SPSS.

10. Competencies:

All the key personnel possess the below competencies.

Corporate Competencies:

- Demonstrates integrity by modeling the UN's values and ethical standards (human rights, peace,
- understanding between peoples and nations, tolerance, integrity, respect, and impartiality
- Promotes the vision, mission, and strategic goals of UNDP
- Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability.

Functional Competencies:

- Demonstrates openness to change, flexibility, and ability to manage complexities
- Proven strong written, analytical and communication skills.

11. Schedule of Payments

UNDP shall effect payments, by bank transfer to the consultancy firm's bank account, upon acceptance by AVCB II/UNDP of the deliverables specified in the ToR. Payments will be based on milestone deliverables upon submission of invoice and upon certification of the work completed. However, this evaluation will be commenced following the earlier contract for baseline survey where 40% payment has already been made. The payment schedule for the rest of the portions as below.

Deliverables	% of the total contract value
After submission and acceptance of end line data collection tools, training and field test of the questionnaire and upon certification by UNDP contract administrator	20%

After submission and acceptance of Final Evaluation report (End line report) and upon certification by UNDP contract administrator.	40%
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Clearance

Name: Kazuyoshi Hirohata, M&E/RBM focal point, UNDP Bangladesh



Annex:4

Activating Village Court Endline Survey Administrative Questionnaire

1. Is there an Ajlas? (yes, no)
2. Is there a designated day(s) for VC hearing? (choose from list of days)
3. Does the UP have assistant accountant and computer operator? (yes no)
4. Meet UP secretary and ask him whether there was any case under village court/Shalsih/Shalishi Parishad that were documented in the UP office from May 01, 2019 to February 28, 2020
 - i. Yes (Go to Ques 5).
 - ii. No.
5. If 'No' to Ques 4, do they have any of the followings (can only be checked if they can show the document)? (multiple response)

Document Type	Yes/No	If 'Yes', is this a proper document (do they match the government model)?	If 'Yes', why is this document not used?	If 'Yes', from where do they get the form?
			1. No value in using them 2. These are not mandatory 3. Lack of manpower to properly record 4. Too many forms to fill out 5. Others (please specify)	1. Government 2. NGO 3. UNDP 4. Others (please explain)
1. Application (form 1)				
2. Register of cases (form 2)				
3. Case order form (Form 3)				

4. Summon form for the defendant (form 4)				
5. Summon form for the witness (form 5)				
6. Member nomination notice (Form 6)				
7. Member nomination form (form 7)				
8. Village court member attendance request (form 8)				
9. Mutual agreement (form 9)				
10. Case attendance form (Form 10)				
11. Case slip (Form 11)				
12. Decree or Order form (form 12)				
13. Register of Decree and Order (form 12-A)				
14. Register of monetary transactions (form 13)				
15. Receipt for fine/fees (form 14)				
16. Register of Fine or Fees (form 15)				
17. Register of letters (form 16)				

18. Quarterly (or six monthly) Rule says quarterly) report on taking and resolving of cases (form 17-19)				
19. Fees and fine collection form (form 20)				
20. Form for sending case to district court (form21)				
21. Files for each cases				

6. If 'Yes' to Ques 4, do they have any of the followings (can only be checked if they can show the document)? (multiple response)

Document Type	Yes/No	If 'Yes', is this a proper document (do they match the government model)? (Yes/No)	From where do they get the form? 1. Government 2. NGO 3. UNDP 4. Others (please explain)	If 'Yes', is this document used regularly to document all cases that come to UP? (Yes/No)	If 'No', why is this document not used? 1. No value in using them 2. These are not mandatory 3. Lack of manpower to properly record 4. Too many forms to fill out 5. Others (please specify)
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1. Applicati on (form 1)					
2. Register of cases (form 2)					
3. Case order form (Form 3)					
4. Summon form for the defendant (form 4)					
5. Summon form for the witness (form 5)					
6. Member nominatio n notice (Form 6)					
7. Member nominatio n form (form 7)					
8. Village court member attendanc e request (form 8)					
9. Mutual agreement (form 9)					
10. Case attendanc e form (Form 10)					
11. Case slip (Form 11)					
12. Decree or order from (form 12)					
13. Register of Decree and Order					

(form 12-A)					
14. Register of monetary transactions (form 13)					
15. Receipt for fine/fees (form 14)					
16. Register of Fine or Fees (form 15)					
17. Register of letters (form 16)					
18. Quarterly (or six monthly? Rule says quarterly) reports on taking and resolving of cases (form 17)					
19. Fees/fine collection (form 20)					
20. Referring case to district court (form 21)					
21. Files for each cases					

Section B: Details of cases

6. No. of cases filed and documented from May 01, 2019 to February 28, 2020:

(Note: Check case register first and match it with the case files. (If case files are not available or case register is not available, also check decree register). If both matches, then put the number. But if there are some cases which were filed from May 01, 2019 to February 28, 2020 but did not

show up in case register, we have to add those as well. In sum, we have to record the max number that can either come from case register, case files or decree register)

7. For each of the cases, record the following:

(Note: For each documented case, the priority of checking documents are as follows:

1. Case files (if they have case files from May 01, 2019 to February 28, 2020, review them for them first).
2. Case register (if case files are missing, review the case register).
3. Decree register.)

7.1 Form 1: is form 1 available?

- i. Yes
- ii. No

if yes fill out the following:

- 7.1.1 Case number (case register has this info or form 3):
- 7.1.2 Sex of the applicant:
 - i. male
 - ii. female
- 7.1.3 Sex of the defendant:
 - i. male
 - ii. female
- 7.1.4 Nature of the dispute: (use dispute code)
- 7.1.5 Type of dispute:
 - i. Civil
 - ii. Criminal
- 7.1.6 Demand, claim of loss (in Taka): (use -999 if no money is involved)
- 7.1.7 Date of case file: (Day/Month/Year)

7.2 Form 2: Is form 2 (case register) available?

- i. Yes
- ii. No

If yes, fill out the following.

- 7.2.1 Date of case filing: (Day/Month/Year)
- 7.2.2 Sex of applicant:
 - i. male
 - ii. female
- 7.2.3 Sex of defendant:
 - i. Male
 - ii. Female
- 7.2.4 Nature of dispute: (select from dispute code)
- 7.2.5 Sex of first representative of applicant (UP member): 1. Male 2. Female
- 7.2.6 Sex of second representative of applicant (Local person): 1. Male 2. Female
- 7.2.7 Sex of first representative of defendant (UP member): 1. Male 2. Female
- 7.2.8 Sex of second representative of defendant (Local people): 1. Male 2. Female

- 7.2.9 Value of the dispute (in Taka): (use -999 if no money involved)
- 7.2.10 Village court decision was in favor of: 1. Applicant 2. Defendant
- 7.2.11 Voting ration (skip if case was solved on the basis of VC rules-31 or by pre mutual agreement):
 - i. 5:0
 - ii. 4:1
 - iii. 3:2
- 7.2.12 Is this case solved on the basis of VC Rules-31? (After defendant came to the VC and agreed with applicant in front of UP Chairman, then Chairman solved the case by mutual agreement between two parties. In that case there will not be Village court. This type of solution is called VC Rules-31): 1. Yes 2. No
- 7.2.13 Is this case solved by mutual agreement (before came to court)? 1. Yes 2. No
- 7.2.14 Is that case refereed from District court? 1. Yes 2. No
- 7.2.15 If yes, then ask following question.
 - 7.2.15.1 Application date in District court:
 - 7.2.15.2 Date of when district court gave the notice to refer the case in Village court:
 - 7.2.15.3 Date of village court taking the case:
 - 7.2.15.4 Has the case refereed to District court? 1. Yes 2. No

7.3 Form 3: Is Form 3 (Case order) available?

- i. Yes
- ii. No

Notes: This is first used during receiving case and then subsequently after each hearing to write down the decisions taken in the hearing.

- 7.3.1 Record, if the case is available in the case file. Are the case orders available in case file?
 - i. yes
 - ii. no.

If Yes, record the following:

- 7.3.2 Date of first order: (Day/Month/Year)
- 7.3.3 Number of orders:
- 7.3.4 Date of last hearing: (Day/Month/Year)
- 7.3.5 What was the medium of solution?
 - i. VC Rule 31
 - ii. Pre mutual agreement
 - iii. By forming Village court

Notes: If the case is received by the VC, the UP chair will ask the petitioner to come for a hearing in 7 days and he will summon the defendant using Form 4: Summon to the respondent.

7.4 Form 4: Is the Form 4 available?

- i. Yes
- ii. No

- 7.4.1 Sex of applicant (only active if there is no form 1 and 2)
- i. Male
 - ii. Female
- 7.4.2 Sex of defendant (only active if there is no form 1 and 2)
- i. Male
 - ii. Female
- 7.4.3 Date of summon: (Day/Month/year)

- 7.5 Form 6: Is Form 6 (member nomination notice) available? (yes, no)
- i. Yes
 - ii. No

If 'Yes', record the following:

- 7.5.1 Was the notice sent to both applicant and defendant?
- a. Applicant: 1. Yes 2. No
 - b. Defendant: 1. Yes 2. No
 - c. None of them
- 7.5.2 Date of nomination notice: (Days/Month/Year)

- 7.6 Form 7: Is Form 7 (nomination form) available?
- i. Applicant submitted form after selecting his representative
 - ii. Defendant submitted form after selecting his representative
 - iii. Both submitted their forms
 - iv. None of them submitted their form

If applicant submitted the form, record the following:

- 7.6.1 Member 1:
- i. UP Member
 - ii. Local
 - iii. Not nominated
- 7.6.1.1 Sex:
- i. male
 - ii. female
- 7.6.2 Member 2:
- i. UP
 - ii. local
 - iii. not nominated
- 7.6.2.1 Sex (male female)
- i. male
 - ii. female
- 7.6.3 Date of submission:

If defendant submitted the form, record the following:

7.6.4 Member 1:

- iv. UP Member
- v. Local
- vi. Not nominated

7.6.4.1 Sex:

- iii. male
- iv. female

7.6.5 Member 2:

- iv. UP
- v. local
- vi. not nominated

7.6.5.1 Sex (male female)

- iii. male
- iv. female

7.6.6 Date of submission:

7.6.7 Sex of the applicant (Only active if form 1, 2, 4 and 6 is not available)

- i. Male
- ii. Female

7.6.8 Sex of the defendant (Only active if form 1, 2, 4 and 6 is not available)

- i. Male
- ii. Female

7.7 Form 8: Is Form 8 (Request letter for the village court members to be present) available?

- i. Yes
- ii. No

If Yes, record the following:

Applicant's representative

7.7.1 Member 1:

- i. UP Member
- ii. Local
- iii. Not nominated

7.7.1.1 Sex:

- I. male
- II. female

7.7.2 Member 2:

- i. UP
- ii. local
- iii. not nominated

7.7.2.1 Sex (male female)

- i. male
- ii. female

Defendant's representative.

7.7.3 Member 1:

- iv. UP Member
- v. Local
- vi. Not nominated

7.7.3.1 Sex:

- III. male
- IV. female

7.7.4 Member 2:

- iv. UP
- v. local
- vi. not nominated

7.7.4.1 Sex (male female)

- iii. male
- iv. female

7.7.5 Sex of the applicant (Only active if form 1, 2, 4, 6 and 7 is not available)

- i. Male
- ii. Female

7.7.6 Sex of the defendant (Only active if form 1, 2, 4, 6 and 7 is not available)

- i. Male
- ii. Female

7.8 Form 9: Is Form 9 available?

- i. Yes
- ii. No

If Yes, record the following:

Applicant's representative:

7.8.1 Member 1:

- i. UP Member
- ii. Local
- iii. Not nominated

7.8.1.1 Sex:

- i. male
- ii. female

7.8.2 Member 2:

- i. UP
- ii. local
- iii. not nominated

7.8.2.1 Sex (male female)

- i. male
- ii. female

Defendant's representative:

7.8.3 Member 1:

- iv. UP Member
- v. Local
- vi. Not nominated

7.8.3.1 Sex:

- iii. male
- iv. female

7.8.4 Member 2:

- iv. UP
- v. local
- vi. not nominated

7.8.4.1 Sex (male female)

- iii. male
- iv. female

7.8.5 Sex of the applicant (Only active if form 1, 2, 4, 6, 7 and 8 is not available)

- i. Male
- ii. Female

7.8.6 Sex of the defendant (Only active if form 1, 2, 4, 6, 7 and 8 is not available)

- i. Male
- ii. Female

7.9 Form 10: Is the Form 10 (Attendance) available?

- i. Yes
- ii. No

If Yes, record the following:

7.9.1 Sex of the applicant (Only active if form 1, 2, 4, 6, 7, 8 and 9 is not available)

- i. Male
- ii. Female

7.9.2 Sex of the defendant (Only active if form 1, 2, 4, 6, 7, 8 and 9 is not available)

- i. Male
- ii. Female

7.10

Form 11: Is the Form 11 (Case slip) available?

- i. Yes
- ii. No

If Yes, record the following:

7.10.1 Sex of the applicant (Only active if form 1, 2, 4, 6, 7, 8, 9 and 10 is not available)

- i. Male
- ii. Female

7.10.2 Sex of the defendant (Only active if form 1, 2, 4, 6, 7, 8, 9 and 10 is not available)

- i. Male
- ii. Female

- 7.10.3 Date of case filing (Only active if form 1 and 2 is not available):
(Day/Month/Year)
- 7.11 Form 12: Is the Form 12 (Decree or Order Form) available? 1. Yes
2. No
- If yes,
- 7.11.1 Date of decree:
- 7.11.2 Type of case; a. civil b. criminal
- Applicant's Representative:
- 7.11.3 Member 1 : a. UP member b. Local c. not nominated
7.11.3.1 Sex (male female)
- 7.11.4 Member 2: a. UP b. local c. not nominated
7.11.4.1 Sex (male female)
- Defendant's Representative:
- 7.11.5 Member 1 : a. UP member b. Local c. not nominated
7.11.5.1 Sex (male female)
- 7.11.6 Member 2: a. UP b. local c. not nominated
7.11.6.1 Sex (male female)
- 7.11.7 Sex of the applicant (Only active if form 1, 2, 4, 6, 7, 8, 9, 10 and 11 is not available)
- 7.11.8 Sex of the defendant (Only active if form 1, 2, 4, 6, 7, 8, 9, 10 and 11 is not available)
- 7.11.9 Decision was in favor of: 1. Applicant 2. Defendant
- 7.11.10 verdict ration: i. 5:0 ii. 4:1 iii. 3:2 iv. 4:0 v. 3:1
- 7.12 Form 12 A: (decree register) is available? 1. Yes 2. No
- If yes,
- 7.12.1 Is decree registry up to date? 1. Fully 2. Partially 3. Not up to date
- 7.12.2 Is the decree enforced in front of the court (yes, no) If yes, date
- 7.12.3 Is the decree enforced later (yes no) if yes, date
- 7.12.4 If no, before which date the decree has to be enforced
- 7.13 Form 13: Are receipts of Fine or Fees available? 1. Yes 2. No
- If yes,
- 7.13.1 Is fees/fine registry of village court updated? 1. Fully 2. Partially 3. Not up to date
- 7.13.2 Amount that is ordered to be paid:
- 7.13.3 Decision date:
- 7.13.4 Number of instalments paid:
- 7.13.5 Amount that is actually paid in instalment 1:
- 7.13.6 Date of instalment 1 payment:
- 7.13.7 Amount that is paid in instalment 2:
- 7.13.8 Sex of the applicant (Only active if form 1, 2, 4, 6, 7, 8, 9, 10, 11 and 12 is not available)
- 7.13.9 Sex of the defendant (Only active if form 1, 2, 4, 6, 7, 8, 9, 10, 11 and 12 is not available)
- 7.14 Form 14: Receipts of Fine or Fees is available? 1. Yes 2. No
- If yes,

- 7.14.1 Collected fees:
 7.14.2 Date:
 7.14.3 Collected fines:
 7.14.4 Date:
- 7.15 Form 15: Fee/Fine registry is available? 1. Yes 2. No
 If yes,
- 7.15.1 Is it updated? 1. Fully 2. Partially 3. Not up to date
- 7.16 Form 16: Letter Registry is available? 1. Yes 2. No
 5.17.1 Is it updated? 1. Fully 2. Partially 3. Not up to date
- 7.17 Form 21: Is Form 21 (Transfer of case to the Criminal Court) available? Yes/No
 7.17.1 If Yes, Date:
- 7.18 Form 17: (report on case recording and solution) is available? 1. Yes 2. No
 7.18.1 Is it made by using VC From 17? 1. Yes 2. No
 If yes,
- 7.18.2 If quarterly reports available record the following information for each reports
 from May 01, 2019 to February 28, 2020:

	Male (applicant)	Female (applicant)	Total
1.Number of cases in waiting (in process) before October'19			
2.Number of cases directly files in VC court (October'19 to December'19)			
3.Number of cases referred from District court to Village court (October'19 to December'19)			
4.Total number of cases filed: (Add 1, 2, 3)			
5.Total resolved cases by Village Court October'19 to December'19			
6.Number of cases Rejected October'19 to December'19			
7.Number of cases referred to district curt October'19 to December'19			
8.Total solved cases: (add 5,6,7)			
9.Total amount of compensation ordered			

October'19 to December'19			
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7.18.3 Is the quarterly report of recoding cases and resolutions sent to UNO (by using VC Form 17)? 1.
Yes 2. No

Evaluating Knowledge, Attitude, and Perception of UP Representatives

Questionnaires for Interview with UP Chair and UP Council Members

Assalamualaikum/Adab. My name is _____. I have come from Innovations for Poverty Action (IPA), a non-profit organization dedicated to finding innovative solutions to development issues in various countries. IPA and UNDP (United Nations Development Programme) are conducting a survey to know about the experience and perception of people of Bangladesh about disputes. You are invited to participate in this study.

When we say dispute we mean a disagreement between two or more people about something that needs to be resolved. For example: There could have been an accusation of theft between one person and another or there could have been a physical fight or assault between people where one person feels the other should pay a reparation for the pain or hospital bills that have been caused. Another type of dispute is a financial dispute where one person or households claim that another person or household claims that they owe them money while the other household disagrees.

One of our colleagues visited you or the person in your position at that time during March 2017 to May 2017 in order to conduct a survey. I am inviting you to participate in the follow up survey. The purpose of this survey is to better understand how the disputes are solved and the experience and perception of the parties involved in the disputes. You are invited to participate in this study. If you choose to participate you will be asked to complete a survey. The survey will cover: your education, occupation, political affiliation and other basic information, social situation of dispute and conflicts in the Union Parishad, specific information on the last 5 disputes you resolved, your knowledge, attitude and perception on village court. The survey will require approximately 1 hour of your time. I (or a member of the research team) may need to return in around 8 months, but you can choose not to participate in the follow-up interview if you wish.

This research will help us better understand the needs of the community in order to improve future interventions directed toward dispute resolution in this region. Participating in this survey is totally up to your wish and you have all the freedom to not participate in it. If you want, you can stop the interview at any time. You will neither lose nor be gain from participating or not participating in this survey. Your family or the people of your area will not be inconvenienced in any way from your participation.

The information provided by you will remain strictly confidential. Your name will never be published in any report. The published result of the survey will be the compilation of information of thousands of people and the information given by any specific person cannot be identified from there. Researchers will keep your information confidential to the extent possible and allowable by law. In order to ensure that this survey is being administered appropriately, a short audio recording may be collected during your interview. The recording will be securely reviewed internally and deleted within 30 days of collection. No one outside of our quality control team will access the recording.

Do you have any questions? You can give your verbal consent for your participation in this survey.

“I understand the procedures described above. My questions have been answered to my satisfaction, and I agree to participate in this study.”

SUBJECT GAVE VERBAL AGREEMENT FOR THEIR PARTICIPATION []

If you feel that anyone working on this survey is doing anything you are not happy about or if

you have any questions about the research as a respondent, please contact Md. Alamgir Kabir, Senior Operations Manager, IPA at 01712121221.

Case No

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1. Union:
2. Upazila:
3. District:
4. Division.....
5. Name of Interviewer:
6. Date:
7. Name of Supervisor:
8. Date:
9. Types of Respondents: 1. UP Chair 2. UP Member (ordinary UP member for one of the 9 wards)
 3. Female UP Member (one of three required female UP members) 4. UP Secretary 5. Panel
 chair 6. Village Court Assistant

10. Respondent's Identification

- 10.1. Name of the Respondent:
- 10.2. Mobile No.....
- 10.3. Alternative Phone number.....
- 10.4. Age of the Respondents (in year)
- 10.5. Gender: 1. Male 2. Female
- 10.6. Educational qualification of the Respondent (education code)
- 10.7. Occupation: 1. Service 2. Businessman 3. Teacher 4. Imam 5. Farmer 6. Others (Please
 speacify).....
- 10.8. Religion: 1. Muslim 2. Hindu 3. Buddhist 4. Christian 5. Tribal 6. Others (Please
 speacify).....
- 10.9. Monthly Total Income, include all income that you personally earn, from both work, investment, rent and
 other sources: Tk.
- 10.10. Monthly Household Income, include all income that your household earn, include all income
 from both work, investment, rent and other sources:Tk.

