



Land Claimant Communities SMME Support and Supplier Development Programme (Limpopo & Mpumalanga provinces)

Land Claimant Communities SMME and Supplier Development for Responsible and Inclusive Tourism Value Chains in the Kruger National Park Project

IMPLEMENTATION PLAN

Indalo Inclusive South Africa & Datacomb| SANParks - UNDP Project



South Africa NATIONAL PARKS











Land Claimant Communities in Protected Areas of South Africa (LACOMPSA) is the SMME Incubation Project targeted at benefiting six (6) land claimant communities in Mpumalanga and Limpopo Provinces of South Africa within areas close to the Kruger National Park (KNP).

The KNP is the site of several land claims by communities living adjacent to the park. Through this project, SANParks desired to meet the requirements of its mandate and mission whilst also having to respond to the pressing need of achieving redress by satisfying its obligation to land claimants - whose land claims cover a considerable area of the KNP.

The project was designed and seeks to achieve the following objectives:



Synthesis and planning to develop an integrated land claimant programme as part of the Kruger Integrated Development Plan (IDP), and in support of the implementation of an enterprise support programme for land claimants.



Identify potential opportunities inside and adjacent to the KNP to improve livelihoods of land claimants.



Develop and implement biodiversity economy and socio-economic programmes in land claimants' areas around the KNP, and



Develop an Enterprise and Supplier Development (ESD)Programme to facilitate SMME training and development market access, contractual arrangements and resources mobilization.

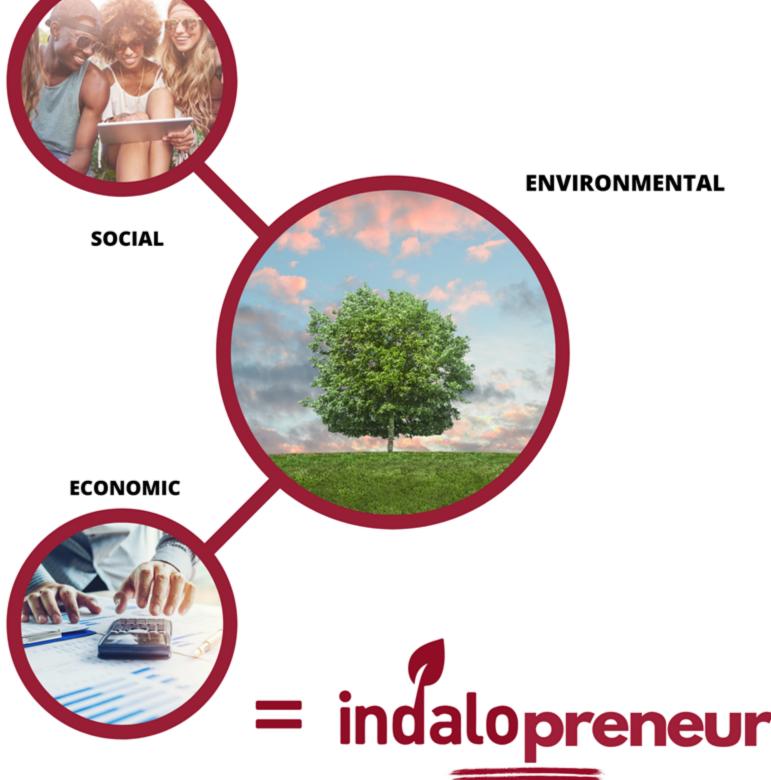


INDALO THEORY OF CHANGE

At Indalo we are convinced that on the way to an inclusive green economy in South Africa a key pillar is the greening and "going sustainable" of conventional enterprises, but even more so is the promotion, advancement and strengthening of eco-inclusive entrepreneurship - entrepreneurship that integrates social, environmental and economic impacts around the core value proposition of the enterprise, or how we would call it Indalopreneurship.

