Management response template

**UNDP management response template**

**[Floods Recovery Housing Intervention ]**

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| **Evaluation recommendation 1. Cooperation between UNDP and other implementing partners and stakeholders, as well as the standardization of processes across the Project, has proven to be of immense importance in ensuring the high quality of delivery. This should be replicated in any future similar endeavour.** | | | | |
| **Management response: Recommendation accepted** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking\*** | |
| **Comments** | **Status**  **(initiated, completed or no due date)** |
| 1.1 UNDP will continue to replicate the same pattern in complementary projects. | October 2021 | UNDP project team | Applied through UNDP complementary projects | Completed |

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| **Evaluation recommendation 2. Flexibility and adaptability to unforeseen scenarios during project implementation is important, as evidenced during the COVID-19 pandemic. This resulted in many adaptations of activities to the new reality caused by the pandemic, which were proposed and implemented by UNDP, but which also were accepted and encouraged by the donor.** | | | | |
| Management response: **Recommendation accepted** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 2.1 UNDP will continue to apply mitigation measures in case of unforeseen scenarios such as outbreak of the Covid-19 to ensure uninterrupted implementation of the project activities. | October 2021 | UNDP project team | Applied through UNDP complementary projects | Completed |

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| **Evaluation recommendation 3.**  **Combining housing and livelihood components of a disaster recovery project is crucial to project sustainability, especially on a micro level that focuses on the beneficiary households. Beneficiaries who have received both types of assistance benefited significantly. Designing disaster recovery projects needs to address both components in order to enable the beneficiaries to achieve sustainability. On the other hand, selection of livelihoods beneficiaries from the pool of housing beneficiaries proved to be extremely challenging, thus limiting the number of beneficiaries who could qualify for the economic support. In the future, livelihood beneficiaries should not be selected exclusively from within the ranks of housing beneficiaries but rather the two components should be implemented side-by-side.** | | | | |
| **Management response: Partially accepted. UNDP could not influence criteria in the donor’s Call for Proposals which specifically indicated that the livelihoods beneficiaries should be selected from the pool of housing beneficiaries.** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 3.1 The sustainability of the project results will be additionally supported through the activities implemented within the Country Infrastructure Development Initiative, focused on improvement of infrastructure and public services for vulnerable groups in flooded areas. | June 2022 | UNDP project team | Applied through Country Infrastructure Development Initiative | Initiated |

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| **Evaluation recommendation 4. Encourage the creation of a platform that will map potential risks and risk mitigation measures for each local government.** | | | | |
| **Management response**: **Recommendation accepted** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 4.1 UNDP will continue with mapping of potential risks from natural disasters and development of risk mitigation measures through local disaster risk reduction platforms established within Disaster Risk Reduction project. | June 2023 | UNDP project team | Applied through UN Joint Programme Disaster Risk Reduction | Initiated |

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| **Evaluation recommendation 5.**  **Target groups and beneficiaries should be analysed closely in terms of needs and capacities, prior to defining project details and projecting results.**  **In future project designs, limiting the selection of the livelihoods beneficiaries from within the ranks of emergency-impacted beneficiaries, who largely consist of the elderly, people with disabilities, economically marginalized population that does not possess resources or abilities to engage in agricultural activities, entrepreneurship or to seek full-time employment, should be avoided. Instead, livelihood beneficiary selection should be open to wider range of individuals residing in the disaster affected area.** | | | | |
| **Management response**: **Partially accepted. UNDP could not influence criteria in the donor’s Call for Proposals which specifically indicated that the livelihoods beneficiaries should be selected from the pool of housing beneficiaries.** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 5.1 UNDP will closely analyse the target groups in terms of needs and capacities when defining new complementary project interventions. There are no ongoing interventions implemented by UNDP that entail combination of housing and economic support. | June 2022 | UNDP project team | Applied through UNDP complementary projects | Initiated |

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| **Evaluation recommendation 6.** **The disaster recovery projects should integrate into the budget the expenses of the basic communal infrastructure (water, sewage, electricity) in order to ensure that all the connections are provided in time and houses are fully functional upon completion of the construction works. This recommendation comes out of the consideration that this obligation presented significant burden to some of the local governments, which subsequently delayed moving into the houses for the project beneficiaries.** | | | | |
| **Management response**: **Recommendation accepted** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 6.1 Through implementation of complementary actions, such as Country Infrastructure Development Initiative, significant improvements in public services and infrastructure in flooded LGs will be made. All the expenses that will enable full functionality of rehabilitated/constructed buildings will be foreseen. | June 2022 | UNDP project team | Applied through Country Infrastructure Development Initiative implemented through UNDP | Initiated |

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| **Evaluation recommendation 7.** **Encourage the authorities in Bosnia and Herzegovina to accelerate activities related to the disaster risk reduction. Greater focus and investment would not only secure the sustainability of the flood recovery measures but also help mitigate future reoccurrence.** | | | | |
| **Management response**: **Recommendation accepted** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 7.1 UNDP will continue with implementation of disaster risk reduction measures in affected areas through Disaster Risk Reduction project. | June 2023 | UNDP project team | Applied through Joint Programme Disaster Risk Reduction | Initiated |

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| **Evaluation recommendation 8.** **Encourage local authorities to maintain institutional memory of the project implementation and processes to be retained within local administration. Given the level of staff turnover at the local government level, providing back-up for each role within project implementation and keeping updated documentation would be very useful.** | | | | |
| **Management response**: **Recommendation accepted** | | | | |
| **Key action(s)** | **Completion date** | **Responsible unit(s)** | **Tracking** | |
| **Comments** | **Status (initiated, completed or no due date)** |
| 8.1 UNDP will continue with strengthening of capacities of partner local governments through complementary projects such as Project for Improving Performance of Local Services in order to improve capacities, efficiency and skills of public servants, as well as to improve internal administrative procedures. | December 2023 | UNDP project team | Applied through Project for Improving Performance of Local Services, implemented through UNDP | Initiated |

\* Status of implementation is tracked electronically in the ERC database.