0=Has not passed any class

- 1=Class One
- 2=Class Two
- 3=Class Three
- 4=Class Four
- 5=Class Five
- 6=Class Six
- 7=Class Seven
- 8=Class Eight
- 9=Class Nine
- 10=Class 10 (test examination)
- 11=SSC / Equivalent / SSC Vocational or Trade certificate / Dakhil
- 12=HSC/First year/HSC Vocational 1st year/Pre Degree BFA 1st year/Diploma in Communication 1st year/Certificate in Education or Agriculture 1st year/Diploma Engineering/Nursing 1st year
- 13=HSC / 2nd year (text examination)
- 14=HSC / Equivalent / HSC Vocational/Pre Degree BFA/Diploma in Communication/Certificate in Education/Certificate in Agriculture/Diploma Engineering/Nursing 2nd year/Alim
- 15=Honours 1st year/Pass/BSc. Engineering, Agriculture, Textile, Leather 1st year/Diploma Engineering or Nursing 3rd year /BFA 1st year
- 16=Honours 2nd year/Pass/BSc. Engineering, Agriculture, Textile, Leather 2nd year/Diploma Engineering or Nursing / BFA 2nd year
- 17=Honours 3rd year/BSc. Engineering, Agriculture, Textile, Leather 3rd year/Bachelor pass/Fazil /BFA 3rd year
- 18=Bachelor Honors/B.Sc./B.Ed/LLB/Masters Preliminary/Kamil /BFA
- 19=M.A./ M.Sc./M.Com./MSS/MBA/LLM/M.Ed/MBBS/MFA
- 20=M.Phil
- 21=PhD/Post MBBS
- 50=Hafizi/Religious education
- 96=Other

10.11-10.14 required only for UP Chair and UP Council Members

10.11. When were you elected to your current position as UP representative? (skip for UP secretary)

1. 2016 UP elections

2. Other please specify month and year

10.12. When does your term in the selected position as UP representative end? (skip for UP secretary).....years

10.13. How many times, including this one, have you been elected as UP member or UP chair? (skip for UP secretary)

UP chair, number of times: _____

UP member, number of times: _____

10.14. Since when have you held your position as UP secretary (Only for UP secretary)

Month: _____ year: _____

11. General questions about social situation in UP

11.1 In terms of the frequency of disputes between villagers, how would you describe your UP, on a scale from 1 to 5?

1. Very few conflicts such that I hear about 1 or 2 disputes in a month
2. Less than normal level conflict such that I hear about 3-4 disputes in a month
3. Normal level of conflict such that I hear about 6-7 disputes in a month
4. Above normal level of conflict such that I hear about 9-10 disputes in a month
5. Very high level of conflict such that I hear about more than 11 disputes in a month
6. No disputes, in I typical month I don't hear about any disputes
7. I don't know

11.2 In terms of the frequency of disputes between villagers, how has your UP changed over the last 3 years, on a scale from 1 to 5?

1. The number of conflicts has declined a lot
2. The number of conflicts has declined a little
3. The number of conflicts has stayed the same
4. The number of conflicts has increased a little
5. The number of conflicts has increased a lot

11.2.1 What types of dispute have decreased and what types of dispute have increased (List disputes in descending order in terms of decreased and increased frequencies)?

Serial	Dispute code (Decrease)	Dispute code (Increased)
1.		
2.		
3.		

11.3 What is the 3 most common ways of resolving conflicts in your area:

Top 1: _____

Top 2: _____

Top 3: _____

1. Shalish
2. Shalish Parishad
3. Village Court
4. District Court / Family Court
5. Mobile Court
6. Other, please specify: _____

11.4 What are the 3 most common types of conflicts between people in your UP that you help to resolve and how? (rank the top 3 using the dispute code)

Ranking	Dispute code	Ways of dispute resolve (1=village courts; 2=Shalish;3= Shalish Parishad 4= Family Court;5=. District Court; Other
Top1		
Top2		
Top3		

Dispute code	
1	Theft/ Misappropriation of property
2	Quarrelling
3	Fighting/Scuffling- with bloodshed
4	Fighting/Scuffling- without bloodshed
5	Rioting/rampaging
6	Cheating
7	Frightening and threatening/Intimidation
8	Word, gesture or act intended to insult the modesty of a woman
9	Assault or criminal force - with bloodshed
10	Assault or criminal force - without bloodshed
11	Grabbing any deposited valuable property
12	Annoying/bothering others
13	Unlawful assembly
14	Wrongful restraint and wrongful confinement
15	Voluntarily causing hurt on provocation-with bloodshed
16	Voluntarily causing hurt on provocation-without bloodshed
17	Mischief by killing cattle/animal
18	Realizing of contract or agreement money or demand
19	Recovery of possession of agricultural land or its worth value
20	Recovery of possession of non-agricultural land or its worth value
21	Recovery of possession of other immovable property or its worth value
22	Recovery of possession of movable property or its worth value
23	Realizing compensation of movable property
24	Damaging crops through illegally entering the crop-field by livestock animal

25	Payment of wages to agriculture labor and suit for compensation
26	Rape
27	Killing
28	Abduction
29	Robbery
30	Acid throwing
31	Polygamy
32	Divorce
33	Providing/maintaining with food, clothing and shelter
34	Guardianship
35	Dower
36	Conflict in conjugal relationship

11.5 Please specify the number of disputes that you have resolved using each type of resolution mechanism function in the past 3 months:

	Past 3 months
Shalish	
Village Court	
Shalish parishad	
Other, please specify	

11.6 Did you receive any compensation including food and gifts for the time you invested in resolving the dispute? If yes, what is the monetary value in total in the past 3 months?

	Compensation? 1=yes, 2=no	Past 3 months
Shalish		
Village Court		
Shalish parishad		
Other, please specify		

11.7 In a typical week how many hours do you spend on dispute resolution activities?

	(hours)
Shalish	
Village Court	
Shalish parishad	
Other, please specify	

12 Specific information on the 5 last disputes you resolved

12.1 Now we will ask about some specific information on the 5 last disputes you resolved, only include disputes resolved in the past year, if you did not resolve 5 or more disputes in the past year only describe the disputes you resolved in the last 12 months.

Dispute ID	Resolution method (1. Shalish, 2. Village Court, 3. Other,	What was the overall value of the dispute? (e.g. what was the	If a financial compensation was involved, how large was the	If there was any other type of compensation (non-financial) such the return of property or a settlement of a	How large of a fee were the petitioner charged?	How large of a fee were the defendant charged?	How many hours did you spend on resolving this case? (include all the time you spent,	Respondents relationship to "petitioner" (the person accusing someone else)	Respondents relationship to "defendant" (the accused) (relationship code, 0=no	Has a decision been made about how to resolve this case? (1=yes, 0=no)
------------	--	---	---	--	---	--	---	---	--	--

	please specify)	value of the land disputed)	financial compensation?	land dispute, what was the estimated monetary value of the non-financial compensation / settlement?			reviewing evidence, attending hearings, pondering the decision and so on)	(relationship code) (relationship code, 0=no relationship)	relationship)	
1										
2										
3										
4										
5										

12.2 (Second part of the table)

Dispute ID	Settlement method: 1. Financial compensation, 2. Return of property, 3. Apologise, 4. No decision has been made yet 5. Other, please specify (Multiple answers allowed)	If a decision has been made, has the decision been implemented?	If yes, What type of enforcement methods were required? (enforcement methods code)	If no, why has the decision not been implemented? (no implementation code)
1				
2				
3				
4				
5				

Relationship code
1. Immediate family (brother, sister, mother, father, child)
2. Other relatives (cousin, uncle, aunt, nephew, niece)
3. Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)
4. Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)
5. Distant relatives
6. Friends
7. Business partner / Co-worker
8. Employee
9. Employer
10. Other, please specify

Enforcement methods code
1. The decision was enforced without any additional enforcement method
2. The decision was enforced after a reminder by UP officials
3. The decision was enforced after a visit by UP officials to the defendant's home
4. The decision was enforced after a visit by police to the defendant's home

5. The decision was enforced after some of the defendant's assets were seized
6. Other enforcement method, please specify

No Enforcement code
1. One of the party appealed to a different court
2. One of the party appealed to high court
3. One of the party are not complying with the decision and the dispute continues
4. One of the party is unable to comply (cannot afford to pay the fine or left the village, etc.)
6. Other, please specify

12.3 (Third part of the table)

Dispute ID	Start date of dispute: month / year	When was the UP council first approached: day / month / year	When was the final decision/agreement made: day / month / year	When was the decision/agreement implemented: day / month / year	Has the decision been appealed to a different court? 1. Yes 2. no
1					
2					
3					
4					
5					

12.4 (Fourth part of the table)

Dispute ID	Was the resolution reached by vote/verdict or by a mutual agreement between the two parties? 1. Vote/verdict 2. Mutual agreement	If there was a vote in the Village Court, what was the outcome of this vote? (vote code)	In this case were there any fees imposed for "disobeying a summon" or "contempt of court"? 1. Yes 2. No (skip the next two questions)	If yes, On whom was the fee imposed? 1. Petitioner 2. Defendant 3. Both 4. Witness 5. Other person, please specify	If yes, how large was the fee?
1					
2					
3					
4					
5					

Vote code
1. 5:0 (Five members were present)
2. 4:1 (Five members were present)
3. 3:2 (Five members were present)
4. 4:0 (Four members were present)
5. 3:1 (Four members were present)
6. Other, please specify

12.5 List the 5 most prominent people (not including yourself) that help resolve conflicts in your UP:

1. Name: Position/occupation:
2. Name: Position/occupation:
3. Name: Position/occupation:
4. Name: Position/occupation:
5. Name: Position/occupation:

13 Knowledge on Village Court

13.1 Village Court functioning in UP

13.1 [Have you ever heard the name of Village Court?

(Instruction: Discuss and give some idea about Village Court and try to find out whether he/she has ever heard of such a system, where 5 members sit together in an Ejlās covered with red cloth, hearing from both parties, settle the local small disputes/case etc. If the respondent can say about Village Court easily, circle 1, and if he/she gets the idea after some discussion, circle 2 and finally with no positive reply please circle 3)

1. Could say spontaneously/easily
2. Could say after giving some idea
3. Could say nothing about Village Court (go to the next section)

13.1.1 If the reply is 1 or 2 then ask, since when you have heard of VC?

1. Less than 5 month 2. 6-12 months 3. 13-24 months
4. More than 2 years 5. Can't say/Can't remember

13.1.2 How have you heard of VC?

Means	When (month and year)
Training	
Workshop	
Read VC law by himself	
UNO	
UP Chair	
Non government organization	
Government letter	
Courtyard meeting	
Poster/sticker	
Local leaders (school teacher/religious leader/political leader worker)	
Others (specify)	

We will now conduct a short knowledge test to see how much you know about how a village court should be operated. (Have the respondent answer the questions directly without asking anyone else.)

13.2 Knowledge test (quiz)

Knowledge test 1.

13.2.1 Knowledge about formation and panel members of the Village Court

13.2.1.1 How many people are on the Village Court jury?

1. Number: __
2. I don't know

13.2.1.2 How many people does the defendant appoint to the Village Court?

1. Number: __
2. I don't know

13.2.1.3 For the defendant who are they? (read out multiple choice answer)

- 1=One UP council member and one lawyer*
- 2=Two UP council members*
- 3=One UP council member and one local elite*
- 4=Two local elites*
- 5=Don't know*

13.2.2 Knowledge about VC's chairmen

13.2.2.1 Do you know, who is the Chair of the Village Court? (do not read out answer's, wait for response) (Single response)

1. UP Chair (correct answer)
2. UP Member
3. UP Secretary
4. Local elite people
5. Any other answer
6. Don't know

13.2.2.2 If the ordinary Village Court Chair is not available, is it acceptable for the UP secretary to act as the Chair of the Village Court? (do not read out answer's, wait for response) (Single response)

1. Yes
2. No
3. Don't know

13.2.3 Knowledge about VC's fine

13.2.3.1 Does the Village Court have the authority to impose fines on people disobeying the court's orders?

1. Yes
2. No
3. I don't know

13.2.3.2 How large of a fine can a Village Court impose to a person for "contempt of the court"?

1. Number: __
2. I don't know

13.2.4 Knowledge about jurisdiction of VCs

13.2.4.1 What is the highest financial value of a case that the court can deal with?

1. Number: __
2. I don't know

13.2.4.2 What of the following types of cases can the court deal with?

1. Thefts of values of 20,000 taka (1=yes, 2=no, 3=I don't know)
2. Abduction of a person (1=yes, 2=no, 3=I don't know)
3. Land disputes of a value of 100,000 taka (1=yes, 2=no, 3=I don't know)
4. Dowry, Divorce, women violence, married life crisis etc (1=yes, 2=no, 3=I don't know)

13.2.5 Knowledge about fees

13.2.5.1 Do you know, how much is the fee for a case in a Village Court?

1. Yes
2. No (Skip the next two questions)

13.2.5.2. If yes, how many taka (fee) for a criminal case?

1. Number: __
2. I don't know

13.2.5.3. If yes, How much taka (fee) for a civil case?

1. Number: __
2. I don't know

13.2.6 Decision making process of Village courts

13.2.6.1 If 5 members are present in the Village Court which of the following ways are acceptable processes for making a decision in the Village Court?

1. Decision are taken by UP chair in consultation with the Village Court assistant (1=acceptable, 2=not acceptable, 3=I don't know)
2. All 5 members vote in the same way (5:0) (1=acceptable, 2=not acceptable, 3=I don't know)
3. The Village Court Assistant takes the decision based on instructions from the UP chair (1=acceptable, 2=not acceptable, 3=I don't know)
4. Majority (4:1) or (3:2) (1=acceptable, 2=not acceptable, 3=I don't know)

13.2.6.2 If the UP chair disagrees with a majority of the Village Court can the UP chair overturn the Village Courts decision?

1. True
2. False
3. I don't know

13.2.7 Knowledge about appeal against VC's decision

13.2.7.1. Can someone appeal to a higher court if they are unhappy with the Village Court's decision?

1. Yes
2. No (Skip the next question)
3. Don't know (Skip the next question)

13.2.7.2. If yes, in which of the following situations can the dissatisfied party can appeal?

1. In all cases where the judgement is unfair (1=yes, 2=no, 3=I don't know)
2. Only decision is taken with 3:2 votes (1=yes, 2=no, 3=I don't know)
3. When the decision is taken with 4:1 votes (1=yes, 2=no, 3=I don't know)

13.2.7.3 In which case some one can appeal against the VC decisions for criminal case?

1. First class magistrate court
2. Any other answer
3. Don't know

13.2.7.4. What is the time limit, in days, of making appeals against the decision given by VC?

1. Number of days: ____
2. I don't know

13.2.8 Knowledge about the use of lawyers in the Village Court

13.2.8.1 Can a lawyer be engaged in the Village Courts proceedings?

1. Yes
2. No

13.2.9 Knowledge on issuance of summons

13.2.9.1 Who does issue summons of VC? (Single response)

- | | | |
|------------------------------------|-----------------------------|---------------|
| 1. Worker own self/Court Assistant | 2. Chowkider/Village Police | 3. UP Chair |
| 4. UP Member | 5. Any other answer | 6. Don't know |

13.3 Knowledge test 2.

13.3.1 Knowledge about formation and panel members of the Village Court

13.3.1.1 How many people are on the Village Court jury?

1. Number: ____
2. I don't know

13.3.1.2 How many people does the plaintiff appoint to the Village Court?

1. Number:___
2. I don't know

13.3.1.3 For the plaintiff who are they? (read out multiple choice answer)

- 1=*One UP council member and one lawyer*
- 2=*Two UP council members*
- 3=*One UP council member and one local elite*
- 4=*Two local elites*
- 5=Don't know

13.3.2 Knowledge about the VC's chair

13.3.2.1 Do you know, who is the Chair of the Village Court? (do not read out answer's, wait for response) (Single response)

1. UP Chair (correct answer)
2. UP Member
3. UP Secretary
4. Local elite people
5. Any other answer
6. Don't know

13.3.2.2 If the ordinary Village Court Chair is not available, who should be the Chair of the Village Court? (do not read out answer's, wait for response) (Single response)

1. Panel Chair (correct answer)
2. UP Member
3. UP Secretary
4. Local elite people
5. Any other answer
6. Don't know

13.3.3 Knowledge about VC's fine

13.3.3.1 Does the Village Court have the authority to impose fines on people disobeying the court's orders?

1. Yes
2. No
3. I don't know

13.3.3.2 How much fine money can a VC impose to a person for "disobeying a summon"?

1. Number:___
2. I don't know

13.3.4 Knowledge about jurisdiction of VC

13.3.4.1 What is the highest financial value of a case that the court can deal with?

1. Number:___
2. I don't know

13.3.4.2 What of the following types of cases can the court deal with?

1. Damage to crops and animals of values of 30,000 taka (1=yes, 2=no, 3=I don't know)
2. Rape (1=yes, 2=no, 3=I don't know)
3. Beating / fighting / physical assault (1=yes, 2=no, 3=I don't know)
4. Dowry (1=yes, 2=no, 3=I don't know)

13.3.5 Knowledge about fees

13.3.5.1 Do you know, how much is the fee for a case in a Village Court?

1. Yes
2. No (Skip the next two questions)

13.3.5.2. If yes, how many taka (fee) for a criminal case?

1. Number: ____
 2. I don't know
- 13.3.5.3. If yes, How much taka (fee) for a civil case?
1. Number: ____
 2. I don't know
- 13.3.6 Decision making process of Village courts
- 13.3.6.1 If 4 members are present in the Village Court which of the following statements are true about the Village Court's decision making progress?
1. Decision are taken by UP chair in consultation with the Village Court assistant (1=acceptable, 2=not acceptable, 3=I don't know)
 2. All 5 members vote in the same way (5:0) (1=acceptable, 2=not acceptable, 3=I don't know)
 3. The Village Court Assistant takes the decision based on instructions from the UP chair (1=acceptable, 2=not acceptable, 3=I don't know)
 4. Majority (4:1) or (3:2) (1=acceptable, 2=not acceptable, 3=I don't know)
- 13.3.6.2 If the UP chair disagrees with a majority of the Village Court can the UP chair overturn the Village Courts decision?
1. True 2. False 3. I don't know
- 13.3.7 Knowledge about appeal against VC's decision
- 13.3.7.1 Can someone appeal to a higher court if they are unhappy with the Village Court's decision?
1. Yes
 2. No (Skip the next question)
 3. Don't know (Skip the next question)
- 13.3.7.2 If yes, in which of the following situations can the dissatisfied party can appeal?
1. In all cases where the judgement is unfair (1=yes, 2=no, 3=I don't know)
 2. Only decision is taken with 3:2 votes (1=yes, 2=no, 3=I don't know)
 3. When the decision is taken with 4:1 votes (1=yes, 2=no, 3=I don't know)
- 13.3.7.3. In which court someone can appeal against the VC decision for a civil case?
1. Assistant Judge court
 2. Any other answer
 3. Don't know
- 13.3.7.4. What is the time limit, in days, of making appeals against the decision given by VC?
1. Number of days: ____
 2. I don't know
- 13.3.8. Knowledge about the use of lawyers in the Village Court
- 13.3.8.1 Can a lawyer be engaged in the Village Courts proceedings?
1. Yes
 2. No
- 13.3.9 Knowledge on issuance of summons
- 13.3.9.1 Who does issue summons of VC? (Single response)
- | | | |
|------------------------------------|-----------------------------|---------------|
| 1. Worker own self/Court Assistant | 2. Chowkider/Village Police | 3. UP Chair |
| 4. UP Member | 5. Any other answer | 6. Don't know |

Thank you. The quiz ends here.