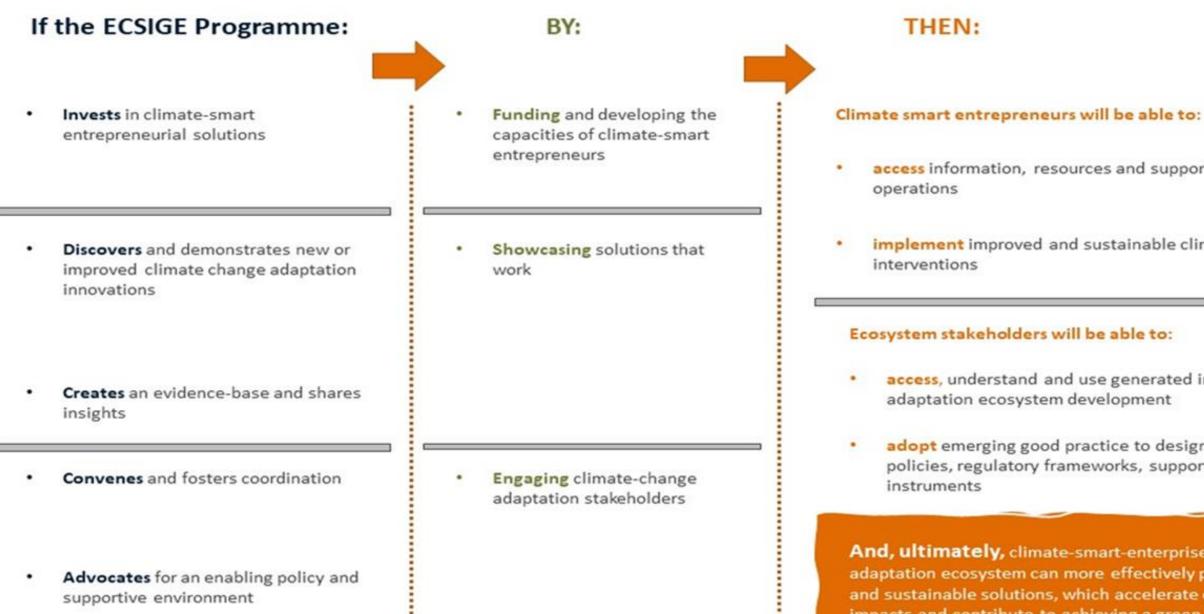








INDALOTHEORY OF CHANGE









economy.



access information, resources and support to improve their

implement improved and sustainable climate change adaptation

access, understand and use generated insights for climate change

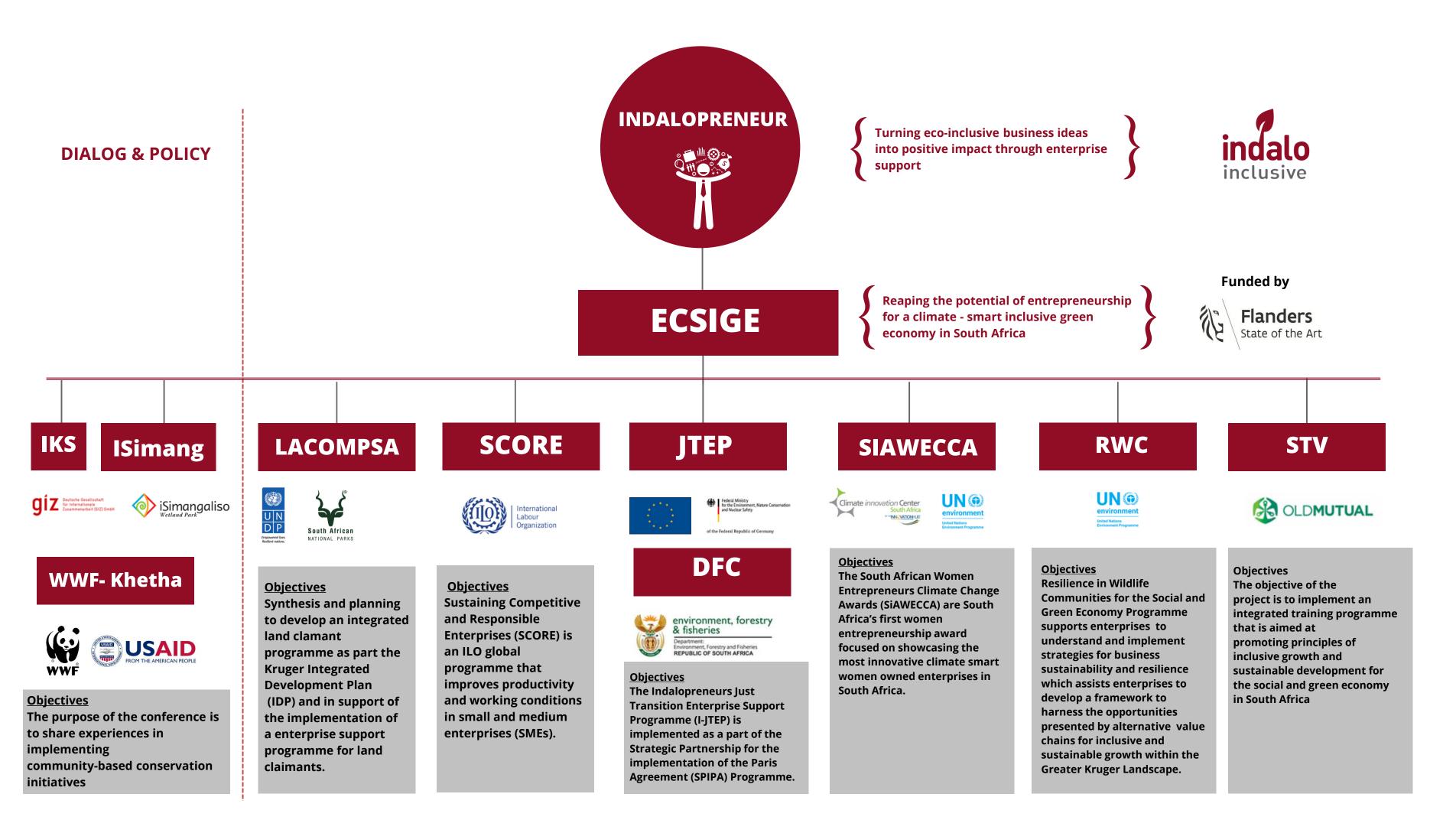
adopt emerging good practice to design and deploy better suited policies, regulatory frameworks, support mechanisms and financing

