# management response[1] tracking matrix

Evaluation/ Review Title: **The Summative and Forward-Looking Evaluation of the Marking of the Tenth Anniversary of the International Year of Volunteers: Final Report**

Evaluation/Review Completion Date: submitted 8 July 2013

| Key Issues and Recommendations | Management Response | | | | Tracking | |
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| | Response | Key Actions | Timeframe | Responsible Unit(s) | Status[2] | Comments |
| 1. Develop a theory of change for each initiative to articulate a clear purpose and goals, implement effectively and efficiently, and continue to build on initiative's gains after initiative is completed. | Successor programmes (post-2015, SWVR 2014) and strategies (advocacy, research agenda) incorporate theory of change, linked to UNV SF 2014-2017 theories of change. | a. Incorporate theory of change | Q2 2014 (verify) | VKIS, ONY | Pending | Done with approved projects. Pending with draft strategies |
| | | b. Implement and report regularly on implementation progress via regular project and workplan reporting | Ongoing, annual workplan reports | VKIS, ONY | Ongoing | |
| | | c. Mainstream follow-up and monitoring into section and unit workplan after initiative ends | By initiative end, Then annual workplan reports | VKIS, ONY | Pending | Advocacy strategy drafted |
| | | d. Anchor UNV's corporate advocacy strategy through the identification of an Advocacy Focal Point in the organization to ensure continuity beyond major corporate time-bound initiatives. | | | | |

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[1] This content is specifically applicable to follow-up actions to +10 and SWVR2011. It should not be assumed to apply to actions beyond these.
[2] Options: Completed, Initiated, Pending, Overdue (shows "overdue" in the ERC if timeframe has been exceeded) and, as of mid-November 2009, "no longer applicable".

| | Response | Key Actions | | | | |
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| 2. Plan from inception how to capitalize on heightened stature to increase resources and mobilization. | Incorporate into strategies and workplans to build and expand national resource and mobilization partnerships and collaborations. | a. Link advocacy and research related strategies, frameworks,and workplans to Partnership strategy and country related workplans | Ongoing, annual workplan report | VKIS, PPS, DPS, PCD | Pending | The new Partnership strategy has been drafted, and includes explicit links with UNV's advocacy envisioned in the new SF. There will also be explicit consideration given to advocacy and research at the country level through each of the new thematic programmes. |
| | Incorporate into strategies and workplans to build and expand global resource and mobilization partnerships and collaborations. | b. Link advocacy and research related strategies, frameworks,and workplans to Partnership strategy and global related workplans | Ongoing, annual workplan report | VKIS, ONY, PCD | Pending | The new Partnership strategy has been drafted, and includes explicit links with UNV's advocacy envisioned in the new SF |
| c. Strengthen work on promotion and advocacy of volunteerism through capacity building of national volunteer mechanisms. | Incorporate into advocacy strategy and civil society framework | a. Link advocacy related strategies, frameworks,and workplans to capacity building and learning workplans of PDD and VKIS | Ongoing, annual workplan report | VKIS, PDD | Pending | An independent evaluation of Volunteer schemes has been completed, and will help inform UNV's work in this area going forward. |
| d. Facilitate norm setting, but not strive to be a norm-setting | Extend knowledge sharing and practice exchanges | a. Incorporate relevant advocacy and research | Ongoing, annual workplan report | VKIS. PDD | Pending | A new Volunteer Learning Strategy |

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| organization. | within and beyond UNV | related knowledge into KM and learning strategies for UNV, UN Volunteers, and stakeholders | | | | has been prepared reflecting these priorities, and based on a comprehensive needs assessment conducted in 2012. |
| e. Establish a useful and feasible monitoring system that is aligned with initiative and corporate outcomes. | Link RBM monitoring of programmes/ initiatives and Strategic Framework | a. UNV Strategic Framework was developed with baselines and indicators to be monitored regularly.<br>b. Programme monitoring framework is planned for 2014 | Ongoing, annual workplan report | VKIS, QAU | Pending | During 2014-2015, considerable focus is being directed on the development of a comprehensive RBM system for the organization, including planning, monitoring, reporting and evaluation.  This includes results at a corporate level as well as relating to volunteers and programmes/projects. |
| f. Continue to build communications capacity throughout the organization. | Implement relevant aspects of Communication Strategy | a. Partner with Communications to build relevant workplans and capacities among Bonn staff and field | Ongoing, annual workplan report | CS, VPMG, PS | Pending | The Communications section has been restructured and a Modern Communications project created to strengthen the organization's capacity in this area. The Communications Strategy has also been updated in line with the new |

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| g. | Intentionally and strategically incorporate gender and social inclusion dynamics into all work. | Engage with GAT for periodic gender review of initiatives | a. | Establish clear gender/ social inclusion targets into all initiatives and mainstream gender/social inclusion throughout the process (design, implementation, monitoring and reporting) | Ongoing, annual workplan report | GAT, VKIS | Initiating | UNV's advocacy work as well as the formulation of new global programmes in 2014 offers an entry point for systematic integration of gender into UNV's work. UNV has also committed to implementation of the UN Gender SWAP. |
| h. | UNV should build on the SWVR's success and learnings to develop a more focused report, an inter-related process of data gathering and dissemination, and a simplified implementation strategy. | Implement next SWVR project with larger theory of change and lessons learned context | a. b. | Develop the next SWVR based on recommendations and lessons learned<br>Set up structure and resources for regular production of SWVRs and global research | Ongoing, Project report | VKIS | Pending | |