14.4 Sources of knowledge

13.4.1. When have you first heard about village court? Year -----

13.4.2. How could you know the above information about Village Court? (Multiple response)

1. Training 2. Workshop 3. Reading the law myself 4. UNO 5. UP chair 6. An NGO 7. Government order/letter, (name from dropdown list with other as an option) 8. Courtyard meeting 9. Poster/sticker 10. Local leader 11. Other (specify)

13.4.3. When did you get the last training/workshop on Village Courts?

Month: Year:

13.4.3.1 How many times did you get training/workshop?

14 Information about the Village Courts activities in this UP

14.1. Have you ever resolved any dispute by forming Village Court?

1. Yes 2. No (if no, skip to the next section)

14.1.1. Since when has the local disputes are being resolved through Village Court?

Please mention approximate month and year: _____ year..... month_

14.1.2 If yes, remember the case that you resolve most recently through a 5-member panel in the Village Court and please explain the steps you followed there in accordance to the Village Court Act? (prob the question repeatedly to find out any missing step)

(Instruction: The steps to be followed for disposal of a case by Village Court are given left side below. The replies are to be recorded in the right side. In case, the serial of steps mentioned by the respondent doesn't match with the actual serial number then the respondent's serial number has to be mentioned as against the actual serial of the steps. Such as, -- receiving and reviewing application is actually the 1st step, the respondent mention this step in 3rd serial, then put a sl. no. 3 in the right side as against the sl. no. 1 in the left)

Major steps of resolving a case by Village Court (serially)	Record the if the respondent performed the procedures or not. 1= performed procedure, correct sequence 2=did not perform procedure, 3=performed procedure but incorrect sequence
1. Receive and review of application by the Chair	
2. After acceptance, entry the case in the relevant register	
3. Issueance of summon to the defendant	
4. Instruct to both parties to nominate representatives within 7 days	
5. Formation of Village Court panel (Chair and 4 representatives nominated by both parties)	
6. Hearing of both parties and witnesses	
7. Takeing decision with majority vote and declare publicly	
8. If the decision is not appelable, implement the decision within the given date	

14.2 How satisfied are you satisfied with the functioning of the Village court (on a scale from 1 to 5)?

1. Very satisfied, 5. Very unsatisfied

14.2.1 Why? (reasons code)

Reasons code

1. Easy access to justice
2. Less expenses
3. Easy process
4. Lawyer isn't needed
5. Whithin the locality

6. Easy to visit
7. Application procedure is not easy
8. Expensive
9. No Trust in Village Court
10. Decision goes in favour of muscle power
11. Unfairness/ Judgment is not neutral
12. Distressed women are neglected
13. Others (specify)

14.3 In your opinion, how satisfied are petitioners (on a scale from 1 to 5)?

1. Very satisfied, 5. Very unsatisfied

14.4 In your opinion, how satisfied are defendants (on a scale from 1 to 5)?

1. Very satisfied, 5. Very unsatisfied

14.5. List top three challenges of VC

Top 1-----

Top 2-----

Top 3-----

- 1.Lack of money to hire VCA
- 2.Lack of money to buy registers/forms
- 3.Lack of time for conducting regular hearing
- 4.Lack of courtroom/ building/ furniture
- 5.Unawareness of the villagers in approaching village courts for justice
- 6.Lack of enforcement capacity
- 7.Lack of quality judges
- 8.Lack of proper training for the VC officials
- 9.Other (specify)

15 Attitude and Perception on Village Court

15.1 In terms of the frequency of disputes between villagers that are triable in the village court, how would you describe this UP, on a scale from 1 to 5? [If respondent is aware of the village court]

1. Very few conflicts such that I hear about 1 or 2 disputes in a month
2. Less than normal level conflict such that I hear about 3-4 disputes in a month
3. Normal level of conflict such that I hear about 6-7 disputes in a month
4. Above normal level of conflict such that I hear about 9-10 disputes in a month
5. Very high level of conflict such that I hear about more than 11 disputes in a month
6. I don't know

15.2 Between the Village Court and Salish and Shalish Parishad, which one do you prefer to resolve small disputes of the locality?

1. Village Court 2. Salish 3. Salish Praishad

- 1.1. If Village Court, why? (use reasons code)
- 1.2. If Salish, why? (use reasons code)
- 1.3. If Salish Praishad, why? (use reasons code)

Reasons code

13. Easy access to justice
14. Less expenses
15. Easy process

16. Lawyer isn't needed
17. Whithin the locality
18. Easy to visit
19. Application procedure is not easy
20. Expensive
21. No Trust in Village Court
22. Decision goes in favour of muscle power
23. Unfairness/ Judgment is not neutral
24. Distressed women are neglected
13. Others (specify)

15.3 How able is the Village Court is to enforce its decision? I.e. if the Village Court makes a decision how well can it ensure that both parties follow the orders given by the village court? (On a scale from 1 to 5 where 1 is fully capable and 5 is not capable at all).

15.3.1 How able is Shalish to enforce its decision? (On a scale from 1 to 5 where 1 is fully capable and 5 is not capable at all).

15.3.2 How able is Shalish Parishad to enforce its decision? (On a scale from 1 to 5 where 1 is fully capable and 5 is not capable at all).

15.4 Do you think, the present financial power of the Village Court (up to Tk. 75,000) is good or is any change needed?

1. It needs to be increased (if this is the answer ask to what level_____)
2. It is good and does not need to be changed
3. It needs to be decreased (if this is the answer ask to what level_____)

15.5 In your opinion, is there any nepotism or partiality in the Village Court? (1= Not fair at all/ very high partial, 5= completely fair/no partiality)

15.5.1 If somewhat unfair (3, 4 or 5 answered in previous question), why? (multiple answers allowed)

1. Rich people get better treatment
2. Poor people get better treatment
3. Political allies to the UP chair or UP members get better treatment
4. Friends and family of the UP chair or UP members get better treatment
5. Other, please specify

15.6 Do you feel any change in social problems and crimes in your locality due to operations of VC?
(1=Yes, 2=No, 98 =Don't know)

15.6.1 If yes, what changes occur? (multiple answers allowed)

1. Reduce all types of crime
2. Reduce petty crime which are triable at VCs
3. Increase community harmony
4. Increase community safety
5. Reduce family disputes
6. Reduce
7. Other specify

15.6.2 Is your village getting economically benefitted by activating village courts? 1= Yes, 2=No, 98=Don't know

15.7 In your locality, where the people go for seeking justice for dispute or quarrel e.g. theft, beating/fighting, damaging crops, killing of cows/animal, quarrel etc. in family/social/personal life amounting to less than Tk 75000 (may be multiple responses) recorded in order (first , 2nd and 3rd)

Where do people go	Order (1,2,3..)	Why? (use reason code)
Shalish		
Shalish Parishad		
VC		
District Court		
UP Chair/Member		

Why? (reasons code)

1. Easy access to justice
2. Less expenses
3. Easy process
4. Lawyer isn't needed
5. Within the locality
6. Easy to visit
7. Application procedure is not easy
8. Expensive
9. No Trust in Village Court
10. Decision goes in favour of muscle power
11. Unfairness/ Judgment is not neutral
12. Distressed women are neglected
13. Others (specify)

15.8. In your opinion, in general, how is the relation between the petitioner and the opponent after resolving the case by village court?

1. Very Good relation
2. Good relation
3. Neither good nor bad, nor in dispute anymore
4. Bad relation
5. Very Bad relation

15.9 What are the strengths of Village Court? (Multiple response)

1. Neutrality/ Justice is ensured
2. Less expenses
3. Less time consuming
4. Local disputes are resolved locally
5. Village court has legal base
6. Others (specify).....

15.10 What are the weaknesses of village court?

1. Influenced by political pressure
2. Discrepancy/ Disparity between rich and Poor
3. Limited Power of judges
4. Shortage of Manpower
5. Compared to the need inadequate training facilities
6. Lack of awareness about Village Court of local people
7. Others (specify).....

16 Half year return (Only for UP chair and UP secretary)

16.1 Have you heard of the half yearly return of VC? 1. Yes 2. No

16.1.1 If yes, what info does the return contain? (multiple choice)

1. Number of cases recorded
2. Number of cases mutually disposed
3. Number of cases under trial
4. Number of cases disposed
5. Fees realized
6. Fines imposed
7. Fines realized
8. Others

- 16.1.2. Do your UP prepare the half yearly return? 1. Yes 2. No 3. Don't know
- 16.1.3. Who signs the half yearly return? 1. UP member 2. UP Secretary 3. CBO Officer
4. UP Chair 5. I don't know
- 16.1.4. To whom the half yearly return is sent? 1. UNO 2. DC 3. Magistrate 4. Other
(specify).....5. I don't know

17 Documentation, Monitoring and Reporting (Only for UP chair, UP secretary and VC assistant)

- 17.1 Do your UP use forms and register to document the VCs proceedings?
1. Use form 2. Use registry 3. Use both 4. Use none

17.1.1 If yes, What types of registers are used for recording the cases in the VC?
(If they use any other register, then circle No. 6 and mention the name of the register) (ask to see the registers and if the UP secretary/ VC assistant cannot show you the register and an example of how it is being filled out then do not tick that register)

- | | |
|---------------------------------|---------------------------------------|
| 1. Register of Cases | 4. Dispatch Register |
| 2. Register of Decrees & Orders | 5. Register of Realizing Compensation |
| 3. Register of Fines & Fees | 6. Others (Please Specify)..... |

17.1.2. What types of Forms used?
(ask to see the forms and if the UP secretary/ VC assistant cannot show you the form and an example where it has been used do not tick that register)

- | | |
|--|--|
| 1. Form 1: Register of Cases | 7. Form 7: Register of Fine or Fees |
| 2. Form 2: Summon to the Respondent/Petitioner | 8. Form 8: Recovery of Amount/Money |
| 3. Form 3: Summon to the Witness | 9. Form 9: Recovery of Fine |
| 4. Form 4: Form of Decree or Order | 10. Form 10: Half Yearly Return of the VC |
| 5. Form 5: Register of Decree and Order | 11. Form 11: Transfer of Cases to the Criminal Court |
| 6. Form 6: Receipts of Fine or Fees | 12. Do not use |

17.2. Who maintains and updates the files and other records of VC? (Multiple response)

- | | | |
|--------------------------------|------------------------|-------------------------------------|
| 1. Secretary sometimes | 2. Chair | 3. Court Assistant |
| 4. Court Assistant & Secretary | 5. Secretary all times | 6. We do not maintain documentation |
| 7. Don't know | | |

AVCB_BNF_Endline_2021

Question	Answer
Household Survey. Please swipe forward to continue.	
Village Court Phase II	
1. Enter Supervisor ID	
2. Enter Enumerator ID	
3. Division name:	division division
4. District name:	district district
5. Upazila name:	upazila upazila
6. Union name:	union union
What was the case type in the Beneficiary Sampling Form? (Financial or non-financial)	1 Financial 2 Non-financial
7. Select Household ID	
-	
8. Re-enter Household ID	
	1 The household is found and survey possible 2 The household is absent 3 The household is found, but no eligible respondent available 4 The household is temporarily migrated 5 The household is permanently migrated 6 The household does not exist 7 The household is found but the respondent does not know about the case (fabricated case) 96 Other, specify:
11. What is the result of the survey?	
Please Specify	
10. Enter time and date	
Respondent's Name	
household head name	
household head father's name	
Para	
Landmark	
	1 Household head 2 Wife/husband of household head 3 Son of HH head
Relationship with household head	

Question**Answer**

- 4 Daughter of HH head
- 5 Son-in-law of HH head
- 6 Daughter-in-law of HH head
- 7 Mother of HH head
- 8 Father of HH head
- 9 Sister of HH head
- 10 Brother of HH head
- 11 Cousin of HH head
- 12 Niece/Nephew of HH head
- 13 Grandchildren
- 14 Sister-in-law of HH head
- 15 Brother-in-law of HH head
- 16 Uncle of HH
- 17 Aunt of HH
- 18 In-laws of HH
- 19 Grandparents
- 96 Other

Assalamu Alaikum/Adab,

My name is [enumname]. I have come from Innovations for Poverty Action (IPA), an international non-profit organization dedicated to finding innovative solutions to development issues in various countries. IPA is working with UNDP (United Nations Development Programme) in Bangladesh to learn about people's experience and perception regarding the disputes in the communities. The purpose of this survey is to understand how the community is benefited or can be benefited from the village courts.

When we say dispute we mean a disagreement between two or more people in the UP about something that needs to be resolved. For example: There could have been an accusation of theft between one person and another or there could have been a physical fight or

1 Yes

0 No

Question

assault between people where one person feels the other should pay a reparation for the pain or hospital bills that have been caused. Another type of dispute is a financial dispute where one person or households claim that another person or household claims that they owe them money while the other household disagrees.

One of our colleagues visited your household during April 2017 to May 2017 in order to conduct a survey. I am inviting you to participate in the follow up survey. The purpose of this survey is to better understand how the disputes are solved and the experience and perception of the parties involved in the disputes. You are invited to participate in this study. If you choose to participate you will be asked to complete a survey. The survey will cover: members of your household and their information regarding age, education, occupation and other characteristics, your household income and expenditure, land, assets, saving and investment, personal experience of crime, disputes and conflicts etc. The survey will require approximately 1 hour of your time. I (or a member of the research team) may need to return in around a year, but you can choose not to participate in the follow-up interview if you wish.

This research will help us better understand the needs of the community in order to improve future interventions directed toward dispute resolution in this region. Participating in this survey is totally up to your wish and you have all the freedom to not participate in it. If

Answer

Question

Answer

you want, you can stop the interview at any time. You will neither lose nor be gain from participating or not participating in this survey. Your family or the people of your area will not be inconvenienced in any way from your participation.

The information provided by you will remain strictly confidential. Your name will never be published in any report.

The published result of the survey will be the compilation of information of thousands of people and the information given by any specific person cannot be identified from there. Researchers will keep your information confidential to the extent possible and allowable by law. In order to ensure that this survey is being administered appropriately, a short audio recording may be collected during your interview. The recording will be securely reviewed internally and deleted within 30 days of collection. No one outside of our quality control team will access the recording.

Do you have any questions? You can give your verbal consent for your participation in this survey. You will receive 50 Tk for your time.

“I understand the procedures described above. My questions have been answered to my satisfaction, and I agree to participate in this study.”

SUBJECT GAVE VERBAL
AGREEMENT FOR THEIR
PARTICIPATION []

If you feel that anyone working on this survey is doing anything you are not happy about or if you have any

Question

Answer

questions about the research as a respondent, please contact Mehrab Ali, Senior Research Associate, IPA at 01715418546.

Phone

Alternative Phone

Now we are going to talk about all members of household including those who do not currently live there due to e.g. temporary migration.

(Repeated group)

1. Name:

-

2. sex

1 Male

2 Female

3. what is the age of mem {name}?

1 Household head

2 Wife/husband of household head

3 Son of HH head

4 Daughter of HH head

5 Son-in-law of HH head

6 Daughter-in-law of HH head

7 Mother of HH head

8 Father of HH head

4. What is the relation with the HH head?

9 Sister of HH head

10 Brother of HH head

11 Cousin of HH head

12 Niece/Nephew of HH head

13 Grandchildren

14 Sister-in-law of HH head

15 Brother-in-law of HH head

16 Uncle of HH

17 Aunt of HH

96 Other

Specify

Please check the relation code.

Remember, household head should be

Question**Answer**

entered as the first member in this household.

Check the sex and relationship with HH head.

5. Education:
-

- 0 Has not passed any class
- 1 Class One
- 2 Class Two
- 3 Class Three
- 4 Class Four
- 5 Class Five
- 6 Class Six
- 7 Class Seven
- 8 Class Eight
- 9 Class Nine
- 10 Class 10 (test examination)
- 11 SSC / Equivalent / SSC Vocational or Trade certificate / Dakhil
HSC First year/HSC Vocational 1st year/Pre Degree
- 12 BFA 1st year/Diploma in Communication 1st year/Certificate in Education or Agriculture 1st year/Diploma Engineering/Nursing 1st year
- 13 HSC 2nd year (text examination)
HSC / Equivalent / HSC Vocational/Pre Degree
BFA/Diploma in Communication/Certificate in
- 14 Education/Certificate in Agriculture/Diploma Engineering/Nursing 2nd year/Alim
Honours 1st year/Pass/BSc. Engineering, Agriculture,
- 15 Textile, Leather 1st year/Diploma Engineering or Nursing 3rd year /BFA 1st year
Honours 2nd year/Pass/BSc. Engineering,
- 16 Agriculture, Textile, Leather 2nd year/Diploma Engineering or Nursing / BFA 2nd year
Honours 3rd year/BSc. Engineering, Agriculture,
- 17 Textile, Leather 3rd year/Bachelor pass/Fazil /BFA 3rd year
Bachelor Honors/B.Sc./B.Ed/LLB/Masters
- 18 Preliminary/Kamil /BFA

Question	Answer
	M.A./
	19 M.Sc./M.Com./MSS/MBA/LLM/M.Ed/MBBS/MFA
	20 M.Phil
	21 PhD/Post MBBS
	50 Hafizi/Religious education
	96 Other
Specify	
	1 Agricultural work on own farm
	2 Supervisory work of agricultural activity on own farm
	3 Share cropper / cultivate plot owned by others
	4 Agricultural wage labor
	11 Fisherman (Fishing)
	12 Fish culture
	13 Look after live stocks
	14 Look after Poultry (Duck, Chicken,Pigeons)
	15 Cultivation and other works on fruits
	16 Agricultural wage labor (Off Farm)
	17 Nursery/forestry
	18 Other agricultural activities (excluding 11-17)
	21 Processing of crops
6. Occupation:	22 Family labor in Enterprise
-	23 Labor in Tailoring
	24 Labor in Sewing
	25 Labor in Pottery
	26 Labor in Blacksmith
	27 Labor in Goldsmith
	28 Repairing of manufactured products/mechanics
	29 Carpenter
	30 Non-agriculture wage labor
	41 Petty Trade (Small retail shop)
	42 Medium Trader (Retail and insignificant wholesale)
	43 Aratdari/ Wholesale Trader
	44 Contractor
	45 Labor supplier
	51 Rickshaw/ Van Pulling
	52 Boat man

Question**Answer**

- 53 Wage labor in transport
- 54 Other transport workers
- 55 Driver (motorized vehicle)
- 56 Helper (Transport helper)
- 61 Mason
- 62 Helper (Construction helper)
- 63 Other construction worker
- 64 Earthen work
- 65 House Repairing (fixing)
- 71 Doctor
- 72 Kabiraj
- 73 Advocate / Moktar
- 74 Barber
- 75 Washerman
- 76 Full time house tutor
- 77 Muhuri/ Peshkar/ Imam/ Purohit
- 78 Dhatri
- 79 Kutir Shilpi (Handicrafts)
- 80 Money lender (Mahajani business)
- 81 Others self employment
- 82 Government Employee
- 83 Service employee in private firm
- 84 Pension
- 85 Government allowance
- 86 Service worker in NGO
- 87 Servant in house
- 88 Rent from market
- 89 Income from rent
- 90 Apprentice
- 91 Beggar
- 92 Household work (including housewife)
- 93 Child
- 94 Student
- 95 Unemployed
- 97 Disabled
- 98 Living abroad
- 99 Teacher

Question	Answer
Specify	96 Others
7. In what way does the person earn the majority of his income from this work? (income form code)	<p>1 At the moment of sale of goods/service directly to consumer</p> <p>2 Paid in advance of selling goods/service directly to consumer</p> <p>3 Paid after having sold goods/service directly to consumer</p> <p>4 Paid a regular fixed wage by owner/manager of business</p> <p>5 Paid a fixed wage by owner/manager per day or hour worked</p> <p>6 Paid by owner/manager per service provide / item sold</p> <p>7 By collecting regular fees from customers</p> <p>96 Other, please specify</p>
Specify	
8. Current location status (whether respondent stayed in Household)	<p>1 Has been in HH for the last month</p> <p>2 Has not been in HH for the past month (migrated to another rural area)</p> <p>3 Has not been in HH for the past month (migrated to another a city in Bangladesh)</p> <p>4 Has not been in HH for the past month (migrated to outside of Bangladesh)</p>
Is there any new member in this household that has not been mentioned yet?	<p>1 Yes</p> <p>0 No</p>
You have not selected any member as household head. Please check.	
Respondent's member ID	<p>1 ...</p> <p>2 ...</p> <p>3 ...</p> <p>4 ...</p> <p>5 ...</p> <p>6 ...</p> <p>7 ...</p> <p>8 ...</p> <p>9 ...</p>

Question**Answer**

10 ...
11 ...
12 ...
13 ...
14 ...
15 ...
16 ...
17 ...
18 ...
19 ...
20 ...
21 ...
22 ...
23 ...
24 ...
25 ...
26 ...
27 ...
28 ...
29 ...
30 ...

Now, we will ask some questions about your household's expenses.

4.1 How much did the household spend on food in the past month?

In taka

4.2 How much did the household spend on everything else, apart from food, in the last month? For example, rent, household durables such as clothes furniture, travel, education and medical (answer in taka)

In taka

4.3 Apart from the items above, what else did the household spend on in the last month (e.g., festival (marriage, Eid, Pooja), catastrophic expenditure for health or similar shocks, large investments)

Question

Answer

In taka

Have you ever heard of ‘Village Court’?

VC is formed by law so that it can resolve small Criminal and Civil suits easily within a short period of time and low cost at the union level, the cases are conducted in the court covered with red coloured clothes etc.)

- 1 Could say spontaneously
- 2 Could say yes after giving ideas
- 97 Could not say at all

- 1 Courtyard meeting
- 2 Poster/sticker
- 3 Local leaders (school teacher/religious leader/political leader worker)
- 4 Court Assistant
- 5 UP Chairman/member
- 6 Citizens charter
- 7 Signboard
- 8 TV/Radio
- 9 Mike announcement
- 10 NGOs
- 96 Others (Specify)

How do you know about VC?

(may be multiple responses)

Specify

Do you know if there is a Village Court in your UP?

- 1 Could say spontaneously
- 2 Could say yes after giving ideas
- 97 Could not say at all

Please tell us whether you or anyone in your household has personally have been the victim of any crime, accused of a crime or been involved_new in a dispute that is on going or that has been resolved_new in the past 1 year?

- 1 Yes
- 0 No

How many times you or anyone in your household has personally have been the victim of any crime, accused of a crime or been involved_new in a dispute that is on going or that has been resolved_new in the past 1 years? (If there is no dispute please enter “0”)

Please tell us about the last 2 disputes you were involved_new in

Question**Answer**

(Repeated group)

Please tell us about 1 no. dispute.