And, ultimately, climate-smart-enterprises and the climate change adaptation ecosystem can more effectively produce and adapt innovative and sustainable solutions, which accelerate climate change adaptation impacts and contribute to achieving a green and inclusive South African

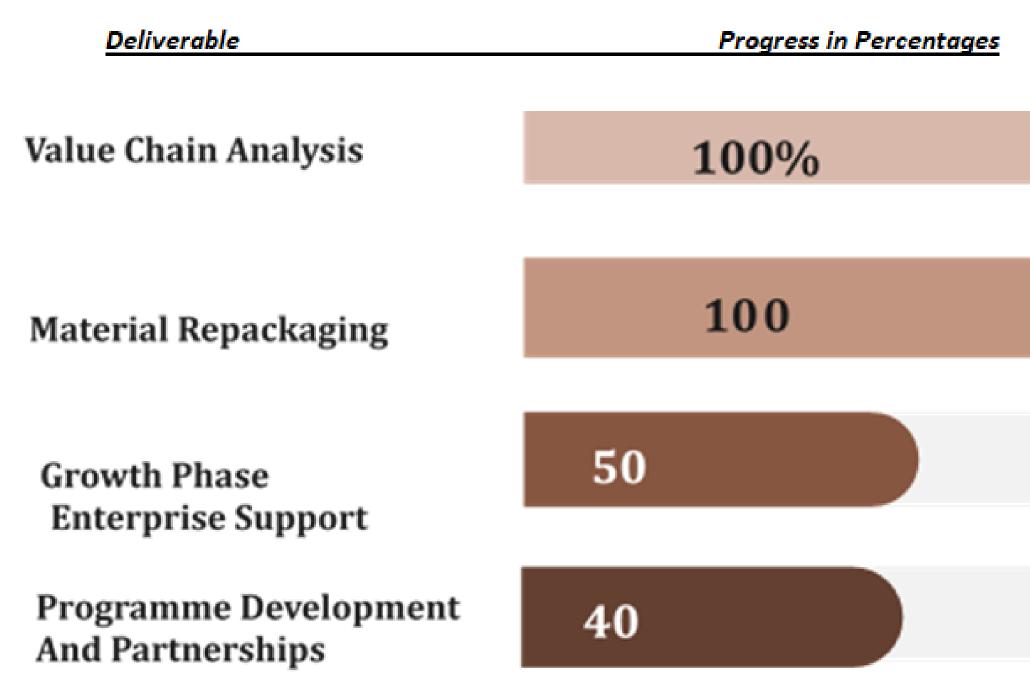




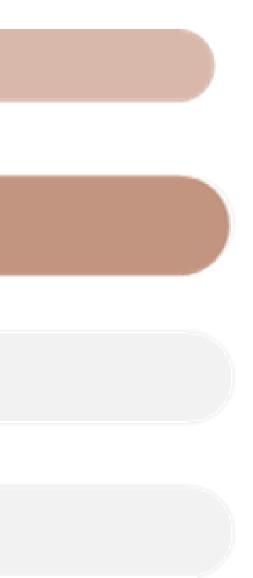




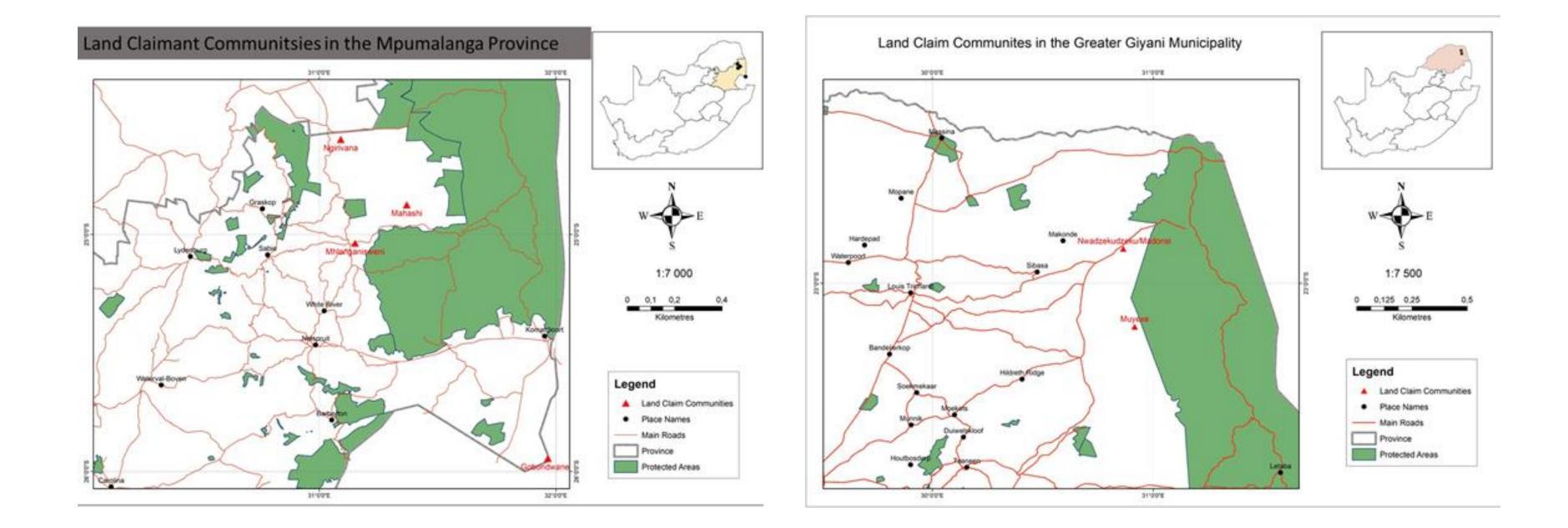
Project Progress







Target Communities





Value Chain Analysis

POTENTIAL SERVICES PROCURED BY KNP AND PRIVATE NATURE RESERVES/LODGES

	Type of service	Linkage Potential	Comments
1	Housekeeping	No	Most prefer in-house
2	Laundry	Yes	
3	Catering	No	Most prefer in-house
4	Deliveries	No	Mostly already outsourced – not viable opportunity unless supplier driven
5	Electrical contracting	Yes	Provided formally qualified/registration
6	Air conditioning/refrigeration maintenance	Yes	Provided formally qualified/registration
7	Plumbing	Yes	Provided formally qualified/registration
8	Waste Management/removal	Yes	recycling
9	Garden Services	Yes	
10	Vehicle Maintenance	Yes	Provided formally qualified/registration
11	Veldt / Alien Tree and plant control	Yes	
12	Road maintenance	Yes	
13	Staff Transfers	Yes	
14	Guest Transfers	Yes	
15	Security Services	Yes	
16	Spa Services	Yes	
17	Tour Guiding	Yes	
18	Entertainment services	Yes	Dancing, storytelling, traditional/cultural experiences