6.2 nature_new of crime

- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence

Question	Answer
	29 Multiple marriage
	30 Divorce
	31 Alimony
	32 Guardianship
	33 Denmeher
	34 Reclaiming marriage after dispute
	35 Dowry
	36 Dispute about credit/loan
	37 Illegal business
	38 Drug addiction
	39 Child Marriage
	96 Other (please specify)
Specify	
With whom was this dispute?	
Is the dispute ongoing or resolved?	1 Ongoing 2 Resolved
6.14 Month that crime happened or dispute started (Month/year)	
-	
Amount of monetary loss the crime or dispute caused you?	
-999=cannot be monetised	
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
Name all the institutions you tried to resolve the dispute in?	96 Others specify
-	5 Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section) Case has not yet been resolved but we have not
	6 approached anyone to get dispute resolution (take respondent to part 8 of this section)
6.17 When was the first time you went to the village court for resolution?	
6.18 When was the latest meeting / hearing in village court?	
6.19 When was the first time you went to the district court for resolution?	

Question	Answer
6.20 When was the latest meeting / hearing in district court?	
6.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
6.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
6.23 Which is the main institution in which you are now trying to resolve the dispute?	4 Thana/Police
	Case has not yet been resolved but we have not
	6 approached anyone to get dispute resolution (take respondent to part 8 of this section)
	96 Others specify
Specify	
	1 Village Court
	2 District Court
6.24 Which is the last institution you tried to resolve the dispute in?	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
	96 Others specify
Specify	
We will now talk about [trial_name_new]	
	1 UP chairman
	2 UP member
6.25 Indicate the position of the person(s) performing the Shalish	3 Religious leader/Imam
	4 Other village leader
	5 Thana/police
	96 Other
Specify	
6.26 What was your role_new in this [trial_name_new] case?	1 Petitioner
	2 Defendant
6.28_1 How long did the case continue at other institutions before it was brought to the district court?	

Question	Answer
Days	
Months	
Years	
6.28_2 How long did the case continue at other institutions before it was brought to the village court?	
Days	
Months	
Years	
6.28_3 How long did the case continue at other institutions before it was brought to the village leaders?	
Days	
Months	
Years	
6.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	
Years	
6.29 In total how much did you spend in this case before bringing it to the [trial_name_new] (including travel)?	
-	
6.30 Status of the current case	1 Running 2 Resolved not implemented 3 Resolved partially implemented 4 Resolved fully implemented 96 Others
Specify	
If resolved, what type of resolution did the dispute have in the [trial_name_new]?	1 A compromise was reached through discussion without forming a village court 2 A Village Court was formed but a resolution was reached through discussions in the first hearing 3 A Village Court was formed and made a decision through a "full hearing" 97 Don't know

Question	Answer
If resolved, how long did it take to resolve the dispute (from filing to decision)?	
-	
Days	
Months	
Years	
Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable
Has the court decision been enforced?	1 No enforcement needed (for example there was no compensation) 2 Yes 3 No
In this section we will ask you about different costs and benefits you received from the court process.	
6.43 How much money did you pay in fees to the [trial_name_new]?	
6.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
6.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
6.46 Did you pay any additional money to anyone else for the process?	1 Yes
(examples: additional payments to court members, witnesses, or police)	0 No
	1 Police
	2 Chairman
6.47 Whom did you pay?	3 Court Employee
(Designation/position)	4 Witness
-	5 Writer
	6 Record Keeper

Question	Answer
	7 Village Leader
	96 Others
6.47 How much did you pay?	
	1 For proper case investigation
	2 For quicker dispute resolution
6.47 Why did you pay more?	3 For getting bail
	4 For document purposes
	5 For making the decision in my favor
	96 Others
6.48 How many times have you had to visit the [trial_name_new] before resolution_new?	
6.49 How many days (in total) did you spend on attending and travelling to and from the [trial_name_new] for hearings in this case_new? (Days)	
-	
6.50 Each time you go to the [trial_name_new], how much do you have to pay for travel, food and accommodation for hearings in this case_new?	
	1 Very satisfied
	2 Satisfied
6.53a How satisfied are you with the decision?	3 Neither satisfied nor unsatisfied
	4 Unsatisfied
	5 Very unsatisfied
	6 Not applicable
	7 Do not want to say
	1 Transparent
	2 Fair
	3 Less costly
6.53b Reasons behind your feeling of satisfaction_new/dissatisfaction_new	4 Prompt & quick
	5 Court assistant/Secretary/Shalishkar is helpful or give time
	6 Court assistant/Secretary/Shalishkar is well-behaved
	7 Biased
	8 Costly

Question**Answer**

- 9 Nepotism
- 10 Time consuming
- 11 Lack of capacity to enforce
- 12 Court assistant/Secretary/Shalishkar is not helpful or does not give time
- 13 Court assistant/Secretary/Shalishkar is not well-behaved
- 96 Others specify-----

6.55 How many hearings have you attended so far?

-

6.56 How many hearings do you expect to attend before the case is resolved_new?

-

6.57 How much money have you paid in fees to the court or dispute resolver?
This does not include payments to the lawyer

6.58 How much more money do you expect to pay in fees to the court or dispute resolver?

-

6.59 How much money did you pay in total for lawyers, legal consultants and other related services?

Lawyer

Legal consultancy

Other related services

6.60 How much more money do you expect to pay to lawyers, legal consultants and other related services?

-

Lawyer

Legal consultancy

Other related services

6.61 Have you paid any additional money to anyone else for the process?
(examples: additional payments to court members, witnesses, or police)

1 Yes

0 No

Question	Answer
6.62 Who (name position of recipients)?	1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
Other (specify):	
6.62 How much?	
<i>The total amount you paid to all of these people</i>	
6.62 Why did you pay more?	1 For proper case investigation 2 For quicker dispute resolution 3 For getting bail 4 For document purposes 5 For making the decision in my favor 96 Others
Other (specify):	
6.63 Do you expect pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No 97 Don't know
6.64 Who (name position of recipients)?	1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
Other (specify):	
6.64 How much?	
<i>The total amount you paid to all of these people</i>	
6.65 How many times have you had to visit the [trial_name_new] thus far?	

Question	Answer
6.66 How many more times do you expect to visit the [trial_name_new] in this case?	-
6.67 How many days (in total) did you spend on attending and travelling to and from the [trial_name_new] for hearings in this case? (Days)	-
6.68 How many days (in total) do you expect to spend on attending and travelling to and from hearings in this case?	-
6.69 Each time you go to the [trial_name_new], how much do you have to pay for travel, food and accommodation for hearings in this case?	-
6.70 How much, in total, do you expect to have to pay for your travel to and from the [trial_name_new] for hearings (including food and accommodation)?	-
6.73 How satisfied are you with the [trial_name_new] process?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
6.74 Reasons behind your feeling of satisfaction_new/dissatisfaction_new	1 Transparent 2 Fair 3 Less costly 4 Prompt & quick 5 Court assistant/Secretary/Shalishkar is helpful or give time 6 Court assistant/Secretary/Shalishkar is well-behaved 7 Biased 8 Costly

Question	Answer
	9 Nepotism
	10 Time consuming
	11 Lack of capacity to enforce
	12 Court assistant/Secretary/Shalishkar is not helpful or does not give time
	13 Court assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
6.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No
If the ans is not village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
6.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
If you went to District Court or Thana or Shalish instead of Village Court, what would happen to your financial expenditure	1 I would have spent more money 2 I would have spent same amount of money 3 I would have spent less amount of money 97 Don't know
What would happen to your mental health, if you went to District Court or Thana or Shalish	1 I would have been in more mental pressure 2 I would have been in same mental pressure 3 I would have been in less mental pressure 97 Don't know
6.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue

Question	Answer
6.81 How is your current feeling towards the other party in the dispute?	1 Strong dislike / Hatred 2 Dislike 3 Neither negative nor positive 4 Friendly 5 Good friends
6.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
At first, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	
Secondly, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	
Thirdly, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	
7.1 What type of relationship do you have with the UP chair?	0 No relationship 1 Immediate family (brother, sister, mother, father, child)

Question	Answer
	2 Other relatives (cousin, uncle, aunt, nephew, niece)
	3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)
	4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)
	5 Distant relatives
	6 Friends
	7 Business partner / Co-worker
	8 Employee
	9 Employer
	10 Neighbour
	96 Other, please specify
	5 5
	4 4
7.2 How well would you say you know the UP chair?	3 3
	2 2
	1 1
7.3 How many times have you spoken to the UP chair in the past month?	-
	5 5
7.4 If you had a problem and you brought it up with the UP chair, to what degree do you think he/she would try to help you?	4 4
(5=Would try his/her absolute best, 1=Would not try at all)	3 3
	2 2
	1 1
	97 Don't Know
	5 5
7.5 Do you think the UP chair has done a good job looking after the needs of your village?	4 4
(5=very good job, 1=very bad job)	3 3
	2 2
	1 1
	97 Don't Know
	5 5
7.6 Do you think the UP chair has done a good job looking after your personal needs?	4 4
(5=very good job, 1=very bad job)	3 3
	2 2
	1 1

Question	Answer
7.7 Of the people on the UP council, who do you know the best? <i>[Write down name of UP member, 97=respondent do not know anyone, skip the next 4 questions]</i>	97 Don't Know
7.8 What type of relationship do you have with this UP member? -	0 No relationship 1 Immediate family (brother, sister, mother, father, child) 2 Other relatives (cousin, uncle, aunt, nephew, niece) 3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law) 4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece) 5 Distant relatives 6 Friends 7 Business partner / Co-worker 8 Employee 9 Employer 10 Neighbour 96 Other, please specify 5 5
7.9 How well would you say you know this UP member? <i>(5=very well, 1=not at all)</i>	4 4 3 3 2 2 1 1
7.10 How many times have you spoken to this UP member in the past month? -	
7.11 If you had a problem and you brought it up with this UP member, to what degree do you think he/she would try to help you? <i>(5=Would try his/her absolute best, 1=Would not try at all)</i>	5 5 4 4 3 3 2 2 1 1
8.1.2a Please rate how big of a problem crime is in your village? <i>Crime means any action that is prohibited by law.

1=not a problem at all, 5=a very serious problem</i>	97 Don't Know 5 5 4 4 3 3

Question	Answer
	2 2
	1 1
	97 Don't Know
8.1.2b Please rate how big of a problem unresolved disputes are in your village?	5 A very serious problem (almost everyone has unresolved disputes)
-	4 A big problem (aware of 5-10 unresolved disputes)
	3 A problem (aware of 3-5 unresolved disputes)
	2 A small problem (aware of one or two unresolved disputes)
	1 Not a problem at all (not aware of any unresolved disputes)
s8q1.2a In your opinion, how big of a problem to solve village court related dispute. For example, theft, dispute on a land under taka 75000.	5 A very serious problem (almost everyone has unresolved disputes)
	4 A big problem (aware of 5-10 unresolved disputes)
	3 A problem (aware of 3-5 unresolved disputes)
	2 A small problem (aware of one or two unresolved disputes)
	1 Not a problem at all (not aware of any unresolved disputes)
8.2 How much harmony or conflict exists between you and your 5 closest neighbours?	5 A lot of harmony
-	4 Some harmony
	3 No harmony but no conflict either
	2 Some conflict
	1 A lot of conflict
8.3 In your locality, where do the people go for seeking justice for smaller disputes or crimes (disputes or crimes amounting to less than Tk 75,000) (may be multiple responses)	1 Village court
	2 District court
	3 Shalish
	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	5 5
	4 4
8.4 Village Court (5=completely fair , 1=not fair at all)	3 3
	2 2
	1 1

Question	Answer
	97 Don't Know
	5 5
	4 4
8.4 District court	3 3
(5=completely fair , 1=not fair at all)	2 2
	1 1
	97 Don't Know
	5 5
	4 4
8.4 Shalish	3 3
(5=completely fair , 1=not fair at all)	2 2
	1 1
	97 Don't Know
8.5 What are the reasons the VC is not completely fair (skip if respondent thinks VC is completely fair)	1 Biased towards those of the same political party as UP chair
<i>[Do not read out the categories, let the respondent think, answer and then fill out and tick all that he/she mentioned]</i>	2 Biased towards those who are rich
	3 Biased against ethnic/religious minorities (such as tribal population or hindus)
	97 Don't Know
	96 Other, please specify:_____
Specify	
8.6 What are the reasons the District Court is not completely fair (skip if respondent thinks District Court is completely fair)	1 Biased towards those of the same political party as District Government
<i>[Do not read out the categories, let the respondent think, answer and then fill out and tick all that he/she mentioned]</i>	2 Biased towards those who are rich
	3 Biased against ethnic/religious minorities (such as tribal population or hindus)
	97 Don't Know
	96 Other, please specify:_____
Specify	
8.7 What are the reasons Shalish is not completely fair (skip if respondent thinks Shalish is completely fair)	1 Biased towards those of the same political party as the person conducting Shalish
-	2 Biased towards the relatives of the person conducting Shalish
	3 Biased towards those who are rich
	4 Biased against ethnic/religious minorities (such as tribal population or hindus)
	97 Don't Know

Question

Answer

96 Other, please specify:_____

Specify

8.8 For people like you how fast do you think people can you get a decision from village court for smaller disputes or crimes?

Days

-

Months

-

Years

-

8.8 For people like you how fast do you think people can you get a decision from district court for smaller disputes or crimes?

Days

-

Months

-

Years

-

8.8 For people like you how fast do you think people can you get a decision from Shalish for smaller disputes or crimes?

Days

-

Months

-

Years

-

8.14 How much do you trust each of the following types of people:

5 5

4 4

Your relatives

3 3

1=Not at all, ..., 5=I trust them a lot

2 2

1 1

97 Don't Know

Your neighbours

5 5

1=Not at all, ..., 5=I trust them a lot

4 4

Question	Answer
	3 3
	2 2
	1 1
	97 Don't Know
	5 5
	4 4
Other people you know	3 3
<i>1=Not at all, ..., 5=I trust them a lot</i>	2 2
	1 1
	97 Don't Know
8.15 How much has the degree of disputes has changed in your UP over the last one year?	1 Decreased a lot
	2 Decreased a little
	3 Unchanged
	4 Increased a little
	5 Increased a lot
8.16 What types of dispute have decreased over the last one year (mention 3 main disputes) (List disputes in descending order in terms of decreased frequencies)?	1 Theft
	2 Verbal Fight
	3 Physical Fight (with bloodshed)
	4 Physical Fight (without bloodshed)
	5 Row/riot/Illegal gathering
	6 Fraud
	7 Threat/intimidation
	8 Verbal/non-verbal act to dishonor women
No 1	9 Sexual harassment (by someone outside the household)
	10 Sexual harassment (by someone inside the household)
	11 Non-return of deposited valuables
	12 Teasing
	13 Illegal imprisonment
	14 Dispute about due payment as per written contract (not for wages)
	15 Dispute about due payment as per verbal/informal agreement (not for wages)

Question**Answer**

- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud

Question**Answer**

- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan

Question**Answer**

No 3

- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
 - 1 Theft
 - 2 Verbal Fight
 - 3 Physical Fight (with bloodshed)
 - 4 Physical Fight (without bloodshed)
 - 5 Row/riot/Illegal gathering
 - 6 Fraud
 - 7 Threat/intimidation
 - 8 Verbal/non-verbal act to dishonor women
 - 9 Sexual harassment (by someone outside the household)
 - 10 Sexual harassment (by someone inside the household)
 - 11 Non-return of deposited valuables
 - 12 Teasing
 - 13 Illegal imprisonment
 - 14 Dispute about due payment as per written contract (not for wages)
 - 15 Dispute about due payment as per verbal/informal agreement (not for wages)
 - 16 Dispute about payment of due wages
 - 17 Dispute about movable asset (or compensation for it)
 - 18 Dispute about agricultural land (or compensation for it)
 - 19 Dispute about homestead land (or compensation for it)
 - 20 Dispute about other kinds of land (or compensation for it)
 - 21 Claiming compensation for deliberately damage to asset or livestock
 - 22 Claiming compensation for accidentally damage to movable assets or livestock
 - 23 Compensation for cattle trespassing
 - 24 Rape

Question	Answer
	25 Murder
	26 Kidnapping
	27 Robbery
	28 Acid violence
	29 Multiple marriage
	30 Divorce
	31 Alimony
	32 Guardianship
	33 Denmeher
	34 Reclaiming marriage after dispute
	35 Dowry
	36 Dispute about credit/loan
	37 Illegal business
	38 Drug addiction
	39 Child Marriage
	99 Not applicable
	96 Other (please specify)
8.17 What types of dispute have increased in last one year (List disputes in descending order in terms of decreased frequencies)?	
-	1 Theft
	2 Verbal Fight
	3 Physical Fight (with bloodshed)
	4 Physical Fight (without bloodshed)
	5 Row/riot/Illegal gathering
	6 Fraud
	7 Threat/intimidation
No 1	8 Verbal/non-verbal act to dishonor women
	9 Sexual harassment (by someone outside the household)
	10 Sexual harassment (by someone inside the household)
	11 Non-return of deposited valuables
	12 Teasing
	13 Illegal imprisonment
	14 Dispute about due payment as per written contract (not for wages)

Question**Answer**

- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)

Question**Answer**

- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute

Question**Answer**

No 3

- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
 - 1 Theft
 - 2 Verbal Fight
 - 3 Physical Fight (with bloodshed)
 - 4 Physical Fight (without bloodshed)
 - 5 Row/riot/Illegal gathering
 - 6 Fraud
 - 7 Threat/intimidation
 - 8 Verbal/non-verbal act to dishonor women
 - 9 Sexual harassment (by someone outside the household)
 - 10 Sexual harassment (by someone inside the household)
 - 11 Non-return of deposited valuables
 - 12 Teasing
 - 13 Illegal imprisonment
 - 14 Dispute about due payment as per written contract (not for wages)
 - 15 Dispute about due payment as per verbal/informal agreement (not for wages)
 - 16 Dispute about payment of due wages
 - 17 Dispute about movable asset (or compensation for it)
 - 18 Dispute about agricultural land (or compensation for it)
 - 19 Dispute about homestead land (or compensation for it)
 - 20 Dispute about other kinds of land (or compensation for it)
 - 21 Claiming compensation for deliberately damage to asset or livestock
 - 22 Claiming compensation for accidentally damage to movable assets or livestock

Question**Answer**

- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)

Section 9: Knowledge and opinions
about Village Courts

Awareness and knowledge about the
formation and activities of Village Court

In this section, there will be a little quiz
testing your knowledge about the village
court. There will be no right or wrong
answers, we just want to know your
opinion.

Direction: After asking different types
of questions it is to be ensured that the
respondent really heard the name of
Village Court (VC)? Or he did not hear?

If he cannot say spontaneously, then
give some ideas as follows and find that
he heard the name of VC or not? -VC is
formed by law so that it can resolve
small Criminal and Civil suits easily

Question	Answer
within a short period of time and low cost at the union level, the cases are conducted in the court covered with red coloured clothes etc. If he cannot say even after giving such ideas, then put a tick in answer 3, give him thanks and skip to next section.	
9.4 When was the first time you heard about a Village Court in your UP? (Approximately) Months Years	
	1 Yes
9.5 Is VC active in your UP?	0 No 97 Don't know
9.8 Do you know the limit of case value resolved by VC?	1 Yes 0 No
9.9 How many taka?	
9.10 Do you know what types of crimes/disputes are dealt with by the VC?	1 Yes 0 No
9.11 To your knowledge, what types of crimes/disputes are dealt with by the VC?	1 Theft below the financial limit of the village court 2 Conflicts of dowry under the financial limit 3 Land disputes below the financial limit 4 Rape case 5 Cases of fighting with bloodshed 6 Murder case
9.12 Do you know how many people should the VC consist of normally? -	
	1 UP Chairman
9.13 If yes, who could be the members of the VC?	2 UP Member 3 Local leader/elite 96 Other
Specify How many UP chairmans should be part of a normal Village Court?	