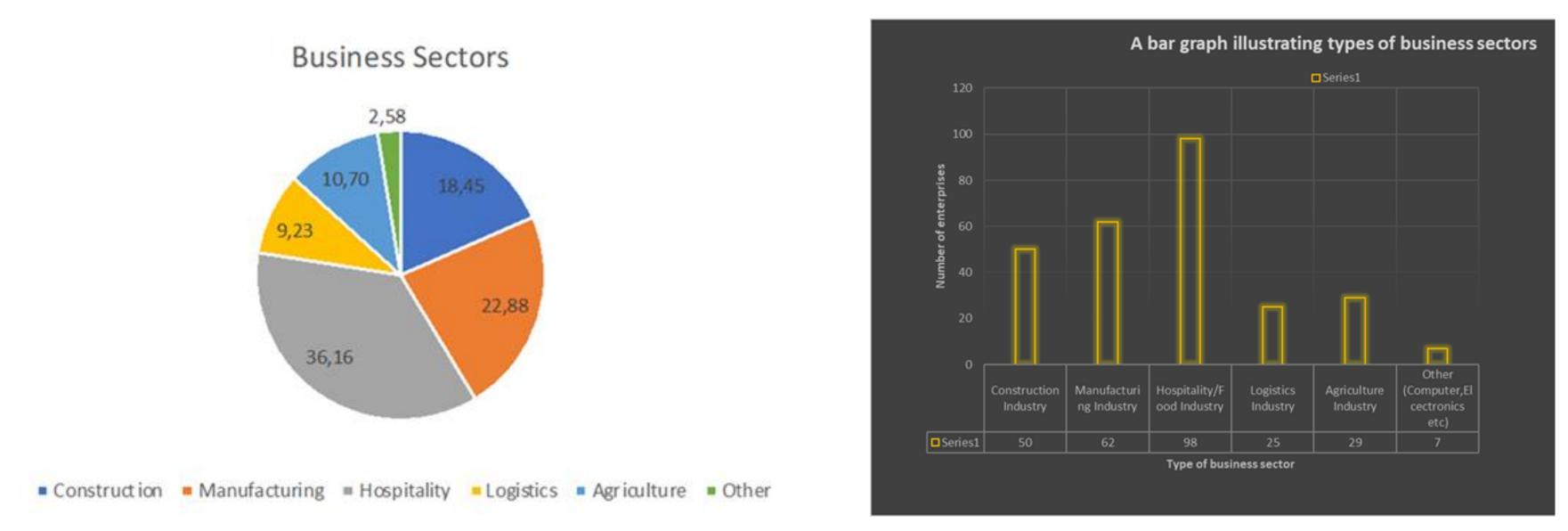
POTENTIAL PRODUCTS PROCURED BY KNP AND PRIVATE NATURE RESERVES/LODGES

	Type of product	Potential	Comments
1	Fruit / Vegetables & Dairy	Yes	Require good quality daily uninterrupted supply
2	Poultry /Eggs	Yes	Frozen and Fresh – will need an abattoir Organic eggs preferred
3	Bread	Yes	Require daily uninterrupted supply
4	Interior furniture & fittings	Yes	Quality, price & service levels concerns
5	Uniforms	Yes	Quality, price & service levels concerns
6	Toiletries	Yes	Quality, price & service levels concerns
7	Health products	Yes	Quality, price & service levels concerns
8	Charcoal/Firewood	Yes	Alien species preferred
9	Stationery	Yes	Quality & price concerns
10	Art & Crafts	Yes	Quality & price concerns



Value Chain Analysis

Analysis by Indalo from SMME Study conducted by Dept of Rural Development and Land Reform with SANParks





Programmes Roll Out

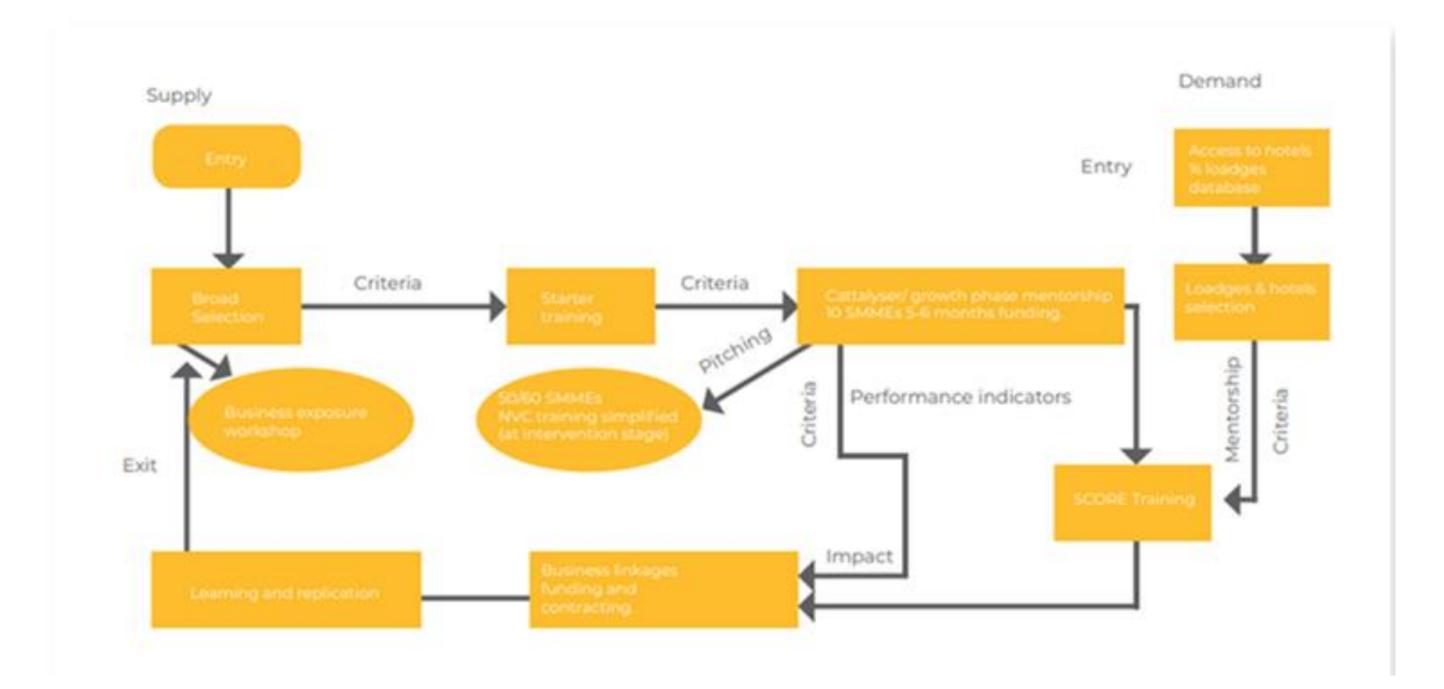
Value Chain Analysis	Replicator Training	Starter Programme
Critical phase where SMMEs analyse supply an value chain, which determines success of SMMEs and growth.	Designed to expose aspiring entrepreneurs to already existing successful business models in the Eco and Inclusive space.	Foundation of enterprise, refining of business plans, testing phase of mentorship and support is done in this stage.