Question	Answer
How many UP members should be part of a normal Village Court?	
How many local individuals should be part of a normal Village Court?	
How many other people should be part of a normal Village Court? please specify (No...)	
9.14 Do you know the how much is the fee for a case in a Village Court?	1 Yes 0 No
9.15_1 Criminal case how much?	
-	
9.15_2 Civil case how much?	
-	
9.16 Do you know who is the Chairperson of the Village Court?	1 Yes 0 No
	1 UP Chairman 2 UP Member 3 Local elites 97 Don't know 96 Others
9.17 Who is the Chairperson of the Village Court?	
Specify	
9.18 Do you know how the decision of a Village Court is taken?	1 Yes 0 No
	1 All 5 members (5:0) or majority (4:1) or 3:2 votes 2 Decision taken unanimously after examination by chairman and members 96 Others
9.19 How? (wait for respondent to answer and then tick the applicable box)	
Specify	
9.20 Can some one apply for appeal to higher court against VC decision?	1 Yes 0 No 97 Don't know 1 Decision of VC by 3:2 votes
9.21 Under what condition?	2 Can't say 96 Others
Specify	
9.22 Can someone appoint a lawyer in village court?	1 Yes 0 No

Question	Answer
The knowledge test ends here. Now we will go back to our general question-answer	97 Don't know
9.27 Do you feel any change in social problems and crimes in your locality due to operations of VC?	1 Yes 2 No 3 Village Court not operational in my union 97 Don't Know
9.28 What changes occur?	1 Reduce all types of crime 2 Reduce petty crime which are triable at VCs 3 Increase community harmony 4 Increase community safety 5 Reduce business disputes 6 Reduce family disputes 96 Others
I will now present 4 different scenarios of disputes and ask you where you would resolve such a dispute if they were to occur.	
10.1 Imagine that you had lent 10,000 taka to a person in your neighbourhood or village and this person refused to pay you back. Who would you turn to in order to resolve the dispute? (Instruction to surveyor: Let the respondent answer before filling out the alternatives)	1 Shalish 2 District Court 3 Village court 4 Other informal dispute resolution 96 Others
Specify	
10.2 Imagine that someone from your village or neighbourhood had physically assaulted a member of your family so badly that they needed medical treatment. In what way would you seek justice? (Instruction to surveyor: Let the respondent answer before filling out the alternatives)	1 Shalish 2 District Court 3 Village court 4 Other informal dispute resolution 96 Others
Specify	
10.3 Imagine that someone from your village or neighbourhood occupied a small piece of land (of a value less than 75,000 taka) that belonged to you and	1 Shalish 2 District Court 3 Village court

Question	Answer
<p>refused to move. Who would you turn to in order to resolve the dispute? <i>(Instruction to surveyor: Let the respondent answer before filling out the alternatives)</i></p> <p>Specify</p> <p>10.4 Imagine that someone from your village or neighbourhood made a damage to the harvest of your land or destroyed the border of the land (of a value less than 75,000 taka) . Who would you turn to in order to resolve the dispute? <i>(Instruction to surveyor: Let the respondent answer before filling out the alternatives)</i></p> <p>Specify</p> <p>Enter time and date</p> <p>12. Please record GPS point at at least 10 accurate level. <i>GPS coordinates can only be collected when outside.</i></p> <p>Enumerator: Please enter any comments about surveying this household</p>	<p>4 Other informal dispute resolution</p> <p>96 Others</p> <p>1 Shalish</p> <p>2 District Court</p> <p>3 Village court</p> <p>4 Other informal dispute resolution</p> <p>96 Others</p>
Enter Cross check Enumerator ID	<p><input type="radio"/> 201 Sumanta Barman</p> <p><input type="radio"/> 202 Ariful Islam</p> <p><input type="radio"/> 203 Rahima Khatun</p> <p><input type="radio"/> 204 Kamrun Nahar</p> <p><input type="radio"/> 205 Sharif Ahmed</p> <p><input type="radio"/> 206 Toufik Rahman</p> <p><input type="radio"/> 207 Sabrina Momtaz Tuli</p> <p><input type="radio"/> 209 Taslima Khatun</p> <p><input type="radio"/> 210 Morsedul Sagor</p> <p><input type="radio"/> 211 Ashraful Islam</p> <p><input type="radio"/> 212 Dilara Islam</p> <p><input type="radio"/> 213 Sharmin Sayla</p> <p><input type="radio"/> 214 Rana Hossain</p> <p><input type="radio"/> 215 Al Amin Junior</p> <p><input type="radio"/> 216 Nabila Amaze</p> <p><input type="radio"/> 217 Asha</p> <p><input type="radio"/> 218 Habib Hossain</p> <p><input type="radio"/> 219 Al-Amin</p>

Question**Answer**

- ☐ 220 Shirin Sultana Meghla
- ☐ 222 Sultana Razia
- ☐ 224 Nabibor Rahman
- ☐ 225 Delowar Hossen
- ☐ 226 Farjana Akter
- ☐ 228 Shimu Baruri
- ☐ 229 Abdur Rahman
- ☐ 230 Rezuan Kobir
- ☐ 231 Masuda Begum
- ☐ 232 Rexona Parvin Hira
- ☐ 233 Habibur Rahman
- ☐ 234 Yousuf Ali
- ☐ 235 Kaniz Fatema
- ☐ 236 Sumi Akter
- ☐ 301 Masum Billah
- ☐ 302 Shamsul Haque Sagir
- ☐ 303 Shakil Rahman
- ☐ 304 Ekramul Hoque
- ☐ 305 Burhan Uddin Sorkar
- ☐ 306 Mirza Shariful Islam
- ☐ 307 Nurul Hoq
- ☐ 308 Mazedul Islam

Thank you for your time.

AVCB_HH_Endline_2021

Question	Answer
Household Survey. Please swipe forward to continue.	
Village Court Endline	
1. Enter Supervisor ID	
2. Enter Enumerator ID	
3. Division name:	division division
4. District name:	district district
5. Upazila name:	upazila upazila
6. Union name:	union union
Do you want to proceed with a "sample" HHID?	sample sample
7. Select Household ID	hhid hhid
8. Re-enter Household ID	hhid hhid
9. Choose the sample Household ID that is replaced	hhid hhid
-	
	1 The household is found and survey possible
	2 The household is absent
	3 The household is found, but no eligible respondent available
11. What is the result of the survey?	4 The household is temporarily migrated
	5 The household is permanently migrated
	6 The household does not exist
	96 Other, specify:
Please Specify	
10. Enter time and date	
Is this the right household?	
Respondent name: [resp_name]	1 Yes
Household Head: [hhhname]	0 No
Father of household: [head_fathersname]	
Para name: [para]	
Landmark: [landmark]	

Question

Answer

Mobile number: [resp_phone]

Alternet mobile number-1: [resp_phone_alter]

Alternet mobile number-2: [resp_phone_alter2]

If, "No" please contact with supervisor

Assalamu Alaikum/Adab,

My name is [enumname]. I have come from

Innovations for Poverty Action (IPA), an international non-profit organization dedicated to finding innovative solutions to development issues in various countries. IPA is working with UNDP (United Nations Development Programme) in Bangladesh to learn about people's experience and perception regarding the disputes in the communities. The purpose of this survey is to understand how the community is benefited or can be benefited from the village courts.

When we say dispute we mean a disagreement between two or more people in the UP about something that needs to be resolved. For example: There could have been an accusation of theft between one person and another or there could have been a physical fight or assault between people where one person feels the other should pay a reparation for the pain or hospital bills that have been caused. Another type of dispute is a financial dispute where on person or households claim that another person or household claims that they owe them money while the other household disagrees.

One of our colleagues visited your household during April 2017 to May 2017 in order to conduct a survey. I am inviting you to participate in the follow up survey. The purpose of this survey is to better understand how the disputes are solved and the experience and perception of the parties involved in the disputes. You are invited to participate in this study. If you choose to participate you will be asked to complete a survey. The survey will cover: members of your household and their

1 Yes

0 No

Question

Answer

information regarding age, education, occupation and other characteristics, your household income and expenditure, land, assets, saving and investment, personal experience of crime, disputes and conflicts etc.

The survey will require approximately 1 hour of your time. I (or a member of the research team) may need to return in around a year, but you can choose not to participate in the follow-up interview if you wish.

This research will help us better understand the needs of the community in order to improve future interventions directed toward dispute resolution in this region. Participating in this survey is totally up to your wish and you have all the freedom to not participate in it. If you want, you can stop the interview at any time.

You will neither lose nor be gain from participating or not participating in this survey. Your family or the people of your area will not be inconvenienced in any way from your participation.

The information provided by you will remain strictly confidential. Your name will never be published in any report. The published result of the survey will be the compilation of information of thousands of people and the information given by any specific person cannot be identified from there. Researchers will keep your information confidential to the extent possible and allowable by law. In order to ensure that this survey is being administered appropriately, a short audio recording may be collected during your interview. The recording will be securely reviewed internally and deleted within 30 days of collection. No one outside of our quality control team will access the recording.

Do you have any questions? You can give your verbal consent for your participation in this survey. You will receive 50 Tk for your time.

Question

Answer

“I understand the procedures described above.
My questions have been answered to my
satisfaction, and I agree to participate in this
study.”

SUBJECT GAVE VERBAL AGREEMENT
FOR THEIR PARTICIPATION []

If you feel that anyone working on this survey
is doing anything you are not happy about or if
you have any questions about the research as a
respondent, please contact Mehrab Ali, Senior
Research Associate, IPA at 01715418546.

Phone

Alternative Phone

How many members are currently living in
your household?

*This household had [member] members in baseline
survey*

Now, we will ask some questions about your
household's expenses.

4.1 How much did the household spend on
food in the past month?

In taka

Are you sure that the household spend taka
[hh_exp_food] for food?

4.2 How much did the household spend on
everything else, apart from food, in the last
month? For example, rent, household durables
such as clothes furniture, travel, education and
medical (answer in taka)

In taka

Are you sure that the household spend taka
[hh_exp_other] on everything else, apart from
food?

4.3 Apart from the items above, what else did
the household spend on in the last month (e.g.,
festival (marriage, Eid, Pooja), catastrophic
expenditure for health or similar shocks, large
investments)

In taka

Question	Answer
<p>Apart from the items above, are you sure that the household spend taka [hh_exp_uexpect] on else the last month?</p> <p>4.4 What was the total income of the household members in last 30 days?</p> <p><i>In taka</i></p> <p>4.5 Apart from the household member's income, what was the total income of the household in last 30 days?</p> <p><i>For example: Any help from outside the household, remittance etc. (Received in Taka)</i></p> <p>4.6 How did the household manage it's expenditures with zero income in last month?</p> <p>-</p> <p>Have you ever heard of 'Village Court'?</p> <p><i>VC is formed by law so that it can resolve small Criminal and Civil suits easily within a short period of time and low cost at the union level, the cases are conducted in the court covered with red coloured clothes etc.)</i></p> <p>How do you know about VC?</p> <p><i>(may be multiple responses)</i></p> <p>Specify</p> <p>Do you know if there is a Village Court in your UP?</p> <p>This section will ask about your own experience of crime and disputes. In all of these questions, read the question and wait for a response, then fill in correct alternative. Do</p>	<p>1 Could say spontaneously</p> <p>2 Could say yes after giving ideas</p> <p>97 Could not say at all</p> <p>1 Courtyard meeting</p> <p>2 Poster/sticker</p> <p>Local leaders (school</p> <p>3 teacher/religious leader/political leader worker)</p> <p>4 Court Assistant</p> <p>5 UP Chairman/member</p> <p>6 Citizens charter</p> <p>7 Signboard</p> <p>8 TV/Radio</p> <p>9 Mike announcement</p> <p>10 NGOs</p> <p>96 Others (Specify)</p> <p>1 Could say spontaneously</p> <p>2 Could say yes after giving ideas</p> <p>97 Could not say at all</p>

Question	Answer
not read out the alternative before the interviewee has answered the question. [If the respondent does not report any crime, dispute and has never been accused of anything skip to the next section]	
You did not have any dispute during baseline.	
Enumerator: All disputes from baseline are solved	
(Repeated group)	
Now we will talk about the disputes from the baseline . Last time when we visited, you had [total_dispute_b] disputes . Could you tell us what happened to those disputes?	
5.2 Last time when we visited you, you told us about a dispute regarding [nature_name] , where [involved_name] was involved. We want to know about this dispute.	
5.13 Is the dispute ongoing or resolved?	1 Ongoing 2 Resolved
5.14 When the dispute was resolved (Month/year) -	
	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 96 Others specify
5.16 Name all the institutions you tried to resolve the dispute in? -	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section) 5 Case has not yet been resolved but we have not approached 6 anyone to get dispute resolution (take respondent to part 8 of this section)

Question	Answer
5.17 When was the first time you went to the village court for resolution?	
5.18 When was the latest meeting / hearing in village court?	
5.19 When was the first time you went to the district court for resolution?	
5.20 When was the latest meeting / hearing in district court?	
5.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
5.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
5.23 Which is the main institution in which you are now trying to resolve the dispute?	4 Thana/Police Case has not yet been resolved but we have not approached 6 anyone to get dispute resolution (take respondent to part 8 of this section)
	96 Others specify
Specify	
	1 Village Court
	2 District Court
5.24 Which is the last institution you tried to resolve the dispute in?	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
	96 Others specify
Specify	
We will now talk about [trial_name]	
5.26 What was your role in this [trial_name] case?	1 Petitioner 2 Defendant
5.28_1 How long did the case continue at other institutions before it was brought to the district court?	

Question	Answer
Days	
Months	
Years	
5.28_2 How long did the case continue at other institutions before it was brought to the village court?	
Days	
Months	
Years	
5.28_3 How long did the case continue at other institutions before it was brought to the village leaders/ thana/ police?	
Days	
Months	
Years	
5.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	
Years	
5.29 In total how much did you spend in this case before bringing it to the [trial_name] (including travel)? <i>(Include court fees, additional payments, payments to lawyers or advisors and travel)</i>	
5.38 If resolved, how long did it take to resolve the dispute (from filing to decision)?	
-	
Days	
Months	
Years	
5.39 Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable No enforcement needed (for
5.40 Has the court decision been enforced?	1 example there was no compensation) 2 Yes

Question	Answer
	3 No
In this section we will ask you about different costs and benefits you received from the court process.	
5.43 How much money did you pay in fees to the [trial_name]?	
<i>This does not include payments to the lawyer</i>	
5.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
5.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
5.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No
	1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
5.47 Whom did you pay? (Designation/position) -	
How much did you pay?	
	1 For proper case investigation 2 For quicker dispute resolution 3 For getting bail
Why did you pay more?	4 For document purposes 5 For making the decision in my favor 96 Others

Question	Answer
Each time you go to the [trial_name], how much do you have to pay for travel, food and accommodation for hearings in this case?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
How satisfied are you with the verdict?	1 Biased 2 Fair 3 Time consuming 4 Prompt & quick 96 Others specify-----
Reasons behind your feeling of satisfaction/dissatisfaction	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
Other (specify)	1 Transparent 2 Fair 3 Less costly 4 Prompt & quick Court 5 assistant/Secretary/Shalishkar is helpful or give time Court 6 assistant/Secretary/Shalishkar is well-behaved 7 Biased 8 Costly 9 Nepotism 10 Time consuming
5.53b2 Reasons behind your feeling of satisfaction/dissatisfaction	

Question	Answer
	11 Lack of capacity to enforce Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
5.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No
Where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue
5.81 How is your current feeling towards the other party in the dispute?	1 Strong dislike / Hatred 2 Dislike 3 Neither negative nor positive 4 Friendly 5 Good friends
5.82 If you find yourself in a similar dispute in the future, rank the following alternatives and	

Question	Answer
tell us who you would approach first, second and third for dispute resolution?	1 Village court 2 District court 3 Shalish
At first, where you would go?	4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	1 Village court 2 District court 3 Shalish
Secondly, where you would go?	4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	1 Village court 2 District court 3 Shalish
Thirdly, where you would go?	4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	1 Village court 2 District court 3 Shalish
(Repeated group)	
Now we will talk about the disputes from the baseline . Last time when we visited, you had [total_dispute_b] disputes . Could you tell us what happened to those disputes?	
5.2 Last time when we visited you, you told us about a dispute regarding [nature_name] , where [involved_name] was involved. We want to know about this dispute.	
5.13 Is the dispute ongoing or resolved?	1 Ongoing

Question	Answer
5.14 When the dispute was resolved (Month/year) -	2 Resolved
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
	96 Others specify
5.16 Name all the institutions you tried to resolve the dispute in? -	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section)
	Case has not yet been resolved but we have not approached anyone to get dispute resolution (take respondent to part 8 of this section)
5.17 When was the first time you went to the village court for resolution?	
5.18 When was the latest meeting / hearing in village court?	
5.19 When was the first time you went to the district court for resolution?	
5.20 When was the latest meeting / hearing in district court?	
5.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
5.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
	Case has not yet been resolved but we have not approached
5.23 Which is the main institution in which you are now trying to resolve the dispute?	

Question	Answer
	anyone to get dispute resolution (take respondent to part 8 of this section)
Specify	96 Others specify
5.24 Which is the last institution you tried to resolve the dispute in?	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 96 Others specify
Specify	
We will now talk about [trial_name]	
5.26 What was your role in this [trial_name] case?	1 Petitioner 2 Defendant
5.28_1 How long did the case continue at other institutions before it was brought to the district court?	
Days	
Months	
Years	
5.28_2 How long did the case continue at other institutions before it was brought to the village court?	
Days	
Months	
Years	
5.28_3 How long did the case continue at other institutions before it was brought to the village leaders/ thana/ police?	
Days	
Months	
Years	
5.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	

Question	Answer
Years	
5.29 In total how much did you spend in this case before bringing it to the [trial_name] (including travel)? <i>(Include court fees, additional payments, payments to lawyers or advisors and travel)</i>	
5.38 If resolved, how long did it take to resolve the dispute (from filing to decision)? -	
Days	
Months	
Years	
5.39 Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable No enforcement needed (for 1 example there was no compensation)
5.40 Has the court decision been enforced?	2 Yes 3 No
In this section we will ask you about different costs and benefits you received from the court process.	
5.43 How much money did you pay in fees to the [trial_name]? <i>This does not include payments to the lawyer</i>	
5.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
5.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
5.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No

Question	Answer
5.47 Whom did you pay? (Designation/position) -	1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
How much did you pay?	
Why did you pay more?	1 For proper case investigation 2 For quicker dispute resolution 3 For getting bail 4 For document purposes 5 For making the decision in my favor 96 Others
Each time you go to the [trial_name], how much do you have to pay for travel, food and accommodation for hearings in this case?	
How satisfied are you with the verdict?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
Reasons behind your feeling of satisfaction/dissatisfaction	1 Biased 2 Fair 3 Time consuming 4 Prompt & quick 96 Others specify-----
Other (specify)	
How satisfied are you with the process?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied

Question	Answer
	6 Not applicable
	7 Do not want to say
	1 Transparent
	2 Fair
	3 Less costly
	4 Prompt & quick
	Court
	5 assistant/Secretary/Shalishkar is helpful or give time
	Court
	6 assistant/Secretary/Shalishkar is well-behaved
5.53b2 Reasons behind your feeling of satisfaction/dissatisfaction	7 Biased
	8 Costly
	9 Nepotism
	10 Time consuming
	11 Lack of capacity to enforce
	Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time
	Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
5.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes
	0 No
	1 District court
Where you would go to resolve your disputes?	2 Shalish
	3 Leave the dispute unresolved
	96 Other, please specify
Specify	
5.76 If there was no village court, where you would go to resolve your disputes?	1 District court
	2 Shalish

Question	Answer
	3 Leave the dispute unresolved
	96 Other, please specify
Specify	
	1 Friendly
5.80 How is your current relationship with the other party in the dispute?	2 Cordial
	3 We do not speak
	4 We still argue
	1 Strong dislike / Hatred
	2 Dislike
5.81 How is your current feeling towards the other party in the dispute?	3 Neither negative nor positive
	4 Friendly
	5 Good friends
5.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
	1 Village court
	2 District court
	3 Shalish
At first, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Secondly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
Thirdly, where you would go?	3 Shalish
	4 Village leaders
	5 Thana/Police

Question	Answer
	6 No one/place else
	96 Others
Specify	
(Repeated group)	
Now we will talk about the disputes from the baseline . Last time when we visited, you had [total_dispute_b] disputes . Could you tell us what happened to those disputes?	
5.2 Last time when we visited you, you told us about a dispute regarding [nature_name] , where [involved_name] was involved. We want to know about this dispute.	
5.13 Is the dispute ongoing or resolved?	1 Ongoing 2 Resolved
5.14 When the dispute was resolved (Month/year) -	
	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 96 Others specify
5.16 Name all the institutions you tried to resolve the dispute in? -	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section) 5 Case has not yet been resolved but we have not approached 6 anyone to get dispute resolution (take respondent to part 8 of this section)
5.17 When was the first time you went to the village court for resolution?	
5.18 When was the latest meeting / hearing in village court?	
5.19 When was the first time you went to the district court for resolution?	

Question	Answer
5.20 When was the latest meeting / hearing in district court?	
5.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
5.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 6 Case has not yet been resolved but we have not approached anyone to get dispute resolution (take respondent to part 8 of this section) 96 Others specify
Specify	
	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 96 Others specify
5.24 Which is the last institution you tried to resolve the dispute in?	
Specify	
We will now talk about [trial_name]	
5.26 What was your role in this [trial_name] case?	1 Petitioner 2 Defendant
5.28_1 How long did the case continue at other institutions before it was brought to the district court?	
Days	
Months	
Years	
5.28_2 How long did the case continue at other institutions before it was brought to the village court?	

Question	Answer
Days	
Months	
Years	
5.28_3 How long did the case continue at other institutions before it was brought to the village leaders/ thana/ police?	
Days	
Months	
Years	
5.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	
Years	
5.29 In total how much did you spend in this case before bringing it to the [trial_name] (including travel)? (Include court fees, additional payments, payments to lawyers or advisors and travel)	
5.38 If resolved, how long did it take to resolve the dispute (from filing to decision)?	
-	
Days	
Months	
Years	
5.39 Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable No enforcement needed (for 1 example there was no compensation)
5.40 Has the court decision been enforced?	2 Yes 3 No
In this section we will ask you about different costs and benefits you received from the court process.	
5.43 How much money did you pay in fees to the [trial_name]?	