Catalyser Training SCORE Training

Refining of business model and optimizing triple bottom line impacts, secure markets for products and services. Aims to develop capacity of tourism enterprises to become competitive and sustainable.

Incubation Model





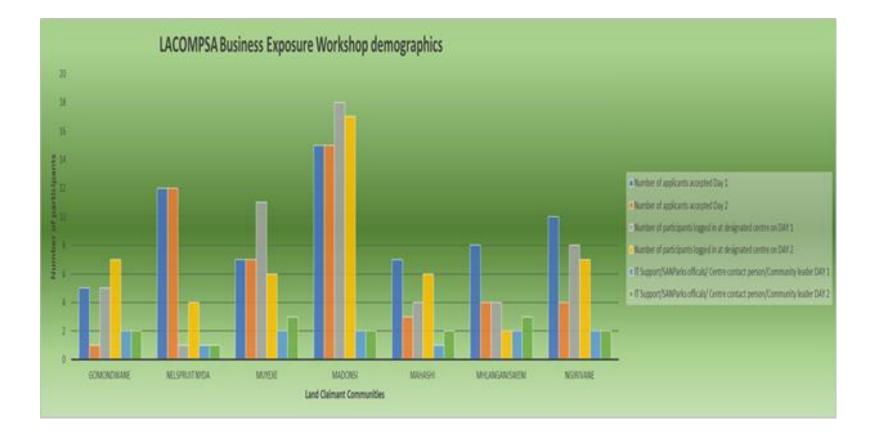
Material Development and Re-packaging for the Replicable Business Exposure and Starter Programmes



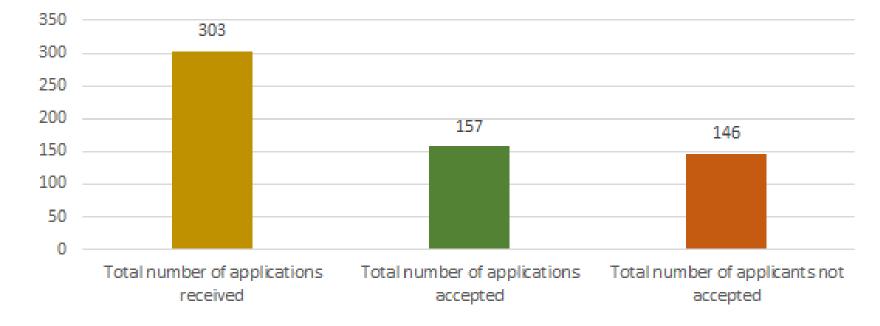




Business Exposure Workshops-Demographics





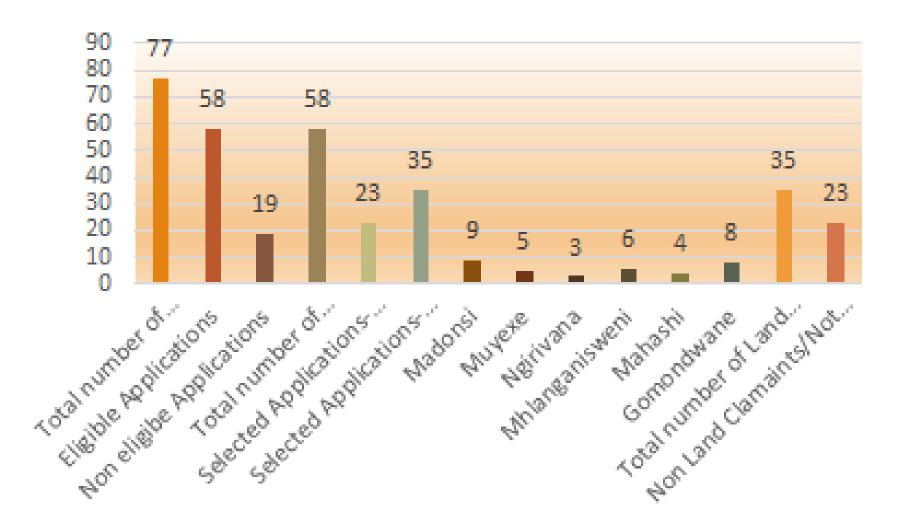




LACOMPSA Business Exposure Workshop Application statistics

Starter Workshops-Demographics

LACOMPSA-Indalopreneur Starter Applications





LACOMPSA-Indalopreneur Starter Workshop

60

50

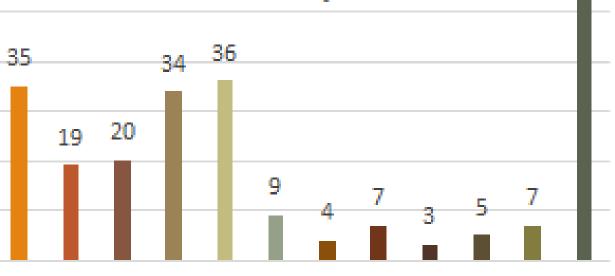
40

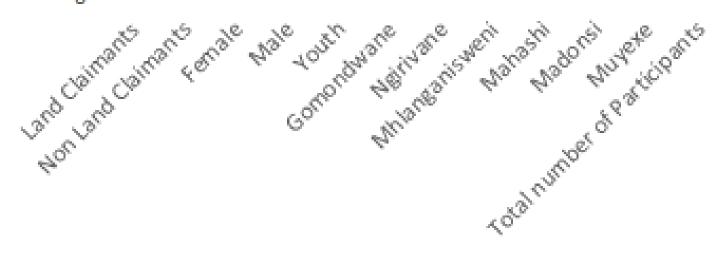
30

20

10

0



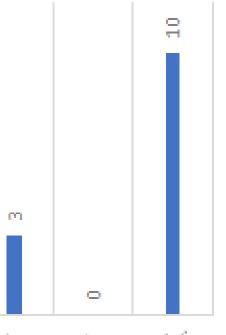


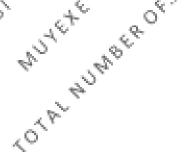
Growth **Phase/Catalyser**

\mathbb{P}^{2} LO. Lm **CO** ${\bf T}$ -**1** MALE NOWANE GOMONOWANE HONLANDCLAIMANTS LAND CLAIMANTS NOIRIVANE GIRIVANE ANSWENI MARAASHI MOONSI MUYEXE NOF. FEMALE

GROWTH PHASE/CATALYSER







Enterprise Profiles

LACOMPSA PROFILES (flippingbook.com)



ENTERPRISE DETAILS

Entrepreneur: Mahendra Murhombo Mobile Number: 082 509 7239 Email:Info@anthronix.co.za

PRODUCT/SERVICES PROVIDED

Internet Services, ICT supplies, ICT Consulting Services, Point of Sale, Technical Support, Stationery, Cleaning Material, GIS INDUSTRY/LOCATION

Industry: ICT Location: Giyani, LP BUSINESS STAGE

Growth

PROJECT FINANCE

Revenue: R30 500 (Act.) Cost: R11 000 (Act.)