Question	Answer
<i>This does not include payments to the lawyer</i>	
5.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
5.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
5.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No
	1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
5.47 Whom did you pay? (Designation/position) -	
How much did you pay?	
	1 For proper case investigation 2 For quicker dispute resolution 3 For getting bail 4 For document purposes 5 For making the decision in my favor 96 Others
Why did you pay more?	
Each time you go to the [trial_name], how much do you have to pay for travel, food and accommodation for hearings in this case?	
	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied
How satisfied are you with the verdict?	

Question	Answer
	6 Not applicable
	7 Do not want to say
	1 Biased
	2 Fair
Reasons behind your feeling of satisfaction/dissatisfaction	3 Time consuming
	4 Prompt & quick
	96 Others specify-----
Other (specify)	
	1 Very satisfied
	2 Satisfied
	3 Neither satisfied nor unsatisfied
How satisfied are you with the process?	4 Unsatisfied
	5 Very unsatisfied
	6 Not applicable
	7 Do not want to say
	1 Transparent
	2 Fair
	3 Less costly
	4 Prompt & quick
	Court
	5 assistant/Secretary/Shalishkar is helpful or give time
	Court
	6 assistant/Secretary/Shalishkar is well-behaved
5.53b2 Reasons behind your feeling of satisfaction/dissatisfaction	7 Biased
	8 Costly
	9 Nepotism
	10 Time consuming
	11 Lack of capacity to enforce
	Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time
	Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----

Question	Answer
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
5.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No
Where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue
5.81 How is your current feeling towards the other party in the dispute?	1 Strong dislike / Hatred 2 Dislike 3 Neither negative nor positive 4 Friendly 5 Good friends
5.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
At first, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others

Question	Answer
Specify	
	1 Village court
	2 District court
	3 Shalish
Secondly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Thirdly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
(Repeated group)	
Now we will talk about the disputes from the baseline . Last time when we visited, you had [total_dispute_b] disputes . Could you tell us what happened to those disputes?	
5.2 Last time when we visited you, you told us about a dispute regarding [nature_name] , where [involved_name] was involved. We want to know about this dispute.	
5.13 Is the dispute ongoing or resolved?	1 Ongoing
	2 Resolved
5.14 When the dispute was resolved (Month/year)	
-	
	1 Village Court
	2 District Court
5.16 Name all the institutions you tried to resolve the dispute in?	3 Shalish or Village Leader, Chairman/Member
-	4 Thana/Police
	96 Others specify

Question	Answer
	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section)
	Case has not yet been resolved but we have not approached anyone to get dispute resolution (take respondent to part 8 of this section)
5.17 When was the first time you went to the village court for resolution?	
5.18 When was the latest meeting / hearing in village court?	
5.19 When was the first time you went to the district court for resolution?	
5.20 When was the latest meeting / hearing in district court?	
5.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
5.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
5.23 Which is the main institution in which you are now trying to resolve the dispute?	Case has not yet been resolved but we have not approached anyone to get dispute resolution (take respondent to part 8 of this section)
	96 Others specify
Specify	
	1 Village Court
5.24 Which is the last institution you tried to resolve the dispute in?	2 District Court
	3 Shalish or Village Leader, Chairman/Member

Question**Answer**

4 Thana/Police

96 Others specify

Specify

We will now talk about [trial_name]

5.26 What was your role in this [trial_name] case?

1 Petitioner

2 Defendant

5.28_1 How long did the case continue at other institutions before it was brought to the district court?

Days

Months

Years

5.28_2 How long did the case continue at other institutions before it was brought to the village court?

Days

Months

Years

5.28_3 How long did the case continue at other institutions before it was brought to the village leaders/ thana/ police?

Days

Months

Years

5.28_4 How long did the case continue at other institutions before it was brought to the shalish?

Days

Months

Years

5.29 In total how much did you spend in this case before bringing it to the [trial_name] (including travel)?

(Include court fees, additional payments, payments to lawyers or advisors and travel)

5.38 If resolved, how long did it take to resolve the dispute (from filing to decision)?

-

Days

Question	Answer
Months	
Years	
5.39 Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable No enforcement needed (for
5.40 Has the court decision been enforced?	1 example there was no compensation) 2 Yes 3 No
In this section we will ask you about different costs and benefits you received from the court process.	
5.43 How much money did you pay in fees to the [trial_name]? <i>This does not include payments to the lawyer</i>	
5.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
5.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
5.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No 1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
5.47 Whom did you pay? (Designation/position) -	
How much did you pay?	

Question	Answer
Why did you pay more?	1 For proper case investigation 2 For quicker dispute resolution 3 For getting bail 4 For document purposes 5 For making the decision in my favor 96 Others
Each time you go to the [trial_name], how much do you have to pay for travel, food and accommodation for hearings in this case?	
How satisfied are you with the verdict?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
Reasons behind your feeling of satisfaction/dissatisfaction	1 Biased 2 Fair 3 Time consuming 4 Prompt & quick 96 Others specify-----
Other (specify)	
How satisfied are you with the process?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
5.53b2 Reasons behind your feeling of satisfaction/dissatisfaction	1 Transparent 2 Fair 3 Less costly 4 Prompt & quick Court 5 assistant/Secretary/Shalishkar is helpful or give time

Question	Answer
	Court
	6 assistant/Secretary/Shalishkar is well-behaved
	7 Biased
	8 Costly
	9 Nepotism
	10 Time consuming
	11 Lack of capacity to enforce
	Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time
	Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
5.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No
Where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue
5.81 How is your current feeling towards the other party in the dispute?	1 Strong dislike / Hatred

Question	Answer
	2 Dislike
	3 Neither negative nor positive
	4 Friendly
	5 Good friends
5.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
	1 Village court
	2 District court
	3 Shalish
At first, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Secondly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Thirdly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
(Repeated group)	
Now we will talk about the disputes from the baseline . Last time when we visited, you had [total_dispute_b]	

Question	Answer
disputes . Could you tell us what happened to those disputes?	
5.2 Last time when we visited you, you told us about a dispute regarding [nature_name] , where [involved_name] was involved. We want to know about this dispute.	
5.13 Is the dispute ongoing or resolved?	1 Ongoing 2 Resolved
5.14 When the dispute was resolved (Month/year) -	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 96 Others specify
5.16 Name all the institutions you tried to resolve the dispute in? -	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section) 5 Case has not yet been resolved but we have not approached 6 anyone to get dispute resolution (take respondent to part 8 of this section)
5.17 When was the first time you went to the village court for resolution?	
5.18 When was the latest meeting / hearing in village court?	
5.19 When was the first time you went to the district court for resolution?	
5.20 When was the latest meeting / hearing in district court?	
5.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
5.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	

Question	Answer
	1 Village Court
	2 District Court
	3 Shalish or Village Leader, Chairman/Member
5.23 Which is the main institution in which you are now trying to resolve the dispute?	4 Thana/Police Case has not yet been resolved but we have not approached 6 anyone to get dispute resolution (take respondent to part 8 of this section)
	96 Others specify
Specify	
	1 Village Court
	2 District Court
5.24 Which is the last institution you tried to resolve the dispute in?	3 Shalish or Village Leader, Chairman/Member
	4 Thana/Police
	96 Others specify
Specify	
We will now talk about [trial_name]	
5.26 What was your role in this [trial_name] case?	1 Petitioner 2 Defendant
5.28_1 How long did the case continue at other institutions before it was brought to the district court?	
Days	
Months	
Years	
5.28_2 How long did the case continue at other institutions before it was brought to the village court?	
Days	
Months	
Years	
5.28_3 How long did the case continue at other institutions before it was brought to the village leaders/ thana/ police?	
Days	

Question	Answer
Months	
Years	
5.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	
Years	
5.29 In total how much did you spend in this case before bringing it to the [trial_name] (including travel)? <i>(Include court fees, additional payments, payments to lawyers or advisors and travel)</i>	
5.38 If resolved, how long did it take to resolve the dispute (from filing to decision)?	
-	
Days	
Months	
Years	
5.39 Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable No enforcement needed (for 1 example there was no compensation)
5.40 Has the court decision been enforced?	2 Yes 3 No
In this section we will ask you about different costs and benefits you received from the court process.	
5.43 How much money did you pay in fees to the [trial_name]? <i>This does not include payments to the lawyer</i>	
5.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
5.45 How much money did you pay in total for lawyers, legal consultants and other related services?	

Question	Answer
Lawyer	
Legal consultancy	
Other related services	
5.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No 1 Police 2 Chairman 3 Court Employee 4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
5.47 Whom did you pay? (Designation/position) -	4 Witness 5 Writer 6 Record Keeper 7 Village Leader 96 Others
How much did you pay?	1 For proper case investigation 2 For quicker dispute resolution 3 For getting bail
Why did you pay more?	4 For document purposes 5 For making the decision in my favor 96 Others
Each time you go to the [trial_name], how much do you have to pay for travel, food and accommodation for hearings in this case?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied
How satisfied are you with the verdict?	4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say 1 Biased 2 Fair 3 Time consuming 4 Prompt & quick
Reasons behind your feeling of satisfaction/dissatisfaction	

Question	Answer
Other (specify)	96 Others specify-----
How satisfied are you with the process?	1 Very satisfied 2 Satisfied 3 Neither satisfied nor unsatisfied 4 Unsatisfied 5 Very unsatisfied 6 Not applicable 7 Do not want to say
5.53b2 Reasons behind your feeling of satisfaction/dissatisfaction	1 Transparent 2 Fair 3 Less costly 4 Prompt & quick Court 5 assistant/Secretary/Shalishkar is helpful or give time Court 6 assistant/Secretary/Shalishkar is well-behaved 7 Biased 8 Costly 9 Nepotism 10 Time consuming 11 Lack of capacity to enforce Court 12 assistant/Secretary/Shalishkar is not helpful or does not give time Court 13 assistant/Secretary/Shalishkar is not well-behaved 96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
5.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No

Question	Answer
Where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue
5.81 How is your current feeling towards the other party in the dispute?	1 Strong dislike / Hatred 2 Dislike 3 Neither negative nor positive 4 Friendly 5 Good friends
5.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
At first, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	
Secondly, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else

Question	Answer
Specify	96 Others
Thirdly, where you would go?	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	
(Repeated group)	
Now we will talk about the disputes from the baseline . Last time when we visited, you had [total_dispute_b] disputes . Could you tell us what happened to those disputes?	
5.2 Last time when we visited you, you told us about a dispute regarding [nature_name] , where [involved_name] was involved. We want to know about this dispute.	
5.13 Is the dispute ongoing or resolved?	1 Ongoing 2 Resolved
5.14 When the dispute was resolved (Month/year)	
-	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police
5.16 Name all the institutions you tried to resolve the dispute in?	96 Others specify
-	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section) Case has not yet been resolved 5 6 but we have not approached anyone to get dispute resolution

Question

Answer

(take respondent to part 8 of this section)

5.17 When was the first time you went to the village court for resolution?

5.18 When was the latest meeting / hearing in village court?

5.19 When was the first time you went to the district court for resolution?

5.20 When was the latest meeting / hearing in district court?

5.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?

5.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?

1 Village Court

2 District Court

3 Shalish or Village Leader,
Chairman/Member

4 Thana/Police

5.23 Which is the main institution in which you are now trying to resolve the dispute?

Case has not yet been resolved
but we have not approached

6 anyone to get dispute resolution
(take respondent to part 8 of this section)

96 Others specify

Specify

1 Village Court

2 District Court

3 Shalish or Village Leader,
Chairman/Member

4 Thana/Police

96 Others specify

Specify

We will now talk about [trial_name]

5.26 What was your role in this [trial_name] case?

1 Petitioner

2 Defendant

Question	Answer
5.28_1 How long did the case continue at other institutions before it was brought to the district court?	
Days	
Months	
Years	
5.28_2 How long did the case continue at other institutions before it was brought to the village court?	
Days	
Months	
Years	
5.28_3 How long did the case continue at other institutions before it was brought to the village leaders/ thana/ police?	
Days	
Months	
Years	
5.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	
Years	
5.29 In total how much did you spend in this case before bringing it to the [trial_name] (including travel)? <i>(Include court fees, additional payments, payments to lawyers or advisors and travel)</i>	
5.38 If resolved, how long did it take to resolve the dispute (from filing to decision)?	
-	
Days	
Months	
Years	
5.39 Was the resolution in your favor or disfavor?	1 Favor 2 Disfavor 98 Not Applicable

Question	Answer
5.40 Has the court decision been enforced?	<p>No enforcement needed (for example there was no compensation)</p> <p>1 example there was no compensation)</p> <p>2 Yes</p> <p>3 No</p>
<p>In this section we will ask you about different costs and benefits you received from the court process.</p>	
5.43 How much money did you pay in fees to the [trial_name]?	
<i>This does not include payments to the lawyer</i>	
5.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
5.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
5.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	<p>1 Yes</p> <p>0 No</p> <p>1 Police</p> <p>2 Chairman</p> <p>3 Court Employee</p> <p>4 Witness</p> <p>5 Writer</p> <p>6 Record Keeper</p> <p>7 Village Leader</p> <p>96 Others</p>
5.47 Whom did you pay? (Designation/position) -	
How much did you pay?	
Why did you pay more?	<p>1 For proper case investigation</p> <p>2 For quicker dispute resolution</p> <p>3 For getting bail</p> <p>4 For document purposes</p>

Question	Answer
	5 For making the decision in my favor
	96 Others
Each time you go to the [trial_name], how much do you have to pay for travel, food and accommodation for hearings in this case?	
	1 Very satisfied
	2 Satisfied
	3 Neither satisfied nor unsatisfied
How satisfied are you with the verdict?	4 Unsatisfied
	5 Very unsatisfied
	6 Not applicable
	7 Do not want to say
	1 Biased
	2 Fair
Reasons behind your feeling of satisfaction/dissatisfaction	3 Time consuming
	4 Prompt & quick
	96 Others specify-----
Other (specify)	
	1 Very satisfied
	2 Satisfied
	3 Neither satisfied nor unsatisfied
How satisfied are you with the process?	4 Unsatisfied
	5 Very unsatisfied
	6 Not applicable
	7 Do not want to say
	1 Transparent
	2 Fair
	3 Less costly
	4 Prompt & quick
	Court
5.53b2 Reasons behind your feeling of satisfaction/dissatisfaction	5 assistant/Secretary/Shalishkar is helpful or give time
	Court
	6 assistant/Secretary/Shalishkar is well-behaved
	7 Biased

Question	Answer
	8 Costly
	9 Nepotism
	10 Time consuming
	11 Lack of capacity to enforce Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
5.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No
Where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
5.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue
5.81 How is your current feeling towards the other party in the dispute?	1 Strong dislike / Hatred 2 Dislike 3 Neither negative nor positive 4 Friendly 5 Good friends

Question	Answer
5.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
	1 Village court
	2 District court
	3 Shalish
At first, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Secondly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Thirdly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
Please tell us whether you or anyone in your household has personally have been the victim of any crime, accused of a crime or been involved_new in a dispute that is on going or that has been resolved_new in the past 1 years?	1 Yes
-	0 No
Please do not mention any dispute that we already have discussed.	
How many times you or anyone in your household has personally have been the victim	

Question	Answer
<p>of any crime, accused of a crime or been involved_new in a dispute that is on going or that has been resolved_new in the past 1 years? (If there is no dispute please enter "0") -</p> <p>Please tell us about the last 3 disputes you were involved_new in (Repeated group)</p> <p>Please tell us about 1 no. dispute.</p>	
6.2 nature_new of crime	<p>1 Theft</p> <p>2 Verbal Fight</p> <p>3 Physical Fight (with bloodshed)</p> <p>4 Physical Fight (without bloodshed)</p> <p>5 Row/riot/Illegal gathering</p> <p>6 Fraud</p> <p>7 Threat/intimidation</p> <p>8 Verbal/non-verbal act to dishonor women</p> <p>9 Sexual harassment (by someone outside the household)</p> <p>10 Sexual harassment (by someone inside the household)</p> <p>11 Non-return of deposited valuables</p> <p>12 Teasing</p> <p>13 Illegal imprisonment</p> <p>14 Dispute about due payment as per written contract (not for wages)</p> <p>15 Dispute about due payment as per verbal/informal agreement (not for wages)</p> <p>16 Dispute about payment of due wages</p> <p>17 Dispute about movable asset (or compensation for it)</p> <p>18 Dispute about agricultural land (or compensation for it)</p>

Question**Answer**

- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 96 Other (please specify)

Specify

With whom was this dispute?

Is the dispute ongoing or resolved?

- 1 Ongoing
- 2 Resolved

6.14 Month that crime happened or dispute started (Month/year)

-

Question	Answer
Amount of monetary loss the crime or dispute caused you? -999=cannot be monetised	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police 96 Others specify
Name all the institutions you tried to resolve the dispute in? -	Case was resolved directly by the parties to the dispute (take respondent to part 8 of this section) 5 Case has not yet been resolved but we have not approached anyone to get dispute resolution (take respondent to part 8 of this section) 6
6.17 When was the first time you went to the village court for resolution?	
6.18 When was the latest meeting / hearing in village court?	
6.19 When was the first time you went to the district court for resolution?	
6.20 When was the latest meeting / hearing in district court?	
6.21 When was the first time you went to the Shalish or Village Leader, Chairman/Member for resolution?	
6.22 When was the latest meeting / hearing in Shalish or Village Leader, Chairman/Member?	
6.23 Which is the main institution in which you are now trying to resolve the dispute?	1 Village Court 2 District Court 3 Shalish or Village Leader, Chairman/Member 4 Thana/Police Case has not yet been resolved but we have not approached anyone to get dispute resolution 6

Question	Answer
	(take respondent to part 8 of this section)
Specify	96 Others specify
	1 Village Court
	2 District Court
6.24 Which is the last institution you tried to resolve the dispute in?	Shalish or Village Leader,
	3 Chairman/Member
	4 Thana/Police
	96 Others specify
Specify	
We will now talk about [trial_name_new]	
	1 UP chairman
	2 UP member
6.25 Indicate the position of the person(s) performing the Shalish	3 Religious leader/Imam
	4 Other village leader
	5 Thana/police
	96 Other
Specify	
6.26 What was your role_new in this [trial_name_new] case?	1 Petitioner
	2 Defendant
6.28_1 How long did the case continue at other institutions before it was brought to the district court?	
Days	
Months	
Years	
6.28_2 How long did the case continue at other institutions before it was brought to the village court?	
Days	
Months	
Years	
6.28_3 How long did the case continue at other institutions before it was brought to the village leaders?	
Days	

Question	Answer
Months	
Years	
6.28_4 How long did the case continue at other institutions before it was brought to the shalish?	
Days	
Months	
Years	
6.29 In total how much did you spend in this case before bringing it to the [trial_name_new] (including travel)?	
-	
	1 Running
	2 Resolved not implemented
6.30 Status of the current case	3 Resolved partially implemented
	4 Resolved fully implemented
	96 Others
Specify	
	A compromise was reached
	1 through discussion without forming a village court
	A Village Court was formed but
If resolved, what type of resolution did the dispute have in the [trial_name_new]?	2 a resolution was reached through discussions in the first hearing
	A Village Court was formed and
	3 made a decision through a “full hearing”
	97 Don't know
If resolved, how long did it take to resolve the dispute (from filing to decision)?	
-	
Days	
Months	
Years	
	1 Favor
Was the resolution in your favor or disfavor?	2 Disfavor
	98 Not Applicable

Question	Answer
Has the court decision been enforced?	<p>No enforcement needed (for example there was no compensation)</p> <p>1 example there was no compensation)</p> <p>2 Yes</p> <p>3 No</p>
In this section we will ask you about different costs and benefits you received from the court process.	
6.43 How much money did you pay in fees to the [trial_name_new]?	
6.44 How much money did you spend on food or gifts for the Village leaders, Chairman/Member?	
6.45 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
6.46 Did you pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	<p>1 Yes</p> <p>0 No</p> <p>1 Police</p> <p>2 Chairman</p> <p>3 Court Employee</p> <p>4 Witness</p> <p>5 Writer</p> <p>6 Record Keeper</p> <p>7 Village Leader</p> <p>96 Others</p>
6.47 Whom did you pay? (Designation/position) -	
6.47 How much did you pay?	
6.47 Why did you pay more?	<p>1 For proper case investigation</p> <p>2 For quicker dispute resolution</p> <p>3 For getting bail</p> <p>4 For document purposes</p> <p>5 For making the decision in my favor</p>

Question	Answer
	96 Others
6.48 How many times have you had to visit the [trial_name_new] before resolution?	
6.49 How many days (in total) did you spend on attending and travelling to and from the [trial_name_new] for hearings in this case? (Days) -	
6.50 Each time you go to the [trial_name_new], how much do you have to pay for travel, food and accommodation for hearings in this case?	<p>1 Very satisfied</p> <p>2 Satisfied</p> <p>3 Neither satisfied nor unsatisfied</p>
6.53a How satisfied are you with the decision?	<p>4 Unsatisfied</p> <p>5 Very unsatisfied</p> <p>6 Not applicable</p> <p>7 Do not want to say</p>
	<p>1 Transparent</p> <p>2 Fair</p> <p>3 Less costly</p> <p>4 Prompt & quick</p>
	Court
	5 assistant/Secretary/Shalishkar is helpful or give time
	Court
6.53b Reasons behind your feeling of satisfaction_new/dissatisfaction_new	<p>6 assistant/Secretary/Shalishkar is well-behaved</p> <p>7 Biased</p> <p>8 Costly</p> <p>9 Nepotism</p> <p>10 Time consuming</p> <p>11 Lack of capacity to enforce</p>
	Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time

Question	Answer
	Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
6.55 How many hearings have you attended so far?	-
6.56 How many hearings do you expect to attend before the case is resolved_new?	-
6.57 How much money have you paid in fees to the court or dispute resolver? <i>This does not include payments to the lawyer</i>	
6.58 How much more money do you expect to pay in fees to the court or dispute resolver?	-
6.59 How much money did you pay in total for lawyers, legal consultants and other related services?	
Lawyer	
Legal consultancy	
Other related services	
6.60 How much more money do you expect to pay to lawyers, legal consultants and other related services?	-
Lawyer	
Legal consultancy	
Other related services	
6.61 Have you paid any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes 0 No
	1 Police 2 Chairman 3 Court Employee
6.62 Who (name position of recipients)?	4 Witness 5 Writer 6 Record Keeper 7 Village Leader

Question	Answer
Other (specify):	96 Others
6.62 How much?	
<i>The total amount you paid to all of these people</i>	
	1 For proper case investigation
	2 For quicker dispute resolution
	3 For getting bail
6.62 Why did you pay more?	4 For document purposes
	5 For making the decision in my favor
	96 Others
Other (specify):	
6.63 Do you expect pay any additional money to anyone else for the process? (examples: additional payments to court members, witnesses, or police)	1 Yes
	0 No
	97 Don't know
	1 Police
	2 Chairman
	3 Court Employee
6.64 Who (name position of recipients)?	4 Witness
	5 Writer
	6 Record Keeper
	7 Village Leader
	96 Others
Other (specify):	
6.64 How much?	
<i>The total amount you paid to all of these people</i>	
	1 For proper case investigation
	2 For quicker dispute resolution
	3 For getting bail
6.64 Why did you pay more?	4 For document purposes
	5 For making the decision in my favor
	96 Others
Other (specify):	
6.65 How many times have you had to visit the [trial_name_new] thus far?	