IMPACT

Profit (± R21 500) Social Impact: Skills Training

ANTHRONIX BUSINESS CONSULTANTS

Anthronix Business Consultants is Total ICT Solutions company whose mission is to bridge the digital divide in rural communities. Their service offering includes: Internet Services, ICT supplies, ICT Consulting Services, Point Of Sale, Technical Support, Stationery, Cleaning Material & GIS

PROBLEM & SOLUTION

With the extensive digital divide in rural communities, Mahendra Murhombo established Anthronix to provide skills and ICT services to industry and the public sector

MILESTONES TO DATE

To date Anthronix has built two Shops which are fully equipped with computers, Internet, Photocopiers, Printers and office furniture.

MARKET OPPORTUNITY

LACOMPSA inclusive

Our current target market is 15 087 individuals (between the ages of 15 - 19) who we anticipate will each spend R18.00 per annum on our Wi-Fi vouchers bringing the market value R270 000 pa.

ANTHRONIX BUSINESS CONSULTANTS

CUSTOMERS

· Private sector

BUSINESS MODEL

Government ICT contracts · Households & individuals · 828 model for consulting, technical support & GIS · B2C for wifi vouchers/tickets Revenue model is largely B2C

NOR 255 00
R688 355.00
Quotes available on requ
Quotes available on requ
Quotes available on requ
R688 355.00

RISK MANAGEMENT	
Risks	Mitigation
Damaged equipment	Checking & ver
Equipment theft	ICASA specifica
Service delays	Order tracking



SALES/MARKETING STRATEGY

· Community radio station advertisements (GCR, MalaFM & Hlanganani) Printed media marketing Social media & online

COMPETITORS

• Mopani Wireless Variable SA

COMPETITIVE ADVANTAGE

 Competitive pricing Knowledge of the local market Strong technology expertise

- Vinyl Tower & Cutting	Quotes available on request Quotes available on request	
- Big photocopier	Quotes available on request	
Total	R688 355.00	
RISK MANAGEMENT		
Risks	Mitigation	
Damaged equipment	Checking & verification befor	eshipping
Equipment theft	ICASA specification for tracking	ıg
Service delays	Ordertracking	

Additional Resources raised

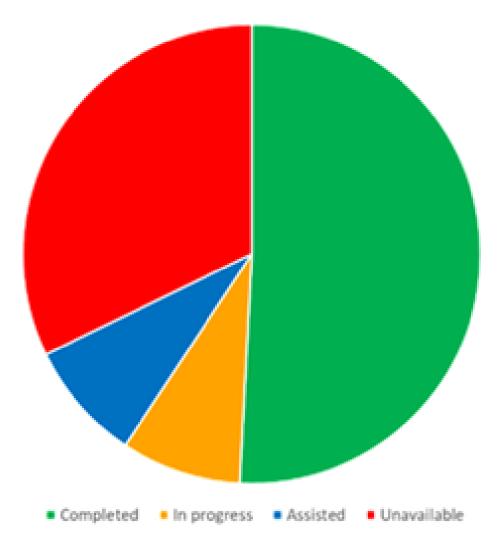
Enterprise Resilience – Post COVID-19



New Venture Creations Programme Status

Description	Numbers
Total Businesses in the program	53
Completed workbooks	30
In progress	5
In need of help	5
Unavailable	13





Outcomes

- 118 participants took part in the Replicable Business Exposure Workshops at the digital centres
- +/- 50 participants connected from home for the Replicable Business Exposure Workshops
- 54 participants took part in the starter workshops held onsite at Skukuza
- 30 enterprises have completed their New Venture Creation workshops and follow up and support is ongoing for 24 enterprises
- 10 enterprises were selected from the pitching competition of the Starter Programme • 10 enterprises are part of the ongoing Growth Phase or Catalyser Programme • The 10 growth enterprises have been supported in development of their pitching profiles
- and support to develop their business plans is ongoing
- 2 toolkits have been developed for the Business Exposure and Starter Programmes
- 4 lodges participated are part of the ongoing SCORE Programme



Lessons Learnt

- Need to attract Bigger players and incentivize them funding mechanism that is catalystic
- Take into consideration the literacy and especially the digital literacy of the participants –Need for real focus on quality entrepreneurs <u>while not neglecting the developmental imperatives</u>
- COVID-19 Impacts Make reservation for online learning and allocate the budget accordingly
 - Take into consideration the network challenges in rural communities
- Take into account community leadership structures when working in rural communities e.g land claimants' communities
- Allocate extended mentorship
- The size of funding needs to increase and more importantly extended and consider blended financing
- Mobilisation of Private Lodges is a challenge BUT there is a lot of Goodwill and interest SANParks need to leverage on its power in the Landscape



Next Steps – Piloting of an Enterprise Fund

https://drive.google.com/file/d/1ApRMOEyGdfoGgaVyHhGYabm-eIzVeNIy/view







Questions