Question	Answer
6.66 How many more times do you expect to visit the [trial_name_new] in this case? -	
6.67 How many days (in total) did you spend on attending and travelling to and from the [trial_name_new] for hearings in this case? (Days) -	
6.68 How many days (in total) do you expect to spend on attending and travelling to and from hearings in this case? -	
6.69 Each time you go to the [trial_name_new], how much do you have to pay for travel, food and accommodation for hearings in this case?	
6.70 How much, in total, do you expect to have to pay for your travel to and from the [trial_name_new] for hearings (including food and accommodation)? -	
	1 Very satisfied
	2 Satisfied
	3 Neither satisfied nor unsatisfied
6.73 How satisfied are you with the [trial_name_new] process?	4 Unsatisfied
	5 Very unsatisfied
	6 Not applicable
	7 Do not want to say
	1 Transparent
	2 Fair
	3 Less costly
	4 Prompt & quick
6.74 Reasons behind your feeling of satisfaction_new/dissatisfaction_new -	Court
	5 assistant/Secretary/Shalishkar is helpful or give time
	Court
	6 assistant/Secretary/Shalishkar is well-behaved
	7 Biased
	8 Costly

Question	Answer
	9 Nepotism
	10 Time consuming
	11 Lack of capacity to enforce Court
	12 assistant/Secretary/Shalishkar is not helpful or does not give time Court
	13 assistant/Secretary/Shalishkar is not well-behaved
	96 Others specify-----
Other (specify)	
Experience of Village Court (The questions are only for people who have used the services of VC)	
6.75 If you find yourself in a similar situation in the future, will you use the Village Court again?	1 Yes 0 No
Where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
6.76 If there was no village court, where you would go to resolve your disputes?	1 District court 2 Shalish 3 Leave the dispute unresolved 96 Other, please specify
Specify	
6.80 How is your current relationship with the other party in the dispute?	1 Friendly 2 Cordial 3 We do not speak 4 We still argue 1 Strong dislike / Hatred 2 Dislike 3 Neither negative nor positive 4 Friendly 5 Good friends
6.81 How is your current feeling towards the other party in the dispute?	

Question	Answer
6.82 If you find yourself in a similar dispute in the future, rank the following alternatives and tell us who you would approach first, second and third for dispute resolution?	
	1 Village court
	2 District court
	3 Shalish
At first, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Secondly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	1 Village court
	2 District court
	3 Shalish
Thirdly, where you would go?	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
	0 No relationship
	1 Immediate family (brother, sister, mother, father, child)
7.1 What type of relationship do you have with the UP chair?	2 Other relatives (cousin, uncle, aunt, nephew, niece)
	3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)

Question	Answer
	Other in-laws (spouse's cousin, 4 spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece) 5 Distant relatives 6 Friends 7 Business partner / Co-worker 8 Employee 9 Employer 10 Neighbour 96 Other, please specify 5 5 4 4 3 3 2 2 1 1
7.2 How well would you say you know the UP chair?	
7.3 How many times have you spoken to the UP chair in the past month?	
-	5 5 4 4 3 3 2 2 1 1 97 Don't Know 5 5 4 4
7.4 If you had a problem and you brought it up with the UP chair, to what degree do you think he/she would try to help you? (5=Would try his/her absolute best, 1=Would not try at all)	3 3 2 2 1 1 97 Don't Know 5 5 4 4
7.5 Do you think the UP chair has done a good job looking after the needs of your village? (5=very good job, 1=very bad job)	3 3 2 2 1 1 97 Don't Know 5 5 4 4
7.6 Do you think the UP chair has done a good job looking after your personal needs? (5=very good job, 1=very bad job)	3 3 2 2 1 1 97 Don't Know

Question	Answer
7.7 Of the people on the UP council, who do you know the best? <i>[Write down name of UP member, 97=respondent do not know anyone, skip the next 4 questions]</i>	0 No relationship 1 Immediate family (brother, sister, mother, father, child) 2 Other relatives (cousin, uncle, aunt, nephew, niece) 3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law) 4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece) 5 Distant relatives 6 Friends 7 Business partner / Co-worker 8 Employee 9 Employer 10 Neighbour 96 Other, please specify 5 5
7.8 What type of relationship do you have with this UP member? -	4 4 3 3 2 2 1 1
7.9 How well would you say you know this UP member? <i>(5=very well, 1=not at all)</i>	5 5 4 4 3 3 2 2 1 1
7.10 How many times have you spoken to this UP member in the past month? -	5 5 4 4 3 3 2 2 1 1 97 Don't Know
7.11 If you had a problem and you brought it up with this UP member, to what degree do you think he/she would try to help you? <i>(5=Would try his/her absolute best, 1=Would not try at all)</i>	5 5 4 4 3 3 2 2 1 1 97 Don't Know
8.1.2a Please rate how big of a problem crime is in your village?	5 5 4 4

Question	Answer
Crime means any action that is prohibited by law. 1=not a problem at all , 5=a very serious problem	3 3 2 2 1 1 97 Don't Know
8.1.2b Please rate how big of a problem unresolved disputes are in your village?	5 A very serious problem (almost everyone has unresolved disputes) 4 A big problem (aware of 5-10 unresolved disputes) 3 A problem (aware of 3-5 unresolved disputes) 2 A small problem (aware of one or two unresolved disputes) 1 Not a problem at all (not aware of any unresolved disputes)
8.2 How much harmony or conflict exists between you and your 5 closest neighbours?	5 A lot of harmony 4 Some harmony 3 No harmony but no conflict either 2 Some conflict 1 A lot of conflict
8.3 In your locality, where do the people go for seeking justice for smaller disputes or crimes (disputes or crimes amounting to less than Tk 75,000) (may be multiple responses)	1 Village court 2 District court 3 Shalish 4 Village leaders 5 Thana/Police 6 No one/place else 96 Others
Specify	5 5 4 4
8.4 Village Court (5=completely fair , 1=not fair at all)	3 3 2 2 1 1 97 Don't Know
8.4 District court (5=completely fair , 1=not fair at all)	5 5 4 4 3 3 2 2

Question	Answer
	1 1
	97 Don't Know
	5 5
	4 4
8.4 Shalish (5=completely fair , 1=not fair at all)	3 3
	2 2
	1 1
	97 Don't Know
	1 Biased towards those of the same political party as UP chair
8.5 What are the reasons the VC is not completely fair (skip if respondent thinks VC is completely fair) <i>[Do not read out the categories, let the respondent think, answer and then fill out and tick all that he/she mentioned]</i>	2 Biased towards those who are rich
	3 Biased against ethnic/religious minorities (such as tribal population or hindus)
	97 Don't Know
	96 Other, please specify:_____
Specify	
	1 Biased towards those of the same political party as District Government
8.6 What are the reasons the District Court is not completely fair (skip if respondent thinks District Court is completely fair) <i>[Do not read out the categories, let the respondent think, answer and then fill out and tick all that he/she mentioned]</i>	2 Biased towards those who are rich
	3 Biased against ethnic/religious minorities (such as tribal population or hindus)
	97 Don't Know
	96 Other, please specify:_____
Specify	
	1 Biased towards those of the same political party as the person conducting Shalish
8.7 What are the reasons Shalish is not completely fair (skip if respondent thinks Shalish is completely fair) -	2 Biased towards the relatives of the person conducting Shalish
	3 Biased towards those who are rich

Question	Answer
	Biased against ethnic/religious
	4 minorities (such as tribal population or hindus)
	97 Don't Know
	96 Other, please specify:_____
Specify	
8.8 For people like you how fast do you think people can you get a decision from village court for smaller disputes or crimes?	
Days	
-	
Months	
-	
Years	
-	
8.8 For people like you how fast do you think people can you get a decision from district court for smaller disputes or crimes?	
Days	
-	
Months	
-	
Years	
-	
8.8 For people like you how fast do you think people can you get a decision from Shalish for smaller disputes or crimes?	
Days	
-	
Months	
-	
Years	
-	
	5 5
	4 4
8.10 For people like you, how expensive is Village Court?	3 3
(1=very cheap, 5=very expensive)	2 2
	1 1
	97 Don't Know
8.10 For people like you, how expensive is District Court?	5 5
	4 4

Question	Answer
(1=very cheap, 5=very expensive)	3 3
	2 2
	1 1
	97 Don't Know
	5 5
	4 4
8.10 For people like you, how expensive is Shalish?	3 3
(1=very cheap, 5=very expensive)	2 2
	1 1
	97 Don't Know
8.14 How much do you trust each of the following types of people:	
	5 5
	4 4
Your relatives	3 3
1=Not at all, ..., 5=I trust them a lot	2 2
	1 1
	97 Don't Know
	5 5
	4 4
Your neighbours	3 3
1=Not at all, ..., 5=I trust them a lot	2 2
	1 1
	97 Don't Know
	5 5
	4 4
Other people you know	3 3
1=Not at all, ..., 5=I trust them a lot	2 2
	1 1
	97 Don't Know
	1 Decreased a lot
8.15 How much has the degree of disputes has changed in your UP over the last one year?	2 Decreased a little
	3 Unchanged
-	4 Increased a little
	5 Increased a lot

Question

Answer

8.16 What types of dispute have decreased over the last one year (mention 3 main disputes)
(List disputes in descending order in terms of decreased frequencies)?

No 1

- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)

Question**Answer**

- Claiming compensation for
- 21 deliberately damage to asset or livestock
- Claiming compensation for
- 22 accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women

Question**Answer**

- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage

Question**Answer**

- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)

No 3

Question**Answer**

- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)

Question**Answer**

8.17 What types of dispute have increased in last one year (List disputes in descending order in terms of decreased frequencies)?

No 1

- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)

Question**Answer**

- Claiming compensation for
21 deliberately damage to asset or
livestock
- Claiming compensation for
22 accidentally damage to movable
assets or livestock
- 23 Compensation for cattle
trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after
dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without
bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor
women

Question**Answer**

- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)
- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage

Question**Answer**

- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)
- 1 Theft
- 2 Verbal Fight
- 3 Physical Fight (with bloodshed)
- 4 Physical Fight (without bloodshed)
- 5 Row/riot/Illegal gathering
- 6 Fraud
- 7 Threat/intimidation
- 8 Verbal/non-verbal act to dishonor women
- 9 Sexual harassment (by someone outside the household)
- 10 Sexual harassment (by someone inside the household)
- 11 Non-return of deposited valuables
- 12 Teasing
- 13 Illegal imprisonment
- 14 Dispute about due payment as per written contract (not for wages)
- 15 Dispute about due payment as per verbal/informal agreement (not for wages)

No 3

Question**Answer**

- 16 Dispute about payment of due wages
- 17 Dispute about movable asset (or compensation for it)
- 18 Dispute about agricultural land (or compensation for it)
- 19 Dispute about homestead land (or compensation for it)
- 20 Dispute about other kinds of land (or compensation for it)
- 21 Claiming compensation for deliberately damage to asset or livestock
- 22 Claiming compensation for accidentally damage to movable assets or livestock
- 23 Compensation for cattle trespassing
- 24 Rape
- 25 Murder
- 26 Kidnapping
- 27 Robbery
- 28 Acid violence
- 29 Multiple marriage
- 30 Divorce
- 31 Alimony
- 32 Guardianship
- 33 Denmeher
- 34 Reclaiming marriage after dispute
- 35 Dowry
- 36 Dispute about credit/loan
- 37 Illegal business
- 38 Drug addiction
- 39 Child Marriage
- 99 Not applicable
- 96 Other (please specify)

Question

Answer

Section 9: Knowledge and opinions about Village Courts

Awareness and knowledge about the formation and activities of Village Court

In this section, there will be a little quiz testing your knowledge about the village court. There will be no right or wrong answers, we just want to know your opinion.

Direction: After asking different types of questions it is to be ensured that the respondent really heard the name of Village Court (VC)?

Or he did not hear? If he cannot say spontaneously, then give some ideas as follows and find that he heard the name of VC or not? - VC is formed by law so that it can resolve small Criminal and Civil suits easily within a short period of time and low cost at the union level, the cases are conducted in the court covered with red coloured clothes etc. If he cannot say even after giving such ideas, then put a tick in answer 3, give him thanks and skip to next section.

	1 Yes
9.5 Is VC active in your UP?	0 No
	97 Don't know
9.8 Do you know the limit of case value resolved by VC?	1 Yes
	0 No
9.9 How many taka?	
9.10 Do you know what types of crimes/disputes are dealt with by the VC?	1 Yes
	0 No
	1 Theft below the financial limit of the village court
9.11 To your knowledge, what types of crimes/disputes are dealt with by the VC?	2 Conflicts of dowry under the financial limit
<i>Enumerator: Please read out the options</i>	3 Land disputes below the financial limit
	4 Rape case

Question	Answer
	5 Cases of fighting with bloodshed
	6 Murder case
9.12 Do you know how many people should the VC consist of normally?	
-	1 UP Chairman
9.13 If yes, who could be the members of the VC?	2 UP Member
	3 Local leader/elite
	96 Other
Specify	
How many UP chairmans should be part of a normal Village Court?	
How many UP members should be part of a normal Village Court?	
How many local individuals should be part of a normal Village Court?	
How many other people should be part of a normal Village Court? please specify (No...)	
9.14 Do you know the how much is the fee for a case in a Village Court?	1 Yes
	0 No
9.15_1 Criminal case how much?	
-	
9.15_2 Civil case how much?	
-	
9.16 Do you know who is the Chairperson of the Village Court?	1 Yes
	0 No
	1 UP Chairman
9.17 Who is the Chairperson of the Village Court?	2 UP Member
	3 Local elites
	97 Don't know
	96 Others
Specify	
9.18 Do you know how the decision of a Village Court is taken?	1 Yes
	0 No
9.19 How? (wait for respondent to answer and then tick the applicable box)	1 All 5 members (5:0) or majority (4:1) or 3:2) votes

Question	Answer
	Decision taken unanimously after
	2 examination by chairman and members
	96 Others
Specify	
9.20 Can some one apply for appeal to higher court against VC decision?	1 Yes
	0 No
	97 Don't know
9.21 Under what condition?	1 Decision of VC by 3:2 votes
	2 Can't say
	96 Others
Specify	
9.22 Can someone appoint a lawyer in village court?	1 Yes
	0 No
	97 Don't know
The knowledge test ends here. Now we will go back to our general question-answer	
9.27 Do you feel any change in social problems and crimes in your locality due to operations of VC?	1 Yes
	2 No
	3 Village Court not operational in my union
	97 Don't Know
9.28 What changes occur?	1 Reduce all types of crime
	2 Reduce petty crime which are triable at VCs
	3 Increase community harmony
	4 Increase community safety
	5 Reduce business disputes
	6 Reduce family disputes
	96 Others
I will now present 4 different scenarios of disputes and ask you where you would resolve such a dispute if they were to occur.	
10.1 Imagine that you had lent 10,000 taka to a person in your neighbourhood or village and this person refused to pay you back. Who	1 Shalish
	2 District Court
	3 Village court
	4 Other informal dispute resolution

Question	Answer
would you turn to in order to resolve the dispute? (Instruction to surveyor: Let the respondent answer before filling out the alternatives)	96 Others
Specify	
10.2 Imagine that someone from your village or neighbourhood had physically assaulted a member of your family so badly that they needed medical treatment. In what way would you seek justice? (Instruction to surveyor: Let the respondent answer before filling out the alternatives)	1 Shalish 2 District Court 3 Village court 4 Other informal dispute resolution 96 Others
Specify	
10.3 Imagine that someone from your village or neighbourhood occupied a small piece of land (of a value less than 75,000 taka) that belonged to you and refused to move. Who would you turn to in order to resolve the dispute? (Instruction to surveyor: Let the respondent answer before filling out the alternatives)	1 Shalish 2 District Court 3 Village court 4 Other informal dispute resolution 96 Others
Specify	
10.4 Imagine that someone from your village or neighbourhood made a damage to the harvest of your land or destroyed the border of the land (of a value less than 75,000 taka) . Who would you turn to in order to resolve the dispute? (Instruction to surveyor: Let the respondent answer before filling out the alternatives)	1 Shalish 2 District Court 3 Village court 4 Other informal dispute resolution 96 Others
Specify	
13.1 In the last 12 months have you or anyone in your household made any significant purchases (more than 5,000 taka) of land or durable goods (goods that will last longer than 1 year) either for personal or business use? Also include purchases that has been made together with friends, relatives or business partners.	1 Yes 0 No
13.2 Please tell me about all the significant purchases made in the last 12 months (Repeated group)	

Question	Answer
	1 ...
	2 ...
	3 ...
	4 ...
	5 ...
	6 ...
	7 ...
	8 ...
	9 ...
	10 ...
	11 ...
	12 ...
	13 ...
Member ID of person making investment	14 ...
	15 ...
	16 ...
	17 ...
	18 ...
	19 ...
	20 ...
	21 ...
	22 ...
	23 ...
	24 ...
	25 ...
	26 ...
	27 ...
	1 Building to live in (house)
	2 Storage building
	3 Building to sell things from (shop)
Investment item	4 Building to work in (workshop)
	5 Building for animals
	6 Improvement/repair of existing building
	7 Car
	8 Motorcycle/scooter

Question**Answer**

- 9 Bicycle
- 10 Van/Rickshaw
- 11 Easy-bike/Auto-rickshaw
- 12 Boat
- 13 Cow
- 14 Buffalo
- 15 Goat
- 16 Chicken
- 17 Fish
- 18 Camera/Camcorder
- 19 Refrigerator/freezer
- 20 Washing machine
- 21 Water heater / geezer
- 22 Television
- 23 TV antenna / cable connection
- 24 DVD player / VCR
- 25 Sewing Machine
- 26 Furniture
- 27 Cooking materials
- 28 Electricity connection
- 29 Solar connection
- 30 Water connection
- 31 Tubewell
- 32 Improved flooring
- 33 Mobile phone
- 34 Ornaments/Jewellery
- 35 Land
- 36 Tree
- 37 Harvest
- 38 Fruits
- 96 Others

Specify

Amount paid for investment

*Only include payments made by your household,
do not include payments that people outside the
household contributed*

Was the investment made together with
someone else?

- 1 Yes
- 0 No

Question	Answer
How many other people did you make the investment with?	<p>0 No relationship</p> <p>1 Immediate family (brother, sister, mother, father, child)</p> <p>2 Other relatives (cousin, uncle, aunt, nephew, niece)</p> <p>3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)</p>
What are your relationship to these people? - Person 1	<p>4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)</p> <p>5 Distant relatives</p> <p>6 Friends</p> <p>7 Business partner / Co-worker</p> <p>8 Employee</p> <p>9 Employer</p> <p>10 Neighbour</p> <p>96 Other, please specify</p>
What are your relationship to these people? - Person 2	<p>0 No relationship</p> <p>1 Immediate family (brother, sister, mother, father, child)</p> <p>2 Other relatives (cousin, uncle, aunt, nephew, niece)</p> <p>3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)</p> <p>4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)</p> <p>5 Distant relatives</p> <p>6 Friends</p> <p>7 Business partner / Co-worker</p> <p>8 Employee</p> <p>9 Employer</p> <p>10 Neighbour</p> <p>96 Other, please specify</p>

Question	Answer
What are your relationship to these people? - Person 3	0 No relationship
	1 Immediate family (brother, sister, mother, father, child)
	2 Other relatives (cousin, uncle, aunt, nephew, niece)
	3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)
	4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)
	5 Distant relatives
	6 Friends
	7 Business partner / Co-worker
	8 Employee
	9 Employer
	10 Neighbour
	96 Other, please specify
	0 No relationship
What are your relationship to these people? - Person 4	1 Immediate family (brother, sister, mother, father, child)
	2 Other relatives (cousin, uncle, aunt, nephew, niece)
	3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)
	4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)
	5 Distant relatives
	6 Friends
	7 Business partner / Co-worker
	8 Employee
	9 Employer
	10 Neighbour
	96 Other, please specify
	1 Inside the village
	2 Outside the village
13.2a1 Is the coinvestor inside/ outside village?	

Question	Answer
	97 Don't Know
	1 Inside the village
13.2a2 Is the coinvestor inside/ outside village?	2 Outside the village
	97 Don't Know
	1 Inside the village
13.2a3 Is the coinvestor inside/ outside village?	2 Outside the village
	97 Don't Know
	1 Inside the village
13.2a4 Is the coinvestor inside/ outside village?	2 Outside the village
	97 Don't Know
Did you make a formal contact for who owns what share of the investment and how it will be used?	1 Yes
	0 No
	1 Village court
	2 District court
If there is a disagreement/dispute between the different investors that cannot be resolved between yourselves, how would you resolve it?	3 Shalish
	4 Village leaders
	5 Thana/Police
	6 No one/place else
	96 Others
Specify	
1. In the last 12 months have you or anyone in your household sold land or a durable goods (goods that will last longer than 1 year)?	1 Yes
	0 No
(Repeated group)	
	1 ...
	2 ...
	3 ...
	4 ...
	5 ...
	6 ...
Member ID of person making sale	7 ...
	8 ...
	9 ...
	10 ...
	11 ...
	12 ...

Question	Answer
	13 ...
	14 ...
	15 ...
	16 ...
	17 ...
	18 ...
	19 ...
	20 ...
	21 ...
	22 ...
	23 ...
	24 ...
	25 ...
	26 ...
	27 ...
	1 Building to live in (house)
	2 Storage building
	3 Building to sell things from (shop)
	4 Building to work in (workshop)
	5 Building for animals
	6 Improvement/repair of existing building
	7 Car
	8 Motorcycle/scooter
	9 Bicycle
Item sold	10 Van/Rickshaw
	11 Easy-bike/Auto-rickshaw
	12 Boat
	13 Cow
	14 Buffalo
	15 Goat
	16 Chicken
	17 Fish
	18 Camera/Camcorder
	19 Refrigerator/freezer
	20 Washing machine

Question**Answer**

- 21 Water heater / geezer
- 22 Television
- 23 TV antenna / cable connection
- 24 DVD player / VCR
- 25 Sewing Machine
- 26 Furniture
- 27 Cooking materials
- 28 Electricity connection
- 29 Solar connection
- 30 Water connection
- 31 Tubewell
- 32 Improved flooring
- 33 Mobile phone
- 34 Ornaments/Jewellery
- 35 Land
- 36 Tree
- 37 Harvest
- 38 Fruits
- 96 Others

Specify

Amount received for the item sold

-

Was the item owned completely by the household or was it owned jointly?

-

- 1 Jointly owned
- 2 Completely owned by household

14.1 This section will be about who do you owe money and what borrowing have you have done in the last 12 months. This includes both formal and informal sources as well as purchases made with credit in stores / markets.

14.1a Do you have stores where you regularly buy on credit?

- 1 Yes
- 0 No

14.1b How much debt do you currently have outstanding to these stores?

1. Have you or anyone in your household borrowed money in the last 12 months or do you have any outstanding debt to anyone?

- 1 Yes
- 0 No

-

Question	Answer
2. If yes, list all of the occasions that you borrowed money to anyone in the in the last 12 months and all other outstanding debts you have	
(Repeated group)	
	1 ...
	2 ...
	3 ...
	4 ...
	5 ...
	6 ...
	7 ...
	8 ...
	9 ...
	10 ...
	11 ...
	12 ...
	13 ...
Member ID of person borrowing	14 ...
	15 ...
	16 ...
	17 ...
	18 ...
	19 ...
	20 ...
	21 ...
	22 ...
	23 ...
	24 ...
	25 ...
	26 ...
	27 ...
	1 Bank
	2 NGO
Source of borrowing	3 Cooperative
	4 Immediate family (brother, sister, mother, father, child)

Question	Answer
	5 Other relatives
	6 Friends
	7 Landowner
	8 Business partner / Co-worker
	9 Employee
	10 Employer
	11 Money lender
	12 Neighbor
	96 Other, please specify
Specify	
14.1a Is the lender from inside/outside the village?	1 Inside the village
	2 Outside the village
	97 Don't Know
14.1b How long have you known the lender?	
Days	
Months	
Years	
14.1c How many times have you borrowed from them?	
Amount of money borrowed	
1. Do you ever lend money to your neighbours, friends or relatives?	1 Yes
	0 No
If yes, list all of the occasions that you lent money to anyone in the in the last 12 months and all other outstanding loans you have	
-	
(Repeated group)	
	1 ...
	2 ...
	3 ...
	4 ...
	5 ...
Member ID of person lending	6 ...
	7 ...
	8 ...
	9 ...
	10 ...

Question	Answer
	11 ...
	12 ...
	13 ...
	14 ...
	15 ...
	16 ...
	17 ...
	18 ...
	19 ...
	20 ...
	21 ...
	22 ...
	23 ...
	24 ...
	25 ...
	26 ...
	27 ...
	0 No relationship
	1 Immediate family (brother, sister, mother, father, child)
	2 Other relatives (cousin, uncle, aunt, nephew, niece)
	3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)
Relationship with recipient of loan	4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)
	5 Distant relatives
	6 Friends
	7 Business partner / Co-worker
	8 Employee
	9 Employer
	10 Neighbour
	96 Other, please specify
14.2a Is the borrower inside/ outside village?	1 Inside the village
	2 Outside the village

Question	Answer
----------	--------

97 Don't Know

14.2b How long have you known the
borrower?

Days

Months

Years

14.2c How many times have you lent to them?

Amount of money lend

Thinking back over the last year can you list
the 5 people, outside of your household, who
you have made the most economic agreements
with. By "economic agreement" we mean any
agreement in which money has or will be
exchanged, it could for example be a joint
investment in a business, a long term lease of
land, property or machinery. It could also be a
loan or credit agreement or an agreement
where you, or the other party, will provide a
good or a service at a future date or that the
payment for a good or a service can happen at
a later date.

(Repeated group)

1 ...

2 ...

3 ...

4 ...

5 ...

6 ...

7 ...

8 ...

Household member

9 ...

10 ...

11 ...

12 ...

13 ...

14 ...

15 ...

16 ...

Question	Answer
	17 ...
	18 ...
	19 ...
	20 ...
	21 ...
	22 ...
	23 ...
	24 ...
	25 ...
	26 ...
	27 ...
	0 No relationship
	1 Immediate family (brother, sister, mother, father, child)
	2 Other relatives (cousin, uncle, aunt, nephew, niece)
	3 Immediate in-laws (brother in-law, sister in-law, mother in-law, father in-law)
Relationship with counterparty in agreement	4 Other in-laws (spouse's cousin, spouse's uncle, spouse's aunt, spouse's nephew, spouse's niece)
	5 Distant relatives
	6 Friends
	7 Business partner / Co-worker
	8 Employee
	9 Employer
	10 Neighbour
	96 Other, please specify
Does this person live inside or outside your village?	1 Inside the village
	2 Outside the village
	97 Don't Know
Type of agreements you have with this person (up to 3 multiple answers are allowed)	1 You have employed this person
	2 This person has employed you
	You have worked together with
	3 this person on a joint project or business

Question**Answer**

- 4 You have promised to provide a good or service to this person
- 5 This person has promised to provide a good or service to you
- 6 You have promised to pay for a good or service this person has provided
- 7 This person has promised to pay for a good or service you have provided
- 8 You have lent money to this person
- 9 This person has lent money to you
- 10 You have leased land, property or machinery to this person
- 11 This person has leased land, property or machinery to you
- 12 You have invested in land, property or machinery together with this person
- 13 You have given this person money to take care of the money for you
- 14 This person has given you money to take care of the money for him or her
- 15 You have paid or promised to pay this person for something other than a good or a service (e.g., dowry, pension or compensation)
- 16 This person have paid or promised to pay you for something other than a good or a service (e.g., dowry, pension or compensation)
- 96 Other, please specify

Specify

Question	Answer
What is the total value of the economic agreements you have made with this person in the past year? (taka) <i>If multiple agreements are made with the same person, then write the total amount (in cash) of all agreements over the last one year</i>	
For how many years have you known this person?	
For how many years have you had some type of economic agreement with this person?	
Please take note that, duration of economic agreement cannot surpass the duration of knowing the person.	
	5 5
	4 4
How much do you trust this person? <i>(1=I have to be very careful because I don't trust this person, 5=I have complete trust in this person)</i>	3 3
	2 2
	1 1
	97 Don't Know
Enter time and date	
12. Please record GPS point at at least 10 accurate level. <i>GPS coordinates can only be collected when outside.</i>	
Enumerator: Please enter any comments about surveying this household	
	201 Sumanta Barman
	202 Ariful Islam
	203 Rahima Khatun
	204 Kamrun Nahar
	205 Sharif Ahmed
	206 Toufik Rahman
Enter Cross check Enumerator ID	207 Sabrina Momtaz Tuli
	209 Taslima Khatun
	210 Morsedul Sagor
	211 Ashraful Islam
	212 Dilara Islam
	213 Sharmin Sayla
	214 Rana Hossain

Question**Answer**

- 215 Al Amin Junior
- 216 Nabila Amaze
- 217 Asha
- 218 Habib Hossain
- 219 Al-Amin
- 220 Shirin Sultana Meghla
- 222 Sultana Razia
- 224 Nabibor Rahman
- 225 Delowar Hossen
- 226 Farjana Akter
- 228 Shimu Baruri
- 229 Abdur Rahman
- 230 Rezuan Kobir
- 231 Masuda Begum
- 232 Rexona Parvin Hira
- 233 Habibur Rahman
- 234 Yousuf Ali
- 235 Kaniz Fatema
- 236 Sumi Akter
- 301 Masum Billah
- 302 Shamsul Haque Sagir
- 303 Shakil Rahman
- 304 Ekramul Hoque
- 305 Burhan Uddin Sorkar
- 306 Mirza Shariful Islam
- 307 Nurul Hoq
- 308 Mazedul Islam

Thank you for your time.

Annex:5

List of Site Visited

District	Upazila	Union
Madaripur	Madaripur Sadar	Bahadurpur
Madaripur	Madaripur Sadar	Chilarchar
Madaripur	Madaripur Sadar	Dudhkhali
Madaripur	Madaripur Sadar	Ghatmajhi
Madaripur	Madaripur Sadar	Khoyajpur
Madaripur	Madaripur Sadar	Mustafapur
Madaripur	Kalikini	Sidikhan
Madaripur	Kalikini	Dasar
Madaripur	Shibchar	Bondorkhola
Madaripur	Shibchar	Baheratla (South)
Madaripur	Shibchar	Kadirpur
Madaripur	Shibchar	Madabarerchar
Madaripur	Shibchar	Panch Char
Madaripur	Shibchar	Umedpur
Faridpur	Alfadanga	Gopalpur
Faridpur	Sadarpur	Charnachirpur
Faridpur	Sadarpur	Narikelbaria
Gazipur	Sreepur	Barami
Gazipur	Sreepur	Gosinga
Bhola	Borhanuddin	Kachia
Bhola	Borhanuddin	Qutuba
Bhola	Charfashion	Nazrulnagar
Bhola	Charfashion	Nurabad
Bhola	Charfashion	Charmadraj
Bhola	Charfashion	Charkukurimukuri
Bhola	Lalmohan	Pashchim Charumed
Borguna	Amtali	Amtali
Borguna	Patharghata	Kalomegha
Patuakhali	Baufal	Dashpara
Patuakhali	Baufal	Keshabpur
Patuakhali	Baufal	Naomala
Patuakhali	Golachipa	Golkhali
Patuakhali	Golachipa	Ghazalia

Patuakhali	Mirzaganj	Kakrabunia
Netrokona	Kendua	Ashujia
Netrokona	Kendua	Ganda
Netrokona	Kendua	Chirang
Netrokona	Madan	Madan
Sunamganj	Tahirpur	Baradal (South)
Sylhet	Balaganj	Boaljur
Sylhet	Balaganj	Purba Pailanpur
Sylhet	Balaganj	Balaganj
Sylhet	Bishwanath	Deokolos
Sylhet	Bishwanath	Khajanchi
Sylhet	Goainghat	Purba Jaflong
Sylhet	Golapganj	Lakshmipasha
Moulvibazar	Baralekha	Dakshinbhag (South)
Moulvibazar	Baralekha	Baralekha
Moulvibazar	Kamalganj	Alinagar
Moulvibazar	Kamalganj	Rahimpur
Moulvibazar	Kamalganj	Kamalganj
Moulvibazar	Kulaura	Kulaura
Moulvibazar	Kulaura	Joychandi
Jamalpur	Boxiganj	Dhanua Kamalpur
Jamalpur	Boxiganj	Sadhurpara
Jamalpur	Islampur	Goalerchar
Jamalpur	Islampur	Palbandha
Jamalpur	Islampur	Kulkandi
Jamalpur	Islampur	Gaibandha
Jamalpur	Islampur	Charputhimari
Jamalpur	Melandaha	Ghosherpara
Jamalpur	Melandaha	Kulia
Kurigram	Nageshwari	Nunkhawa
Kurigram	Rajibpur	Rajibpur
Rangpur	Badarganj	Gopalpur
Rangpur	Badarganj	Bishnupur
Rangpur	Kaunya	Haragacha
Rangpur	Pirganj	Vendabari
Rangpur	Pirganj	Tukuria
Rangpur	Rangpur Sadar	Khaleya
Panchagarh	Boda	Maidanadighi
Panchagarh	Boda	Kajaldighi Kaliaganj

Panchagarh	Tetulia	Tetulia
Mymensingh	Haluaghat	Narail
Mymensingh	Muktagacha	Kumargata
Shatkhira	Ashashuni	Dargahpur
Shatkhira	Kaliganj	Champaful
Shatkhira	Kaliganj	Bishnupur
Shatkhira	Shyamnagar	Kashimari
Shatkhira	Tala	Islamkathi
Shatkhira	Tala	Khalishkhali
Shatkhira	Tala	Khalilnagar
Khulna	Dakop	Banishanta
Khulna	Dighalia	Aranghata
Khulna	Dighalia	Gazirhat
Khulna	Dighalia	Dighalia
Khulna	Pikegacha	Soladana
Khulna	Rupsha	Ghatbhog
Bagherhat	Chitalmari	Hijla
Bagherhat	Fakirhat	Naldha-maubhog
Naogaon	Badalgachi	Kola
Naogaon	Badalgachi	Adhaipur
Naogaon	Badalgachi	Bodolgachi
Naogaon	Mahadevpur	Enayetpur
Naogaon	Mahadevpur	Khajur
Naogaon	Niamatpur	Niamatpur
Naogaon	Porsha	Ghatnagar
Naogaon	Sapahar	Sapahar
Pabna	Eight-room	Chandva
Pabna	Pabna Sadar	Malanchi
Pabna	Sujanagar	Hatkhali
Sirajganj	Belkuchi	Daulatpur
Sirajganj	Belkuchi	Dhukuriabera
Sirajganj	Kazipur	Nishchintapur
Sirajganj	Sirajganj Sadar	Ratankandi
Gaibandha	Gobindaganj	Rajahar
Gaibandha	Gobindaganj	Shakhahar
Gaibandha	Palashbari	Hossainpur
Gaibandha	Sundarganj	Chhapparhati

Noakhali	Begumganj	Rajganj
Noakhali	Begumganj	Kadirpur
Noakhali	Begumganj	Eklaipur
Noakhali	Begumganj	Kutubpur
Noakhali	Begumganj	Begumganj Sadar
Noakhali	Begumganj	Aman Ullahpur
Noakhali	Kabirhat	Dhanshiri
Noakhali	Kabirhat	Ghoshbag
Noakhali	Kabirhat	Norottampur
Noakhali	Kabirhat	Dhanshalik
Noakhali	Subornachar	Char Bata
Noakhali	Subornachar	Mohammadpur
Gazipur	Kaliakoir	Atabaha
Gazipur	Kaliakoir	Dhaljora
Gazipur	Kapasias	Barishab
Gazipur	Kapasias	Ghagatiya
Gazipur	Kaliganj	Baktarpur
Gazipur	Kaliganj	Nagori
Chadpur	Faridganj	Balithuba (West)
Chadpur	Faridganj	Faridganj (South)
Chadpur	Faridganj	Paikpara (North)
Chadpur	Faridganj	Subidpur (East)
Chadpur	Faridganj	Subidpur (West)
Chadpur	Matlab (S:)	Upadi (North)
Chadpur	Matlab (S:)	Khadergaon
Chadpur	MatlabUttar	Kalakanda
Chadpur	MatlabUttar	Shatnol
Chadpur	MatlabUttar	Sultanabad
Chadpur	MatlabUttar	Fatehpur (West)
Chittagong	Fatikchari	Suyabil
Chittagong	Fatikchari	Kanchan Nagar
Chittagong	Sitakunda	Salimpur
Chittagong	Lohagara	Chunati
Chittagong	Satakania	Sonakniya
Chittagong	Satakania	Mardasha
Chittagong	Satakania	Sadaha

Annex:6

List of documents reviewed

SL No	Document Name
1.	Project Document of AVCB II
2	M&E Plan of AVCB II
3	Result Framework of AVCB II
4	Baseline report
5	Mid-term evaluation report
6	Result Oriented Monitoring (ROM) mission report
7	Report on Lessons Learned Study
8	Report on Impact Evaluation titled “Rural institutional innovation. Can village courts in Bangladesh accelerate access to justice and improve socio-economic outcomes?”
9	Measuring Impact in Promoting Gender Equality and Women’s Empowerment
10	Annual Workplan of AVCB II
11	Village Court Act 2006
12	Village Court Rules 2013
13	UNDP Evaluation Guideline
14	UNDP Strategic Plan
15	Quarterly Progress Report of AVCB II
16	Annual Interim Report to EU
17	Annual Report of AVCB II
18	Risk Analysis of AVCB II
19	GO on DMIE
20	GO on VCMC
21	Report on Court User Survey
22	Capacity building strategy paper
23	Outreach strategy of VC



PLEDGE OF ETHICAL CONDUCT IN EVALUATION



By signing this pledge, I hereby commit to discussing and applying the UNEG Ethical Guidelines for Evaluation and to adopting the associated ethical behaviours.



INTEGRITY

I will actively adhere to the moral values and professional standards of evaluation practice as outlined in the UNEG Ethical Guidelines for Evaluation and following the values of the United Nations. Specifically, I will be:

- **Honest and truthful** in my communication and actions.
- **Professional**, engaging in credible and trustworthy behaviour, alongside competence, commitment and ongoing reflective practice.
- **Independent, impartial and incorruptible**.



ACCOUNTABILITY

I will be answerable for all decisions made and actions taken and responsible for honouring commitments, without qualification or exception; I will report potential or actual harms observed. Specifically, I will be:

- **Transparent regarding evaluation** purpose and actions taken, establishing trust and increasing accountability for performance to the public, particularly those populations affected by the evaluation.
- **Responsive** as questions or events arise, adapting plans as required and referring to appropriate channels where corruption, fraud, sexual exploitation or abuse or other misconduct or waste of resources is identified.
- **Responsible** for meeting the evaluation purpose and for actions taken and for ensuring redress and recognition as needed.



RESPECT

I will engage with all stakeholders of an evaluation in a way that honours their dignity, well-being, personal agency and characteristics. Specifically, I will ensure:

- **Access to** the evaluation process and products by all relevant stakeholders – whether powerless or powerful – with due attention to factors that could impede access such as sex, gender, race, language, country of origin, LGBTQ status, age, background, religion, ethnicity and ability.
- **Meaningful participation and equitable treatment** of all relevant stakeholders in the evaluation processes, from design to dissemination. This includes engaging various stakeholders, particularly affected people, so they can actively inform the evaluation approach and products rather than being solely a subject of data collection.
- **Fair representation** of different voices and perspectives in evaluation products (reports, webinars, etc.).



BENEFICENCE

I will strive to do good for people and planet while minimizing harm arising from evaluation as an intervention. Specifically, I will ensure:

- **Explicit and ongoing consideration of risks and benefits** from evaluation processes.
- **Maximum benefits** at systemic (including environmental), organizational and programmatic levels.
- **No harm**. I will not proceed where harm cannot be mitigated.
- **Evaluation makes an overall positive contribution** to human and natural systems and the mission of the United Nations.

I commit to playing my part in ensuring that evaluations are conducted according to the Charter of the United Nations and the ethical requirements laid down above and contained within the UNEG Ethical Guidelines for Evaluation. When this is not possible, I will report the situation to my supervisor, designated focal points or channels and will actively seek an appropriate response.

29 December 2021

(Signature and Date)